

## **AGENDA**

**MASS TRANSIT COMMISSION  
WEDNESDAY, APRIL 12, 2023  
MONONA CITY HALL  
5211 SCHLUTER ROAD  
6:00 P.M.**

Remote Teleconference Meeting via ZOOM

### **NOTICE OF ELECTRONIC MEETING**

Due to the COVID-19 pandemic, this meeting will be conducted via electronic videoconferencing/teleconferencing. As such, it is possible that some or all members of, and a possible quorum, may be in attendance via electronic means and not physically present. In accordance with Wisconsin law, the meeting will remain open to the public. The public may still attend in person at the location stated in this agenda. However, the public is also able to attend via electronic means. Directions to do so are listed at the bottom of this agenda. Upon reasonable notice, the needs of disabled individuals will be accommodated through auxiliary aids or services. For additional information or to request this service, contact Alene Houser at 608-222-2525.

1. Call To Order
2. Roll Call
3. Appearances
4. Unfinished Business (None)
5. New Business
  - A. Transit Survey Results and Review
  - B. Discuss potential committee contributions or suggestions to the city's ongoing and expanding DEI initiatives
6. Adjournment

### **DIRECTIONS TO ATTEND MEETING ELECTRONICALLY**

You may attend via videoconference at <https://us02web.zoom.us/j/83887863881> or by downloading the free Zoom program to your computer at <https://zoom.us/download>. At the date and time of the meeting log on through the Zoom program and enter Meeting ID: 838 8786 3881.

You may attend via telephone conference by calling the following phone number:

PHONE NUMBER: 1-312-626-6799 / MEETING ID: 838 8786 3881, FOLLOWED BY #

Please mute your phone when not speaking to ensure best possible audio quality.

## PUBLIC APPEARANCE BY ZOOM

Persons interested in publicly appearing before the Transit Commission via computer or phone on the Zoom application are asked to submit an [Appearance Before a City Committee form](#) so that we can accommodate all online and phone requests to speak. Please submit your form as soon as possible. Requests will be accepted before and during the meeting until the Appearances section is closed. Requests submitted after the Appearances section is closed will not be able to speak. Link to form: <https://www.mymonona.com/FormCenter/Committee-Application-11/Appearance-Before-a-Committee-Citizen-Co-82>

## WRITTEN COMMENTS

You can send written comments on agenda items to [mhoutakker@ci.monona.wi.us](mailto:mhoutakker@ci.monona.wi.us).

**NOTE:** Upon reasonable notice, the City of Monona will accommodate the needs of disabled individuals through auxiliary aids or services. For additional information or to request this service, contact Marc Houtakker at (608) 222-2525 (not a TDD telephone number), FAX: (608) 222-9225, or through the City Police Department TDD telephone number 441-0399.

The public is notified that any final action taken at a previous meeting may be reconsidered pursuant to the City of Monona ordinances. A suspension of the rules may allow for final action to be taken on an item of New Business.

It is possible that members of and a possible quorum of members of other governmental bodies of the municipality may be in attendance at the above stated meeting to gather information or speak about a subject, over which they have decision-making responsibility. Any governmental body at the above stated meeting will take no action other than the governmental body specifically referred to above in this notice.

MH

## Monona Bus Transit Survey

**The Transit Commission is conducting this survey to better understand the bus transit needs and wishes of all who reside in, work in, or own a business in Monona. If you do not reside in, work in, or own a business in Monona, please do not take this survey.**

**For more information on how our bus service operates now and changes being considered, please visit: [myMonona.com/Transit](http://myMonona.com/Transit). Resources there include Frequently Asked Questions (FAQ's), a comparison of services as offered and proposed, and service maps.**

**Your feedback is important to us. Your responses will be reflected anonymously and collectively in analysis or reports. Your street block is collected by the Commission *only* so we can advance our understanding of where transit needs or wants are coming from more generally. Please give us your best thinking based on the knowledge you have. If you don't have an answer, the survey will allow you to skip to the next question.**

**The survey should take no more than 15 minutes to complete. Thank you again for your help.**

### **Demographic Information**

1. Street/block of person/business completing this survey (e.g. 4500 block of Winnequah):

2. What is your age?

Under 18

45-54

18-24

55-64

25-34

65+

35-44

3. Please indicate your affiliation with the City of Monona (select all that apply):

I reside in Monona

I own or manage a business in Monona

I work in Monona

### **Views on Bus Transit**

4. National research reveals that public transit plays a crucial role in helping to solve critical congestion, ecological, and economic equality issues. The same research has shown that individuals **choose to use bus transportation** for the following reasons. Please tell us how important each reason is to you.

	High Importance	Medium Importance	Low Importance	Don't know/Not important
<b>Personal necessity:</b> lack of other reliable means of motorized transit to get them where they need/want to go	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Mobility:</b> a temporary or permanent condition that makes it difficult or impossible to travel by other means	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Transit ease:</b> a preference to leave the driving to someone else, providing time to chill, read or do other things	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Affordability:</b> bus fares are less expensive than driving and parking, and/or bus pass is subsidized by employer, municipality, or another source	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Environmental impact:</b> value that having fewer cars on the road is better for the planet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Camaraderie:</b> value connecting with others in transit/the shared experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Current Bus Transit Use**

5. Do you, does anyone in your household, or your employees currently use any local bus to transit anywhere in the Madison metro area? (Please select all that apply.)

- Yes, I/we use Monona Express
- Yes, I/we use Monona Lift
- Yes, I/we use Madison Metro
- Yes, I/we use Madison Paratransit
- Yes, I/we use other bus services (e.g. Badger Bus, a bus provided by my senior living provider)
- No
- I don't know

6. How many people in your household or business (including you) currently use local buses?

- 1
- 2
- 3
- 4
- None
- Other (please specify)

7. If you, anyone in your household, or employees **have no interest or need to ride a bus, regardless of who, how, when or where that service operates**, please tell us why. (Please select all that apply.)

- Lack of confidence in the bus schedule, that the bus will arrive on time
- Bus drivers are rude or unhelpful
- The bus is uncomfortable
- Preference or need for a personal vehicle
- Preference to ride privately with family, friends, or colleagues
- Preference or need for shared or contracted rides such as a taxi, Uber, Lyft
- Concern about safety or comfort while walking to or standing at a bus stop
- Concern over the cleanliness of the bus
- Concern about the bus operating safely
- Does not apply
- Other (please specify)

## Monona Bus Transit Survey

8. If you, anyone in your household, or your employees do use any local bus service, please tell us where you go. (Select all that apply.)

- Anywhere I need to go; I rely on the bus
- Work
- Shopping
- School
- Medical or other important appointments
- Social events (e.g. Senior Center, sporting or cultural events, dining, visiting friends)
- Other (please specify)

9. About how often do you, your household members, or your employees currently ride the local buses? (Select the one that best represents your, or your cohorts' riding habits.)

- Daily
- A couple of times/week
- A few times/month
- Once a month
- A few times a year

### **Understanding Needs for Service Improvement**

10. Please tell us **what would make it much more likely or more likely for you, members of your household, or your employees to ride the bus or ride it more often.**

	Much more likely	More likely	Neither more nor less likely	Less likely	Much less likely
The bus fare was less expensive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus stop was closer to my home or business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus route went closer to my destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus ran earlier in the morning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus ran later in the evening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus ran on weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus ran more frequently during the day	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus stop was sheltered from the elements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus route is shorter/faster because there are fewer stops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The bus route is shorter/faster because there is no need to transfer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is closer to your home, business or destination, please tell us **how close a bus stop needs to be** for you, your household, or your employees. (Select one.)

- Needs to be door to door (for individuals with mobility issues)
- A few blocks or less
- Less than one quarter of a mile
- Less than a half a mile
- Less than one mile
- More than one mile

12. If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is **available more frequently**, please tell us how frequently you'd like a bus to run. (Select one.)

- Once every half hour
- Once every hour
- Once every couple of hours
- On demand (for individuals needing door to door)
- Other (please specify)

13. If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is **available certain days**, please tell us which days you'd like a bus to run. (Select those that apply.)

- Monday-Friday
- Saturday-Sunday
- On demand (for individuals needing door to door)
- Other (please specify)

14. If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is **available certain hours**, please tell us when you, your household, or your employees most often need the bus. (Select no more than 4.)

- Before 7 am
- 7 am to 9 am
- 9 am to 11 am
- 11 am to 1 pm
- 1 pm to 3 pm
- 3 pm to 5 pm
- 5 pm to 7 pm
- 7 pm to 9 pm
- After 9 pm
- On demand (for individuals needing door to door)
- Other (please specify)



15. If you, members of your household, or your employees are likely or much more likely to ride the bus if typical bus **routes are faster/shorter**, please tell us about how long a route works for you. (Select all that apply.)

- 1 hour
- 45 minutes
- 30 minutes
- 15 minutes
- Other (please specify)

16. If you, members of your household, or your employees are much more likely or likely to ride the bus **based on affordability**, please tell us the maximum you are comfortable paying one way. (Select one.)

- \$2.00-\$3.00
- \$3.01-\$4.00
- \$4.01-\$5.00
- \$5.01-\$6.00
- Other (please specify)

### **Transit Commission Deliberations**

The Monona Transit Commission is considering a recommendation to make changes to transit in Monona. The current proposal would eliminate the current Monona Express and Monona Lift service, and form a partnership with Madison Metro to operate three regular bus routes through Monona as well as Paratransit.

17. Overall, how supportive are you of the proposed changes to transit in Monona? (Select one.)

- Strongly favorable
- Favorable
- Neutral
- Opposed
- Strongly opposed
- I do not have a preference/don't know

18. In your opinion, what is the **most important benefit** of the proposed changes to transit in Monona? (Select one.)

- Availability of transit
- Cost of transit
- Public safety
- Service for special needs riders
- Don't know/not sure
- Other (please specify)

19. In your opinion, what is your **biggest concern** about the proposed changes to transit in Monona? (Select one.)

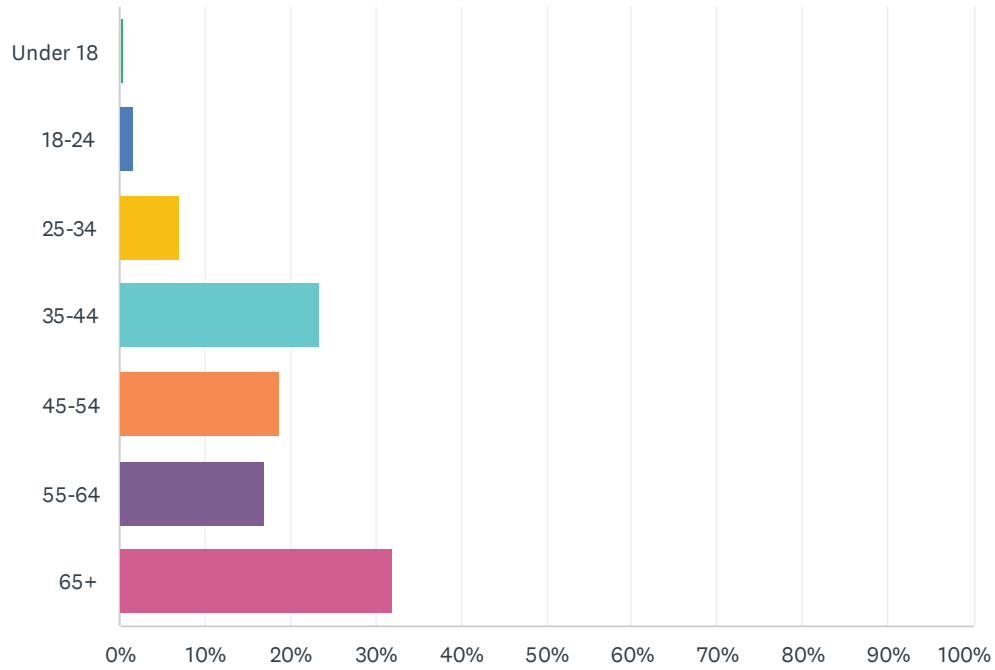
- Availability of transit
- Cost of transit
- Public safety
- Service for special needs riders
- Don't know/not sure
- Other (please specify)

20. Please briefly share other thoughts that may be helpful to factor into our efforts to improve *bus service for all* in Monona.

**You are done! The City of Monona Transit Commission thanks you!**

## Q2 What is your age?

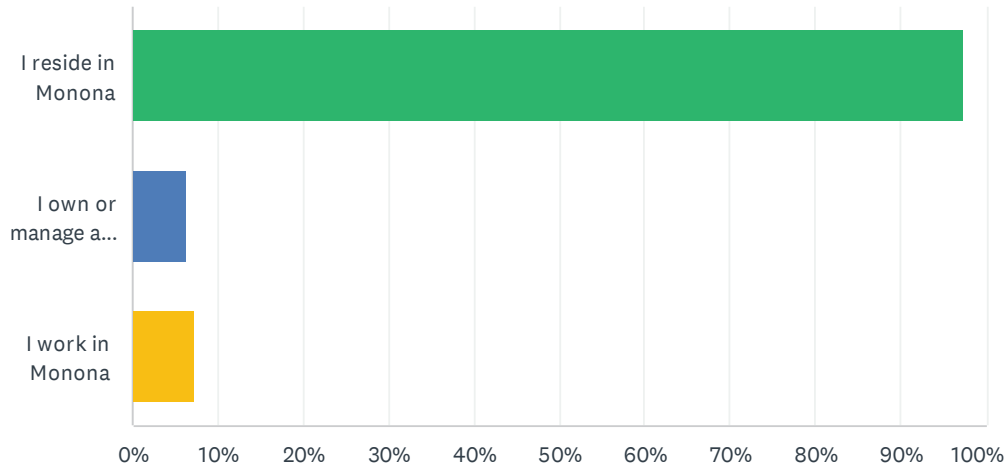
Answered: 868 Skipped: 4



ANSWER CHOICES	RESPONSES	
Under 18	0.46%	4
18-24	1.61%	14
25-34	7.03%	61
35-44	23.50%	204
45-54	18.66%	162
55-64	17.05%	148
65+	32.03%	278
Total Respondents: 868		

### Q3 Please indicate your affiliation with the City of Monona (select all that apply):

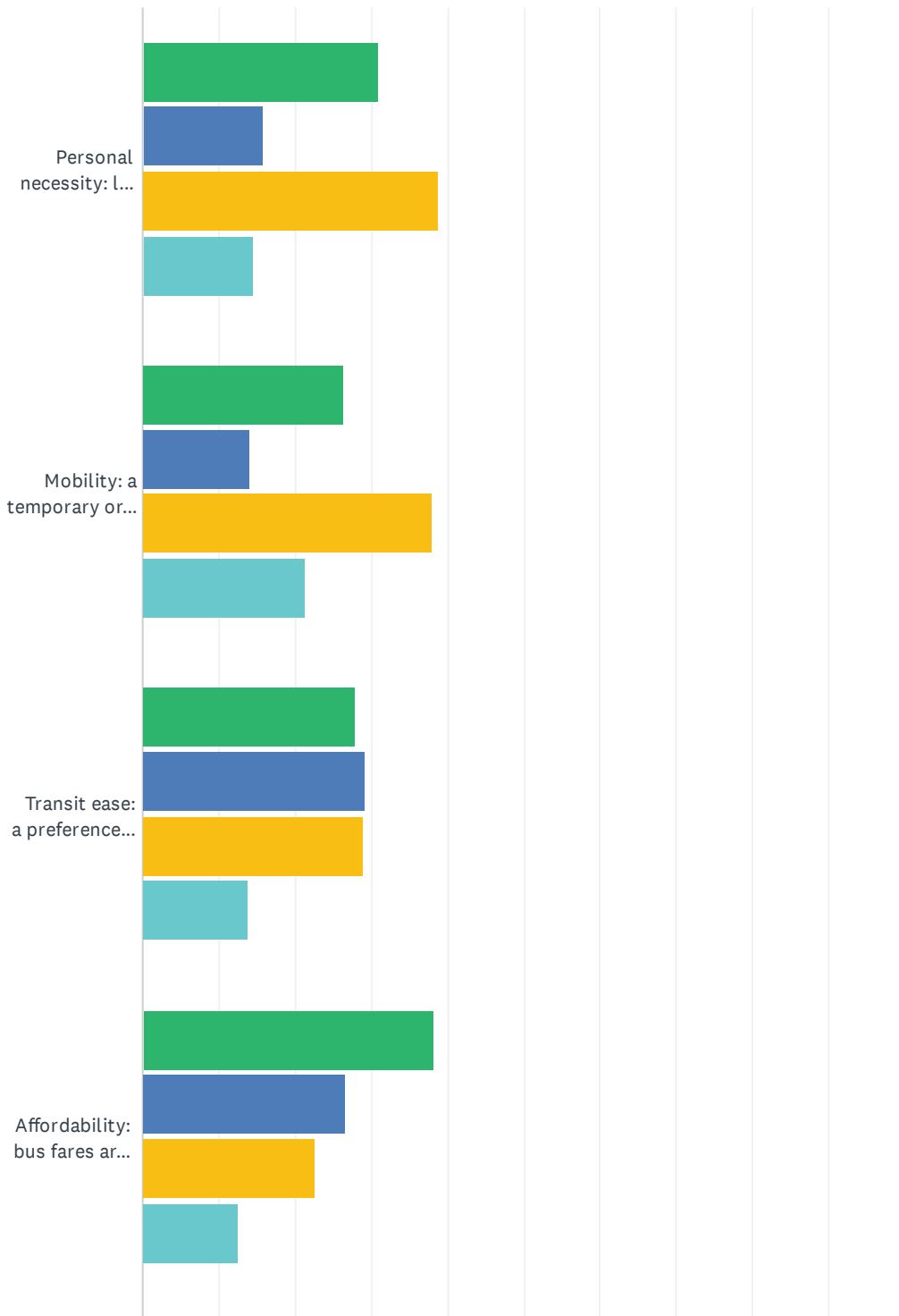
Answered: 870 Skipped: 2



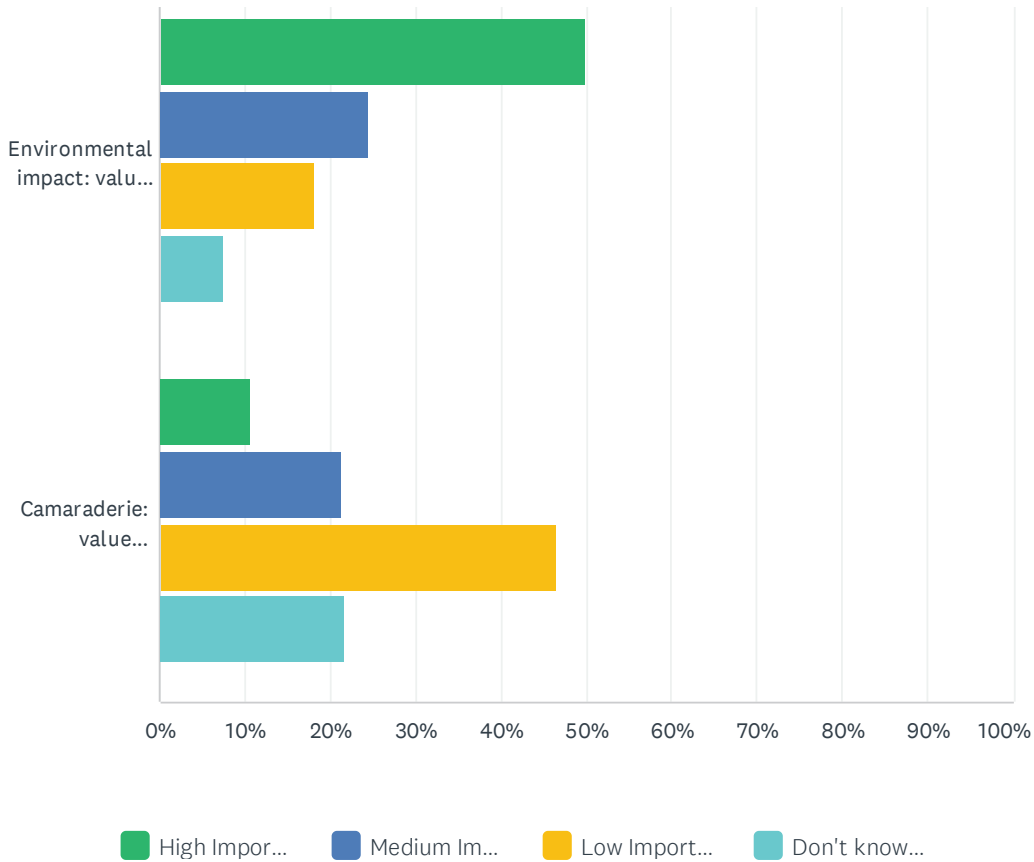
ANSWER CHOICES	RESPONSES	
I reside in Monona	97.47%	848
I own or manage a business in Monona	6.32%	55
I work in Monona	7.24%	63
Total Respondents: 870		

Q4 National research reveals that public transit plays a crucial role in helping to solve critical congestion, ecological, and economic equality issues. The same research has shown that individuals choose to use bus transportation for the following reasons. Please tell us how important each reason is to you.

Answered: 862 Skipped: 10



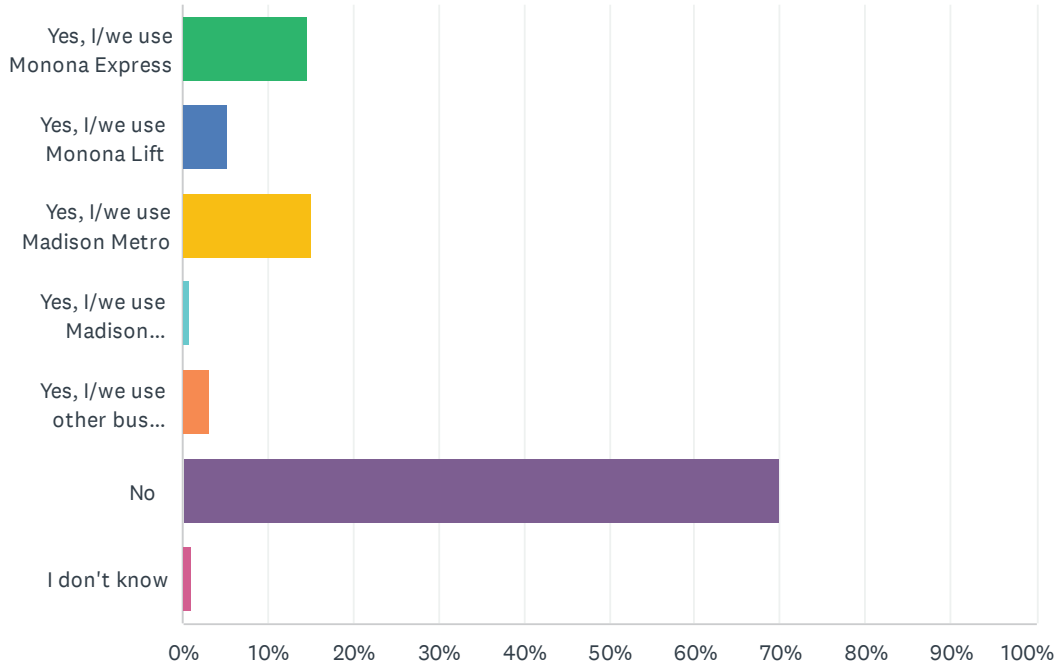
## Monona Bus Transit Survey



	HIGH IMPORTANCE	MEDIUM IMPORTANCE	LOW IMPORTANCE	DON'T KNOW/NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Personal necessity: lack of other reliable means of motorized transit to get them where they need/want to go	30.99% 265	15.67% 134	38.83% 332	14.50% 124	855	2.37
Mobility: a temporary or permanent condition that makes it difficult or impossible to travel by other means	26.46% 226	14.05% 120	38.06% 325	21.43% 183	854	2.54
Transit ease: a preference to leave the driving to someone else, providing time to chill, read or do other things	27.99% 239	29.16% 249	29.04% 248	13.82% 118	854	2.29
Affordability: bus fares are less expensive than driving and parking, and/or bus pass is subsidized by employer, municipality, or another source	38.20% 327	26.75% 229	22.55% 193	12.50% 107	856	2.09
Environmental impact: value that having fewer cars on the road is better for the planet	49.94% 427	24.56% 210	18.13% 155	7.37% 63	855	1.83
Camaraderie: value connecting with others in transit/the shared experience	10.67% 91	21.22% 181	46.42% 396	21.69% 185	853	2.79

Q5 Do you, does anyone in your household, or your employees currently use any local bus to transit anywhere in the Madison metro area? (Please select all that apply.)

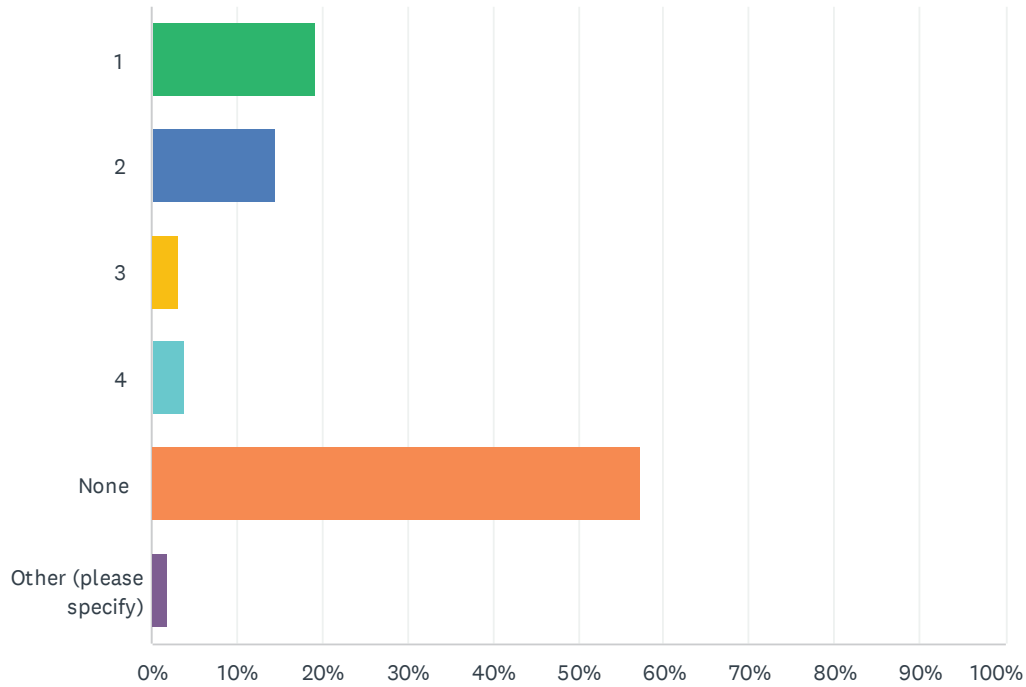
Answered: 869 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes, I/we use Monona Express	14.73%	128
Yes, I/we use Monona Lift	5.41%	47
Yes, I/we use Madison Metro	15.07%	131
Yes, I/we use Madison Paratransit	0.92%	8
Yes, I/we use other bus services (e.g. Badger Bus, a bus provided by my senior living provider)	3.11%	27
No	69.85%	607
I don't know	1.04%	9
Total Respondents: 869		

## Q6 How many people in your household or business (including you) currently use local buses?

Answered: 868 Skipped: 4



ANSWER CHOICES	RESPONSES	
1	19.24%	167
2	14.52%	126
3	3.23%	28
4	3.80%	33
None	57.37%	498
Other (please specify)	1.84%	16
<b>TOTAL</b>		<b>868</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	60	3/29/2023 5:02 PM
2	5+	3/29/2023 4:40 PM
3	5+	3/29/2023 4:37 PM
4	3, but it depends on student needs	3/18/2023 11:13 PM
5	My son's permanent address is Monona, though he lives in an apartment in Madison. He uses Madison Metro to get to work. He does not use it to get to Monona, because it is difficult to arrive here on the bus, so consequently, does not visit often. I travel in my car to meet him.	3/16/2023 2:43 PM

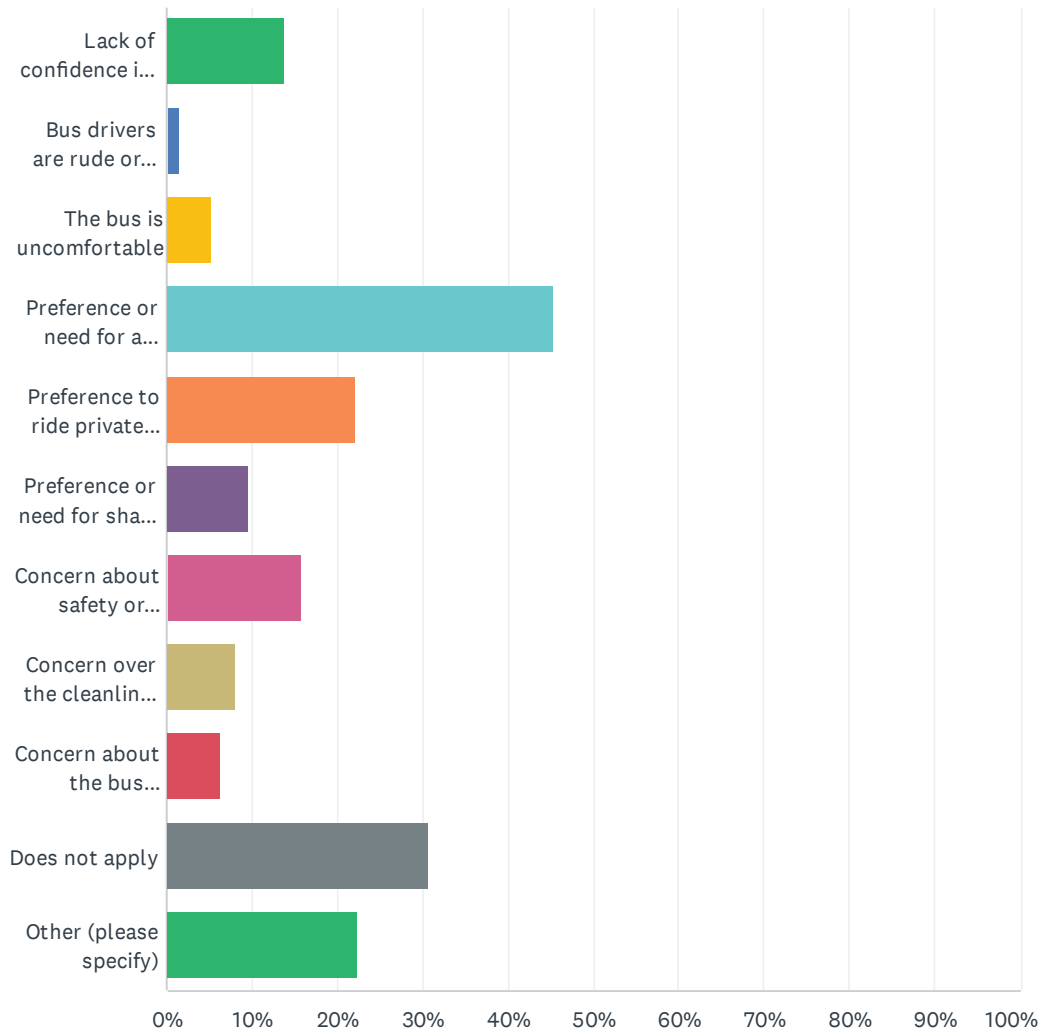


## Monona Bus Transit Survey

6	5	3/11/2023 9:22 AM
7	Monona Meadows -senior housing residents (75)	2/23/2023 1:11 PM
8	Used the bus to go to the grocery store when my spouse was out of town for a long time, had no vehicle. We are a one vehicle household	2/22/2023 4:19 PM
9	children	2/18/2023 11:51 AM
10	Mom likes the Lift option	2/17/2023 12:01 PM
11	Not sure	2/16/2023 12:10 PM
12	Several residents living in my complex and other senior complexes.	2/15/2023 11:29 PM
13	It's coming in my life ahead to have to use.	2/15/2023 4:17 PM
14	5	2/15/2023 2:14 PM
15	5	2/15/2023 11:45 AM
16	We do not use the buses because the times & destinations are too limited. We very much wish this was improved.	2/15/2023 11:16 AM

Q7 If you, anyone in your household, or employees have no interest or need to ride a bus, regardless of who, how, when or where that service operates, please tell us why. (Please select all that apply.)

Answered: 764 Skipped: 108



## Monona Bus Transit Survey

ANSWER CHOICES	RESPONSES	
Lack of confidence in the bus schedule, that the bus will arrive on time	13.87%	106
Bus drivers are rude or unhelpful	1.44%	11
The bus is uncomfortable	5.24%	40
Preference or need for a personal vehicle	45.42%	347
Preference to ride privately with family, friends, or colleagues	22.25%	170
Preference or need for shared or contracted rides such as a taxi, Uber, Lyft	9.55%	73
Concern about safety or comfort while walking to or standing at a bus stop	15.71%	120
Concern over the cleanliness of the bus	8.12%	62
Concern about the bus operating safely	6.41%	49
Does not apply	30.76%	235
Other (please specify)	22.38%	171
Total Respondents: 764		

#	OTHER (PLEASE SPECIFY)	DATE
1	As long as I can drive safely, I choose to do so	3/29/2023 5:17 PM
2	unruly passengers and my safety need door to door service	3/29/2023 5:13 PM
3	I'm still driving but don't know how long I will be	3/29/2023 5:10 PM
4	too many people- anxiety/ptsd	3/29/2023 5:05 PM
5	walking long distance to and from bus stop-unsheltered waiting	3/29/2023 5:01 PM
6	only want to ride lift	3/29/2023 4:51 PM
7	I can get places quicker on my I-speed 65lb bicycle than on the bus	3/29/2023 4:50 PM
8	I ride Monona lift - not interested in metro for above reasons	3/29/2023 4:46 PM
9	do not pick up at elderly facilities	3/29/2023 4:44 PM
10	In the near future I will need local bus transit	3/29/2023 3:18 PM
11	still driving. but soon giving up my car	3/29/2023 3:02 PM
12	Schedule times match up with when I need	3/26/2023 3:06 PM
13	No bus stop in walking distance	3/21/2023 10:34 AM
14	lack of convenience	3/21/2023 8:29 AM
15	My disabilities make it hard to wait for a bus outdoors and to deal with jostling..	3/19/2023 6:02 PM
16	Not safe, traffic goes too fast in the bus route area	3/19/2023 5:15 PM
17	Monona residential route would take too long to get to hospitals,clinics,etc. Can they route Metro to Monona Dr/Broadway instead?	3/18/2023 4:03 PM
18	Limited mobility require me to use family help. But I feel the bus is an important part of our community development to help the environment.	3/17/2023 3:06 PM
19	Proposed bus route too long in Monona (time wise), tried Metro once before & it took over an hour to get from downtown Madison to East transfer point by Woodmans & I still wasn't in Monona yet. Might be more efficient to run it on Broadway/Monona Dr?	3/17/2023 2:03 PM
20	Takes too long to get to and from work on a bus when you factor in waiting and all the stops	3/14/2023 10:57 PM

## Monona Bus Transit Survey

21	Frequency of bus availability is important. Twice a day on a route is not convenient.	3/13/2023 12:25 PM
22	Commute too far	3/11/2023 1:47 PM
23	Monona does not need large scale bus service. Say no to the Madison proposal.	3/9/2023 4:40 PM
24	Routes do not accomodate my needs	3/8/2023 4:04 PM
25	Honestly, I don't often think about using the bus because it's not as convenient as on-demand options.	3/7/2023 3:04 PM
26	I can get most places I need to get via bicycle	3/7/2023 10:15 AM
27	Run errands to and from work	3/4/2023 2:48 PM
28	Retired and current bus schedule doesn't met my needs.	3/4/2023 2:22 PM
29	The current Monona Lift doesn't connect well with Madison Metro regional transport	3/4/2023 12:15 PM
30	time it takes to ride a bus, transfer, etc. 15 min drive is at least an hour on a bus	3/4/2023 8:20 AM
31	TIME - the amount of time it takes to reach my destination, the ability to depart at a time that works for me rather than waiting for a bus to arrive	3/4/2023 6:16 AM
32	Covid & social distancing concerns	3/3/2023 9:48 PM
33	lack of schedule currently	3/3/2023 1:43 PM
34	Drives one hour to work in another city	3/3/2023 12:19 PM
35	I only work part-time so the schedule coming home doesn't fit my schedule	3/3/2023 12:16 PM
36	oldest child uses school bus	3/3/2023 10:08 AM
37	Takes much longer than driving	3/3/2023 9:47 AM
38	Please limit bus service in and around Monona. It should be concentrated along Monona Drive and Broadway. It should not be in the constricted residential areas, especially those west of Winnequah Park or Winnequah Rd. I also don't think the busses should travel on Winnequah Rd itself. The busses would present significant safety concerns to folks who are walking and biking. Winnequah Rd is not made to facilitate use by large busses on a regular and frequent basis. My responses to Q4 were also given with the option of "not important" because these are not influential factors, not because of the "don't know" option. This survey is laid out and worded very poorly, I don't think this will provide you with an overall accurate picture of the needs of Monona.	3/2/2023 2:18 PM
39	I need my Truck for Work no need for a BUS	3/2/2023 11:42 AM
40	concern about being able to reach desired location without multiple bus changes	3/2/2023 10:43 AM
41	lack of off commute time availability	3/2/2023 10:38 AM
42	Too much traffic a noise in the neighborhood	3/2/2023 6:24 AM
43	The routes do not run often during our time of need	3/1/2023 6:49 PM
44	Inadequate Routes!!! Where is this concern on your list here?	3/1/2023 12:32 PM
45	Where is question of where the routes take you. Routes. Inadequate.	3/1/2023 12:18 PM
46	bus may be infrequent or not efficient to destination	2/28/2023 3:42 PM
47	this bus is just fine and helpful service.	2/28/2023 11:37 AM
48	Limited schedule.	2/28/2023 9:01 AM
49	Have no current need but would be interested in using bus to get around as we age and if it was convenient for us to do so.	2/27/2023 6:04 PM
50	When you are in a walker, people cannot stand and wait for a bus. Certainly, not safe these days.	2/27/2023 3:11 PM
51	Need to walk a distance for pickup & drop off. Schedule is anemic	2/27/2023 11:08 AM

## Monona Bus Transit Survey

52	His schedule varies too much to take any bus no matter who runs it	2/26/2023 3:51 PM
53	Common sense seems to suggest that large buses driving frequently on narrow residential streets sharing the road with adult walkers, school children, and bikers does not seem to be safe. this would ultimately bring about a need for sidewalks which the village, then City of Monona has historically not wanted. It isn't worth making the change when so few people use the current commuter service.	2/25/2023 8:07 PM
54	Too far of a commute to use a bus.	2/25/2023 11:38 AM
55	Buses are too far between and my job requires I drive	2/24/2023 5:13 PM
56	Nearly 80 years old and feel that we may soon need bus services	2/23/2023 1:21 PM
57	prefer the Monona Lift/Transit-help residents, door to door	2/23/2023 1:11 PM
58	COVID risk	2/23/2023 12:12 PM
59	I work long hours and don't think the bus would be available when I would need it.	2/22/2023 8:44 PM
60	When I was working in Downtown Madison, I rode the Lift daily, since retiring I have not had the necessity to bus, but love to have an option.	2/22/2023 3:49 PM
61	Monona is currently surrounded by bus stops within the city of Madison. The vast majority of citizens looking to utilizing bus transportation already access metro bus transportation through existing bus stops. There is limited utility with either the Monona operated bus route or adding a metro bus route into the interior of the city. Resources would be better spent focused on transit for the disabled and seniors needing transportation.	2/22/2023 2:05 PM
62	Safety at transfer station	2/22/2023 10:08 AM
63	May need to use as my mobility will decrease a few years from now.	2/22/2023 10:03 AM
64	Saving time	2/21/2023 9:18 PM
65	Planning ahead and having to wait for the bus. Afraid I will be late and miss it or be untimely in arrival to destination	2/21/2023 3:34 PM
66	No overnight bus service	2/21/2023 2:59 PM
67	It doesn't go where I need to go	2/21/2023 12:23 PM
68	Uses bike for almost all local trips	2/21/2023 11:46 AM
69	This bus is very very important to me. My sister has epilepsy and cannot drive. She uses the bus daily and this helps me by keeping her independent. I am willing to pay more taxes to keep the monona bus	2/21/2023 10:57 AM
70	Walk / Ride Bike	2/21/2023 7:54 AM
71	For the woke that are obsessed with 'climate change' why the hell are we now getting buses. They do nothing but congested traffic, pollute, and are yet another complete and total waste of tax payers money that this city, state, and federal officials are stealing from the actual people that WORK for a living.	2/21/2023 7:40 AM
72	Bus does not go where I need to go and if it did it would take many times longer to get there on a bus	2/20/2023 7:56 PM
73	Hours of availability and routes don't get me where I want to go when I want to get there under current Madison Metro routes.	2/20/2023 4:52 PM
74	Added noise, stop and go traffic and risk to pedestrians and cyclists associated with large buses traveling along the relatively narrow residential streets of Monona. These roads were not built wide enough to safely and efficiently accommodate mass transit buses. Without multiple lanes you are going to see MORE congestion of roads (winnequah in particular) due to lines of cars getting stuck behind city buses during the busiest commuting times of the day. This will put pedestrians and cyclists that frequent these roads at risk. I would be open to limiting bus routes to broadway and Monona drive, but bringing bus routes into the heart of residential Monona is a bad idea.	2/20/2023 3:02 PM
75	Amount of time getting to and from bust stop and how long route takes so it would be physically and timely possible for needs.	2/20/2023 2:44 PM

## Monona Bus Transit Survey

76	distance to bus stop; lack of knowledge of schedule	2/20/2023 1:22 PM
77	Weather, Not enough routes going to where family needs to go,	2/20/2023 12:40 PM
78	Too slow/inconvenient.	2/20/2023 12:07 PM
79	Hours of operation	2/20/2023 11:10 AM
80	Convenience of personal vehicle and access to various destination	2/20/2023 9:18 AM
81	route not convenient	2/20/2023 8:29 AM
82	Indirect and long routes	2/20/2023 7:48 AM
83	Slow/ cant get downtown in a timely fashion	2/19/2023 8:27 PM
84	Retired	2/19/2023 7:35 PM
85	Not enough routes	2/19/2023 6:15 PM
86	Distance to stop and limited schedules	2/19/2023 6:05 PM
87	Right now I am able to drive and in the winter it's hard to take the bus. Summer time is easier.	2/19/2023 5:51 PM
88	Commute times	2/19/2023 4:54 PM
89	We chose a residential area without bus transportation to live. We did not want the noise, pollution, or a bus coming along our street where our little kids play.	2/19/2023 3:46 PM
90	Inconvenience	2/19/2023 3:05 PM
91	No need for public transportation at this time	2/19/2023 1:30 PM
92	I currently transport car seat kids and need my vehicle at all hrs of the day to manage my needs and the needs of my growing family.	2/19/2023 1:12 PM
93	Doesn't go where I'm headed	2/19/2023 12:21 PM
94	Linking to Madison Metro is a good idea- offers more options for everyone going forward. I am in favor of it.	2/19/2023 11:58 AM
95	Schedules rarely line up with times needed	2/19/2023 11:51 AM
96	walk 2-3 miles to nearest bus stop in either direction	2/19/2023 11:50 AM
97	Limited bus routes	2/18/2023 7:26 PM
98	Concern there routes that meet my needs	2/18/2023 5:14 PM
99	I have no idea how the Monona bus system works	2/18/2023 5:07 PM
100	Busses do not cover our area.	2/18/2023 5:02 PM
101	Safety	2/18/2023 4:50 PM
102	Times are inconvenient	2/18/2023 4:41 PM
103	concern for safety on the bus and exposure to illnesses	2/18/2023 4:34 PM
104	Bus travel takes much more time with all the stops	2/18/2023 4:33 PM
105	I drive	2/18/2023 3:53 PM
106	There are very limited stops outside of Monona.	2/18/2023 3:28 PM
107	Riding a bus is significantly more time consuming than driving by car	2/18/2023 2:27 PM
108	Does not go to locations needed	2/18/2023 1:54 PM
109	No regular or convenient bus options.	2/18/2023 1:01 PM
110	I prefer to bicycle or drive my electric car	2/18/2023 12:39 PM
111	We don't work downtown	2/18/2023 11:51 AM

## Monona Bus Transit Survey

112	Takes too long to go anywhere	2/18/2023 8:47 AM
113	Family friend was a 30 year bus driver for Madison metro and have nothing positive to say about the bus riding experience from today's consumer experience.	2/17/2023 11:11 PM
114	We do not want a huge bus running in Monona, concerned with the safety of my grandchildren.	2/17/2023 9:26 PM
115	Previously had annual passes for Monona Transit but no longer need it	2/17/2023 7:36 PM
116	Have used Monona Transport in the past. Liked but no longer need it for work	2/17/2023 5:43 PM
117	Inconvenience of the current bus system, it is not close enough to us	2/17/2023 1:14 PM
118	I like the flexibility of using my own vehicle	2/17/2023 12:24 PM
119	I like to coordinate multiple trips into one to lessen time spent, miles traveled (and CO2 produced). I travel primarily for "necessities"-- once per 3 weeks food at Woodman's, 3 x's per week to YMCA, occasionally to Farm and Fleet, Menards, Dean Health. More rarely, Olbrich or East Towne. City Hall and Library and most local businesses, parks, ALNC are accessible on foot. If health permits, I would more likely exchange my 20 year old vehicle for an electric bike instead of taking the bus.	2/17/2023 12:14 PM
120	work from home	2/17/2023 11:15 AM
121	Takes too long	2/17/2023 10:10 AM
122	Too loud	2/17/2023 8:48 AM
123	Hours of operation probably won't align with my work schedule or location.	2/16/2023 9:05 PM
124	Bus schedule is too infrequent/inconvenient times	2/16/2023 8:10 PM
125	Travel time	2/16/2023 6:43 PM
126	The stupid speed bumps down Winnequah already make it hell to drive down if you're behind anyone, adding huge buses making stops all over the place is only going to make it worse. Who's going to pay for road repair that is accelerated due to heavy buses driving and stopping all the time? We already pay a ridiculous amount in taxes. I'm sorry, but someone not having a car is not my problem, but if this is approved it will most certainly become my problem.	2/16/2023 5:45 PM
127	Often, bus service is not available when I want/need it (e.g. to or from weekend/evening events)	2/16/2023 3:21 PM
128	Multiple stops and pickups with multiple kids between work and home. Bus is unable to accommodate this in the time needed.	2/16/2023 3:07 PM
129	Overall transit time	2/16/2023 2:53 PM
130	location of bus stops and time of day constraints	2/16/2023 1:01 PM
131	Takes too long to get downtown, schedules do not align with standard nurse shift hours	2/16/2023 9:40 AM
132	The schedule and service is not conducive to making the decision to drive less necessary	2/16/2023 9:32 AM
133	Large empty buses don't help the environment	2/16/2023 7:04 AM
134	Not enough ridership in Monona to suggest we need continuous bus routes on a daily basis	2/16/2023 6:16 AM
135	Madison Metro City bus route is not safe in residential areas with kids in Monona (many young kids around & it's too dangerous)	2/16/2023 12:22 AM
136	Needed vans/ buses for 10 years.	2/15/2023 11:29 PM
137	Don't understand how the bus operates. What is the cost, the travel times, the various stops, etc.?	2/15/2023 10:32 PM
138	Buses don't run when I need to get to work or when I get done	2/15/2023 9:28 PM
139	No Madison Metro service in Monona	2/15/2023 8:32 PM
140	Transit time is 3-4x as long as driving personal vehicle	2/15/2023 7:35 PM
141	Bus route cannot accommodate morning commutes including child care drop off, work, etc..	2/15/2023 7:19 PM

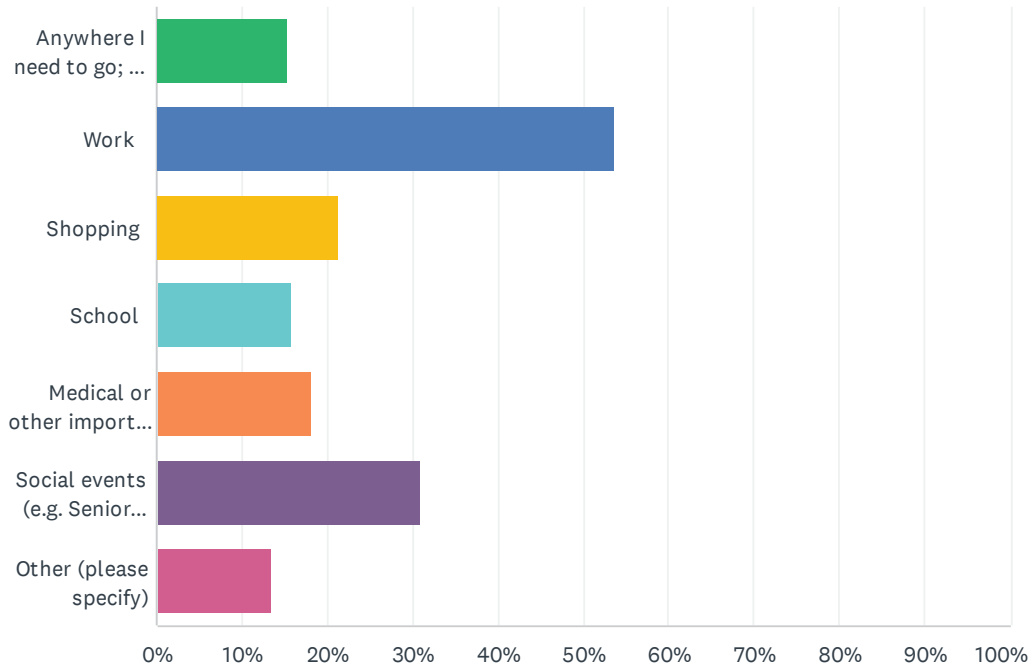
## Monona Bus Transit Survey

142	Routes do not get me to work at an acceptable time	2/15/2023 6:55 PM
143	We'd ride the bus to downtown Madison for events, games.	2/15/2023 6:46 PM
144	The bus doesn't go where I need to go in the time (both at the specific time and trip duration) that meet my requirements.	2/15/2023 6:09 PM
145	Preference for moving on my schedule	2/15/2023 5:50 PM
146	Work in far east Madison	2/15/2023 5:18 PM
147	I would take a bus to get groceries or to go downtown. There is no convenient bus service for either of these. The proposed service is no better in this regard.	2/15/2023 5:18 PM
148	Concern about safety on the bus	2/15/2023 5:13 PM
149	Concerns over safety of a bus driving down our well traveled street from 6:00am-9:00 everyday all day 7 days a week.	2/15/2023 5:00 PM
150	Lack of available, interconnected, convenient bus service to all desired destinations	2/15/2023 4:28 PM
151	Not interested in having any bud service in residential areas.	2/15/2023 4:28 PM
152	We would not put our kids on the bus alone. (3 under 14)	2/15/2023 4:27 PM
153	Have car	2/15/2023 3:59 PM
154	We don't need empty diesel buses running once an hour down residential streets. Monona is monona not Madison. Stop the nonsense.	2/15/2023 3:56 PM
155	Ignorance of bus schedules and how public transportation works	2/15/2023 3:09 PM
156	Don't want the Madison Metro coming to Monona	2/15/2023 2:57 PM
157	the current offering is so limited that we don't consider using the bus as a transportation option.	2/15/2023 2:28 PM
158	Too many bus changes to get where I need to go	2/15/2023 2:03 PM
159	Buses do not connect w multiple places we need to drive between during the day	2/15/2023 1:59 PM
160	It takes too long to get anywhere by bus, and also the bus does not go where I need to be.	2/15/2023 1:55 PM
161	the amount of time it would take to get to work is too lengthy	2/15/2023 1:04 PM
162	current lack of accessibility	2/15/2023 12:24 PM
163	Unfortunately, public transportation doesn't have routes to our work. We would use transit if it was available.	2/15/2023 12:17 PM
164	Plentiful alternatives	2/15/2023 12:05 PM
165	The places I travel to outside of Monona are not on any bus line and never will be	2/15/2023 12:01 PM
166	Current Monona buses do not run on weekends or after work hours, which is when I would use the bus	2/15/2023 11:55 AM
167	I drive (or Madison Metro bus) to downtown Madison during winter months due to lack of bus options	2/15/2023 11:51 AM
168	Route times do not correspond with work schedule	2/15/2023 11:51 AM
169	Limited schedule provided by current Monona bus	2/15/2023 11:33 AM
170	Bus stop and routes aren't convenient to meet my needs to where I would like to go.	2/15/2023 11:31 AM
171	Currently, I can still drive. As I age in place, though, public transport is a critical part of my plan for transportation once I can no longer drive safely. Knowing it's there is really important to me.	2/15/2023 11:15 AM



### Q8 If you, anyone in your household, or your employees do use any local bus service, please tell us where you go. (Select all that apply.)

Answered: 216 Skipped: 656



ANSWER CHOICES	RESPONSES
Anywhere I need to go; I rely on the bus	15.28% 33
Work	53.70% 116
Shopping	21.30% 46
School	15.74% 34
Medical or other important appointments	18.06% 39
Social events (e.g. Senior Center, sporting or cultural events, dining, visiting friends)	31.02% 67
Other (please specify)	13.43% 29
Total Respondents: 216	

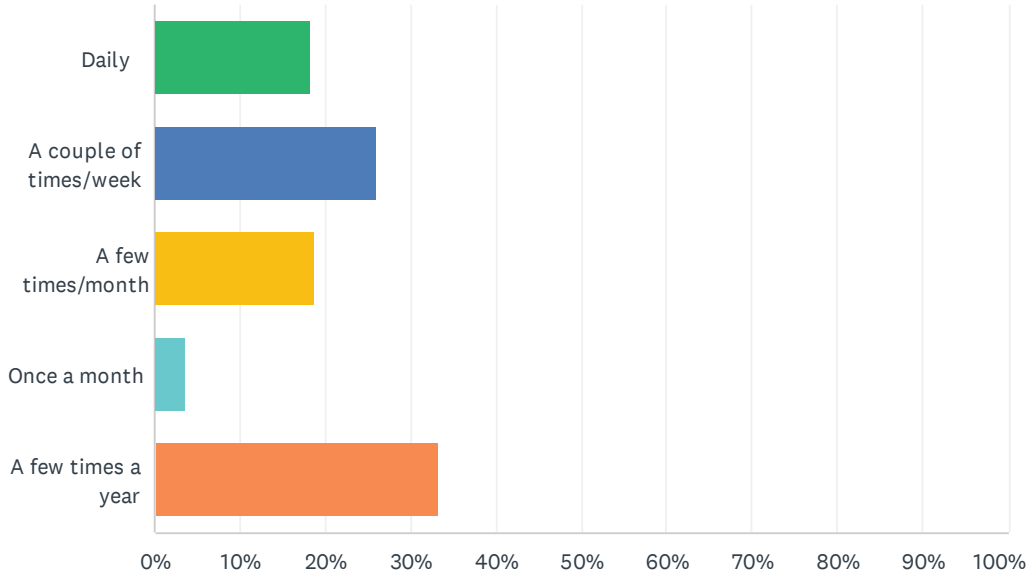
#	OTHER (PLEASE SPECIFY)	DATE
1	anywhere	3/29/2023 5:16 PM
2	Park and rides or bus station for out of city travel to other cities or airports	3/29/2023 4:35 PM
3	Visit husband	3/22/2023 4:49 AM
4	Volunteer work	3/17/2023 7:35 PM
5	Not currently using	3/13/2023 6:36 PM
6	Downtown State St For shopping, museums, library and comraderie.	3/12/2023 10:34 AM

## Monona Bus Transit Survey

7	NA	3/11/2023 10:05 PM
8	Our family uses public transportation due to vision loss.	3/8/2023 6:06 PM
9	Bank. Hair dresser.	3/5/2023 7:04 PM
10	Some work meetings ie court	3/3/2023 6:40 AM
11	DNA	3/2/2023 7:00 PM
12	simply to get somewhere	3/2/2023 5:37 PM
13	Theater, Art Galleries, Restaurants downtown Madison	2/28/2023 8:36 PM
14	Capital square	2/27/2023 7:14 AM
15	Don't use at present	2/26/2023 4:11 PM
16	Does not apply	2/24/2023 11:09 AM
17	N/a currently	2/24/2023 8:22 AM
18	I	2/23/2023 7:46 AM
19	I would love to use the bus, but it does not serve my needs.	2/22/2023 5:44 PM
20	Travel	2/21/2023 8:39 PM
21	N/A	2/19/2023 2:54 PM
22	Can't use monona bus because hours and days of operation do not fit my needs, nor are there any bus stops close to my home	2/19/2023 8:14 AM
23	Into Madison	2/18/2023 6:53 PM
24	Use Madison transit to go downtown	2/18/2023 12:11 PM
25	Moving to Monona in three months, I will need full transportation aid.	2/16/2023 6:13 PM
26	downtown Madison, Willy Street, State Street, Stoughton Road for errands	2/16/2023 3:03 PM
27	N/A	2/16/2023 9:45 AM
28	don't use bus	2/15/2023 10:54 PM
29	I would like to use buses for all of the above. Unfortunately, the options are currently too limited for me to use the bus regularly.	2/15/2023 11:22 AM

Q9 About how often do you, your household members, or your employees currently ride the local buses? (Select the one that best represents your, or your cohorts' riding habits.)

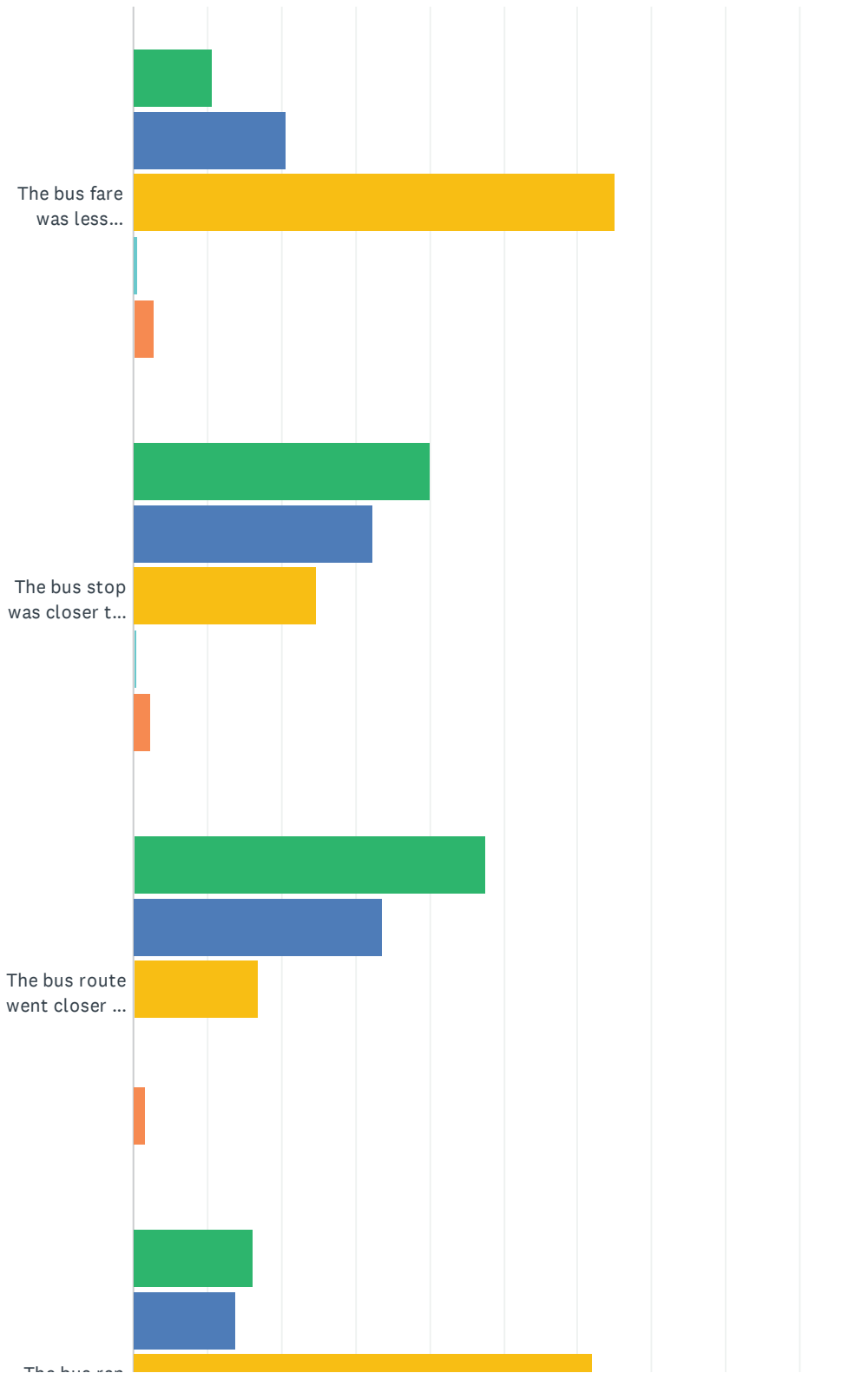
Answered: 223 Skipped: 649



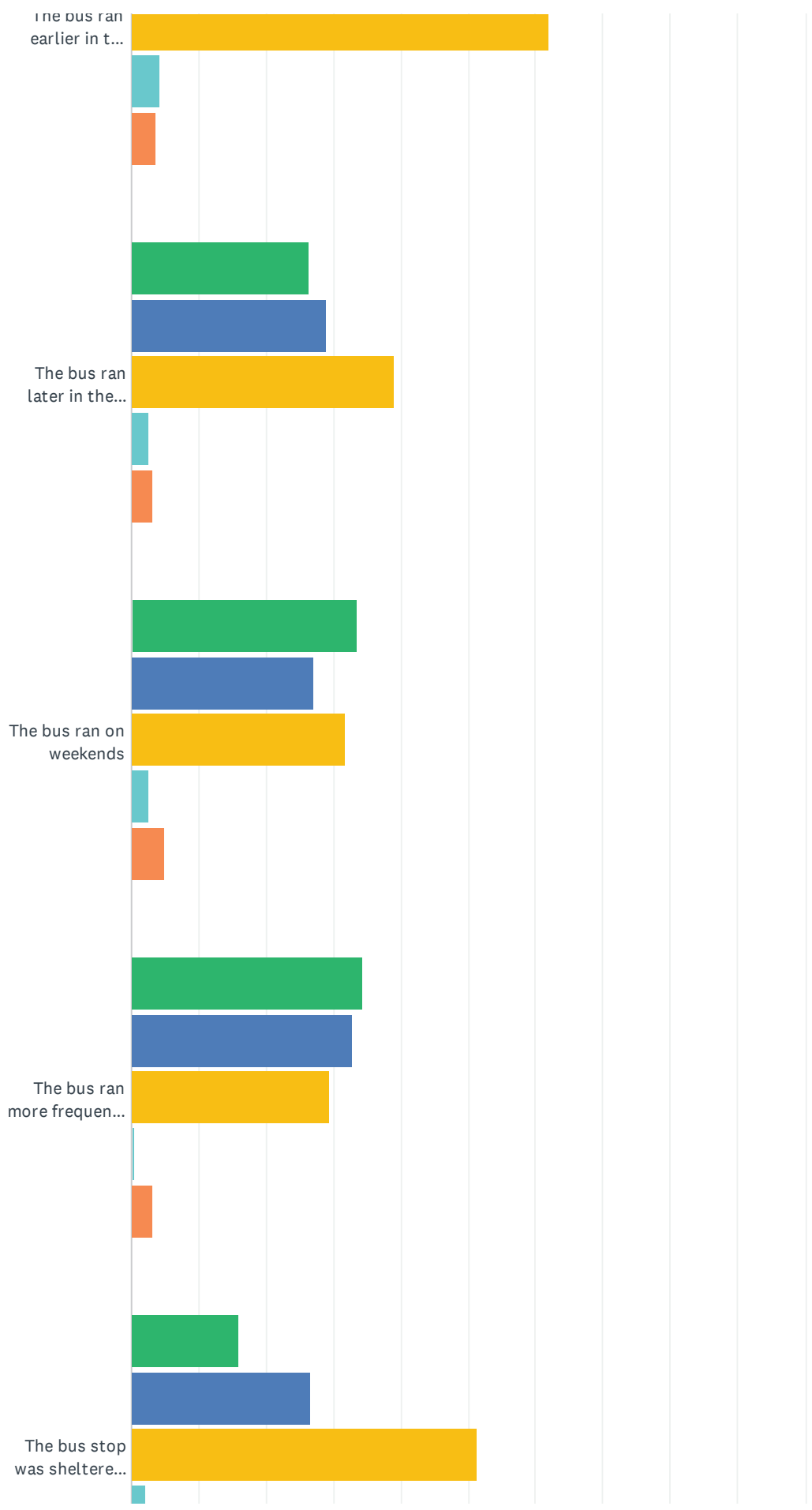
ANSWER CHOICES	RESPONSES	
Daily	18.39%	41
A couple of times/week	26.01%	58
A few times/month	18.83%	42
Once a month	3.59%	8
A few times a year	33.18%	74
<b>TOTAL</b>		<b>223</b>

# Q10 Please tell us what would make it much more likely or more likely for you, members of your household, or your employees to ride the bus or ride it more often.

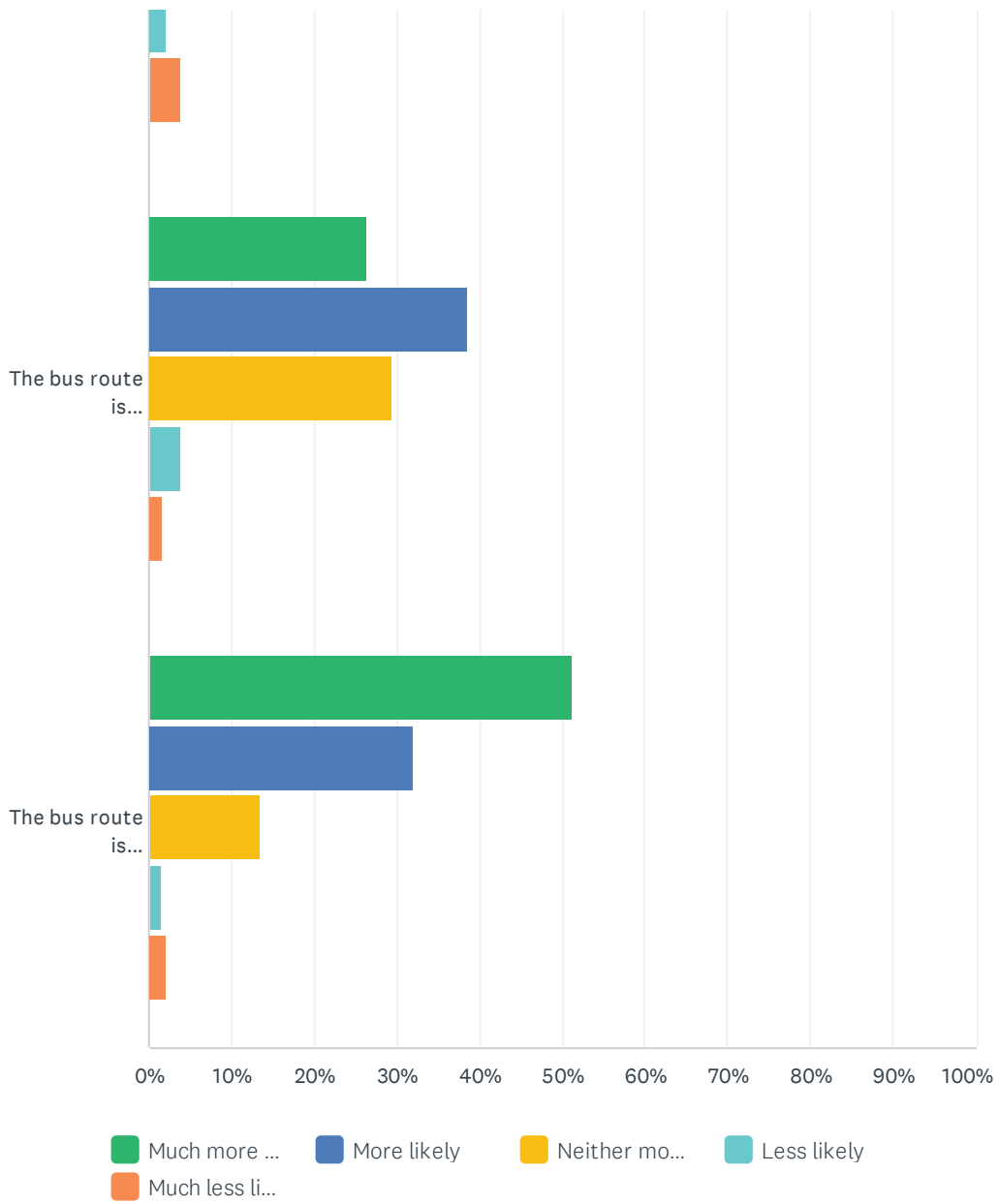
Answered: 296 Skipped: 576



# Monona Bus Transit Survey



# Monona Bus Transit Survey

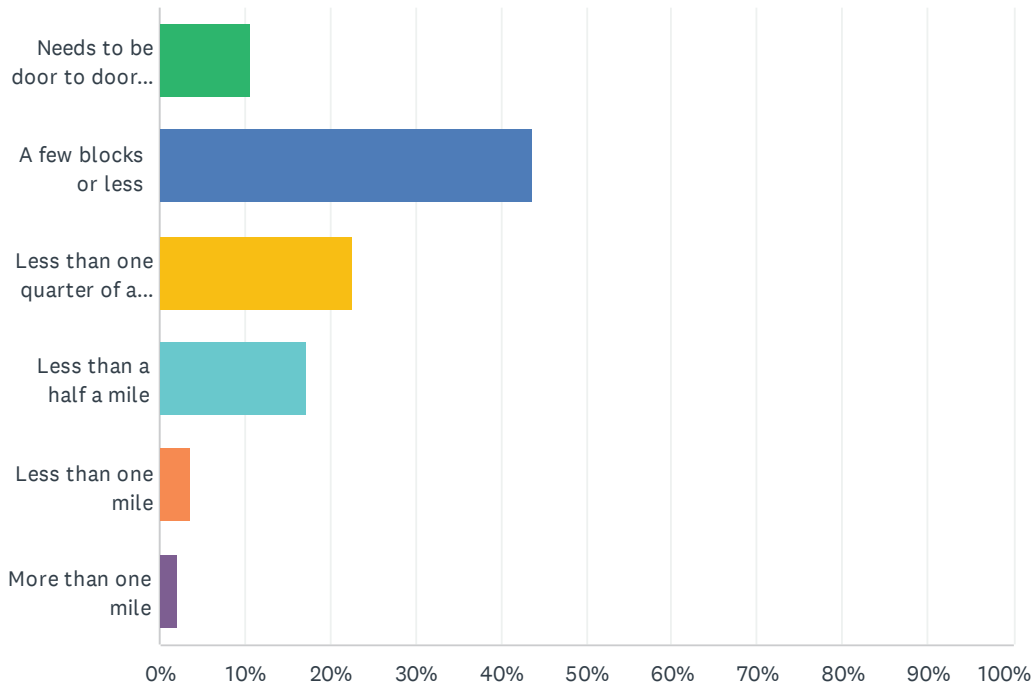


## Monona Bus Transit Survey

	<b>MUCH MORE LIKELY</b>	<b>MORE LIKELY</b>	<b>NEITHER MORE NOR LESS LIKELY</b>	<b>LESS LIKELY</b>	<b>MUCH LESS LIKELY</b>	<b>TOTAL</b>
The bus fare was less expensive	10.68% 30	20.64% 58	65.12% 183	0.71% 2	2.85% 8	281
The bus stop was closer to my home or business	40.07% 115	32.40% 93	24.74% 71	0.35% 1	2.44% 7	287
The bus route went closer to my destination	47.59% 138	33.79% 98	16.90% 49	0.00% 0	1.72% 5	290
The bus ran earlier in the morning	16.30% 45	13.77% 38	61.96% 171	4.35% 12	3.62% 10	276
The bus ran later in the evening	26.43% 74	28.93% 81	38.93% 109	2.50% 7	3.21% 9	280
The bus ran on weekends	33.57% 94	27.14% 76	31.79% 89	2.50% 7	5.00% 14	280
The bus ran more frequently during the day	34.28% 97	32.86% 93	29.33% 83	0.35% 1	3.18% 9	283
The bus stop was sheltered from the elements	15.96% 45	26.60% 75	51.42% 145	2.13% 6	3.90% 11	282
The bus route is shorter/faster because there are fewer stops	26.50% 75	38.52% 109	29.33% 83	3.89% 11	1.77% 5	283
The bus route is shorter/faster because there is no need to transfer	51.23% 146	31.93% 91	13.33% 38	1.40% 4	2.11% 6	285

**Q11** If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is closer to your home, business or destination, please tell us how close a bus stop needs to be for you, your household, or your employees. (Select one.)

Answered: 282 Skipped: 590

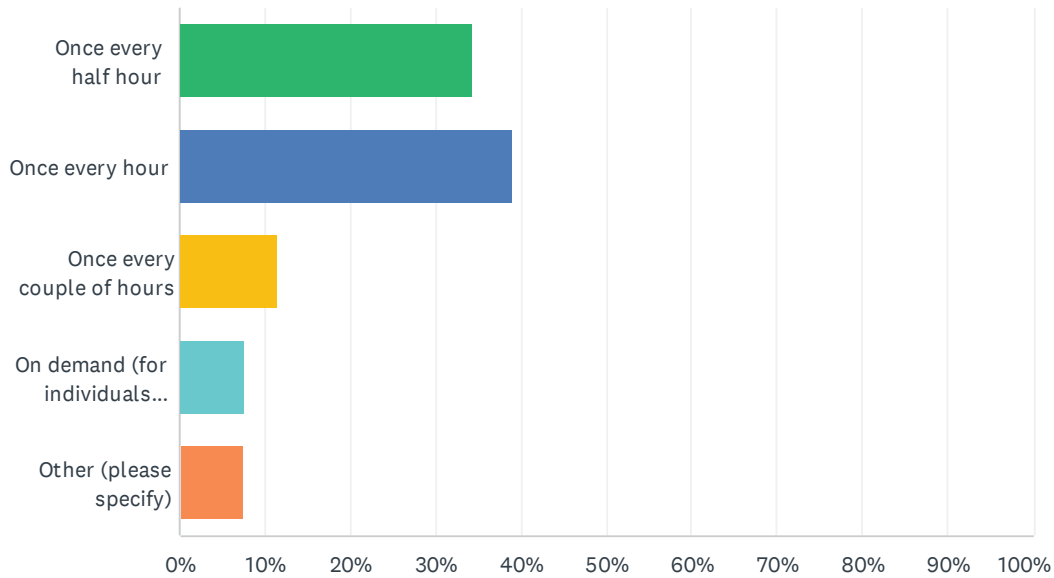


ANSWER CHOICES	RESPONSES	
Needs to be door to door (for individuals with mobility issues)	10.64%	30
A few blocks or less	43.62%	123
Less than one quarter of a mile	22.70%	64
Less than a half a mile	17.38%	49
Less than one mile	3.55%	10
More than one mile	2.13%	6
<b>TOTAL</b>		<b>282</b>



Q12 If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is available more frequently, please tell us how frequently you'd like a bus to run. (Select one.)

Answered: 271 Skipped: 601



ANSWER CHOICES	RESPONSES
Once every half hour	34.32% 93
Once every hour	39.11% 106
Once every couple of hours	11.44% 31
On demand (for individuals needing door to door)	7.75% 21
Other (please specify)	7.38% 20
<b>TOTAL</b>	<b>271</b>

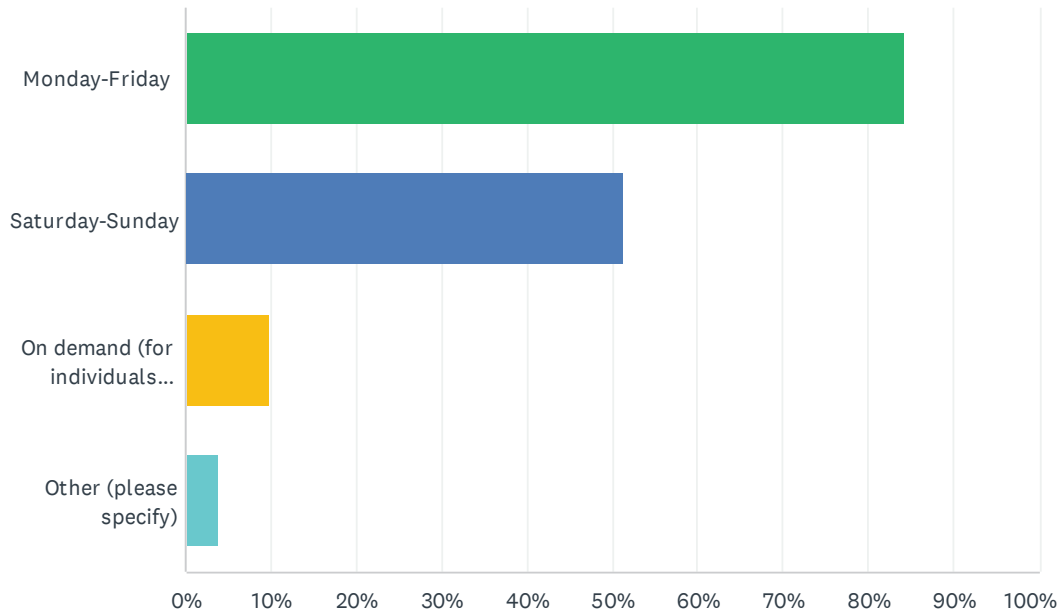
#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure	3/22/2023 4:49 AM
2	Just commute hours is fine	3/16/2023 11:34 PM
3	Half hour or less during commute times. Hour during no peak times	3/6/2023 12:01 PM
4	Every 15 minutes	3/5/2023 12:05 PM
5	Hourly during busy times - into evening	3/5/2023 11:59 AM
6	Either every hour or every other hr	3/2/2023 11:32 AM
7	no change needed from current	2/28/2023 10:25 AM
8	just need a schedule that I can plan around.	2/28/2023 9:32 AM
9	every ten to fifteen minutes	2/27/2023 5:55 PM

## Monona Bus Transit Survey

10	Needs to run before/after school on weekdays, every couple hours on weekends	2/24/2023 3:28 PM
11	Start early in the afternoon, especially for school and part time	2/19/2023 8:30 PM
12	Before 7 because of 8 am classes and hour long transit times	2/19/2023 5:41 PM
13	Select Peak hours	2/19/2023 4:25 PM
14	As is	2/19/2023 2:19 PM
15	Every 1/2 hour during peak commuter times & then every hour	2/15/2023 10:22 PM
16	more frequent in weekdays am/pm, hourly thereafter	2/15/2023 7:42 PM
17	Ideally every 15 minutes but every 30 minutes would also work	2/15/2023 6:52 PM
18	every 45 minutes in the morning and in late afternoon for commuting purposes.	2/15/2023 4:48 PM
19	current times for Express are fine if bus arrives. No change.	2/15/2023 3:51 PM
20	beginning and end of usual workday only	2/15/2023 2:10 PM

**Q13 If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is available certain days, please tell us which days you'd like a bus to run. (Select those that apply.)**

Answered: 265 Skipped: 607



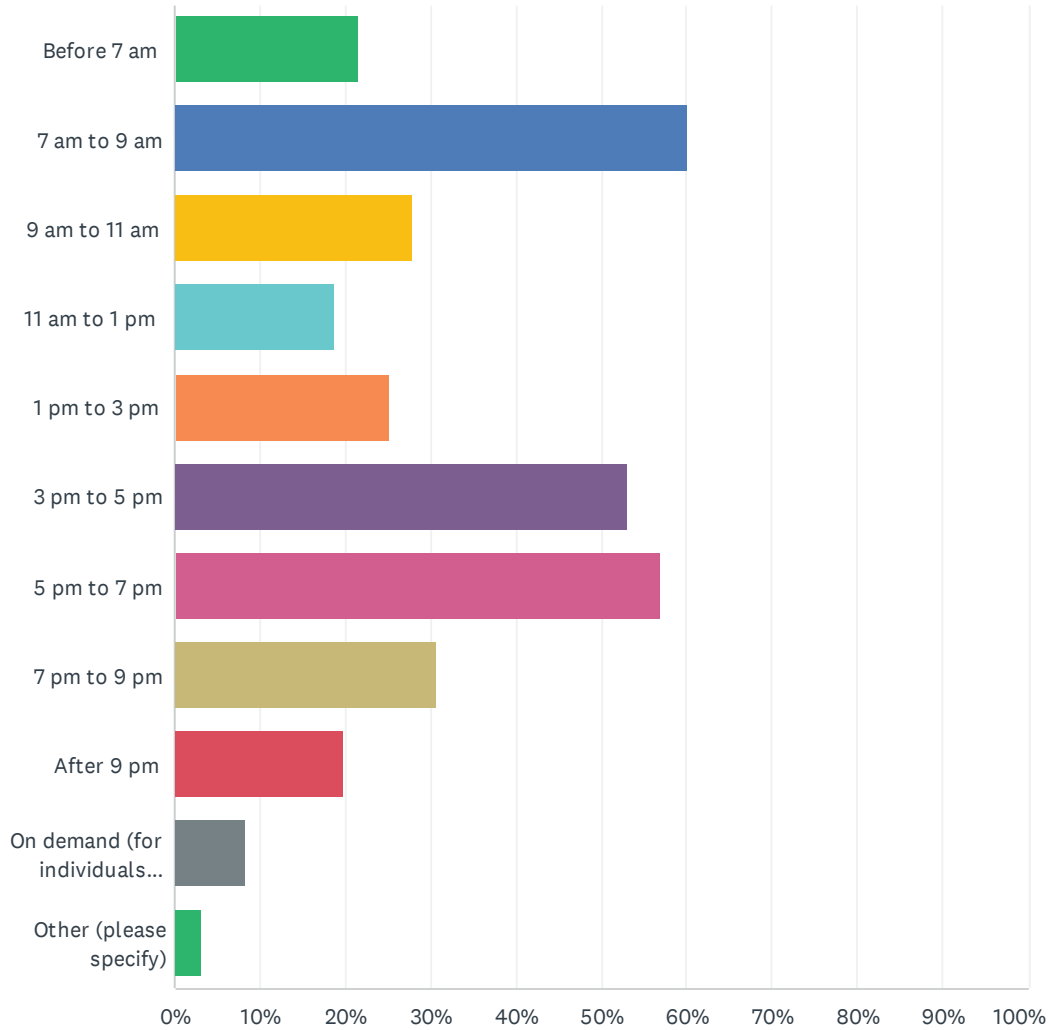
ANSWER CHOICES	RESPONSES	
Monday-Friday	84.15%	223
Saturday-Sunday	51.32%	136
On demand (for individuals needing door to door)	9.81%	26
Other (please specify)	3.77%	10
Total Respondents: 265		

#	OTHER (PLEASE SPECIFY)	DATE
1	Mon-Sat	3/29/2023 4:56 PM
2	Friday and Saturdays to downtown evenings	3/5/2023 11:59 AM
3	Occasionally on Saturday	2/22/2023 4:33 PM
4	Every day, weekdays AND weekends please	2/20/2023 3:06 PM
5	Daily	2/20/2023 7:43 AM
6	Monday-Thursday	2/19/2023 4:25 PM
7	Monday thru Saturday	2/18/2023 3:54 PM
8	Sometimes I can walk a block or two, other times I cannot..KNEES.	2/16/2023 6:13 PM
9	none	2/15/2023 10:54 PM



Q14 If you, members of your household, or your employees are much more likely or more likely to ride the bus if it is available certain hours, please tell us when you, your household, or your employees most often need the bus. (Select no more than 4.)

Answered: 251 Skipped: 621



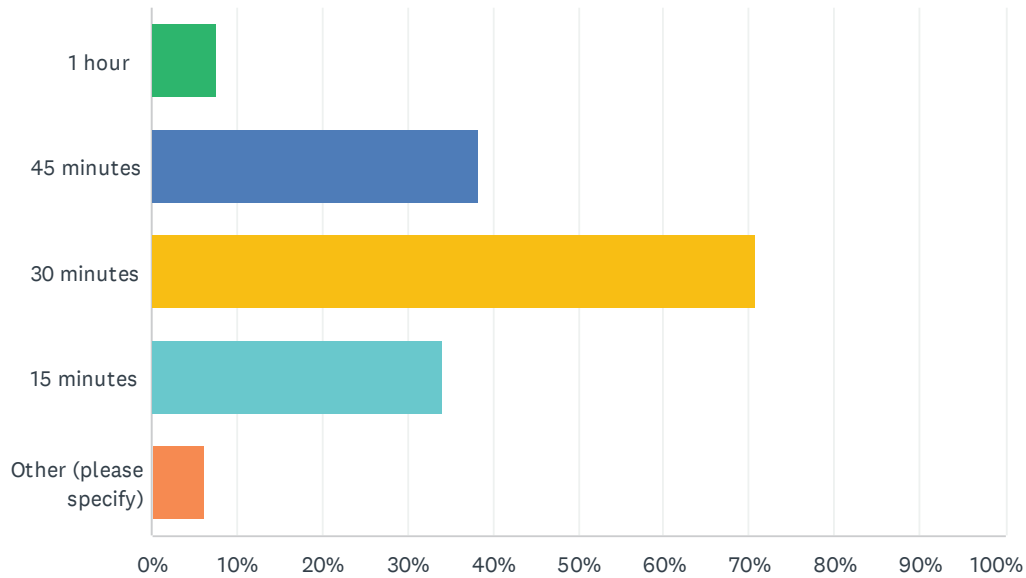
## Monona Bus Transit Survey

ANSWER CHOICES	RESPONSES	
Before 7 am	21.51%	54
7 am to 9 am	60.16%	151
9 am to 11 am	27.89%	70
11 am to 1 pm	18.73%	47
1 pm to 3 pm	25.10%	63
3 pm to 5 pm	52.99%	133
5 pm to 7 pm	56.97%	143
7 pm to 9 pm	30.68%	77
After 9 pm	19.92%	50
On demand (for individuals needing door to door)	8.37%	21
Other (please specify)	3.19%	8
Total Respondents: 251		

#	OTHER (PLEASE SPECIFY)	DATE
1	Would vary depending on why I needed it	3/11/2023 10:05 PM
2	I am without a car (and will continue to be for environmental and economic reasons), Picking 4 is difficult for me when I work in person 40+ hours/week (no remote work) and have a varying schedule. I do ride during the normal rush hour times, but I've selected other times as there is no Monona Transit and there are less madison Metro routes running at those times.	3/1/2023 12:00 AM
3	Like idea that it would be available throughout the day	2/19/2023 10:07 PM
4	All day every day, even on a 2 hour schedule, beats what we have now	2/19/2023 8:14 AM
5	I would probably use it for more than work if it ran later. Would be great for campus/Capitol events. Good potential for weekend service.	2/18/2023 8:09 PM
6	idk	2/15/2023 10:54 PM
7	4-7:00 pm	2/15/2023 4:48 PM
8	Don't know - not been an option to even consider planning for before.	2/15/2023 4:46 PM

Q15 If you, members of your household, or your employees are likely or much more likely to ride the bus if typical bus routes are faster/shorter, please tell us about how long a route works for you. (Select all that apply.)

Answered: 263 Skipped: 609



ANSWER CHOICES	RESPONSES
1 hour	7.60% 20
45 minutes	38.40% 101
30 minutes	70.72% 186
15 minutes	34.22% 90
Other (please specify)	6.08% 16
Total Respondents: 263	

#	OTHER (PLEASE SPECIFY)	DATE
1	don't know	3/29/2023 4:49 PM
2	2 hr max travel	3/29/2023 4:35 PM
3	3 hrs	3/29/2023 11:34 AM
4	3 hrs	3/29/2023 11:23 AM
5	In 10, I did not say shorter/faster "because of fewer stops" is important because having enough stops is important. However, a ride of about 45 minutes is what works for me.	3/16/2023 10:34 AM
6	Doesn't matter to me	3/8/2023 6:06 PM
7	Need lift bus for door to door on demand	3/5/2023 7:04 PM
8	20 minutes	2/27/2023 5:55 PM

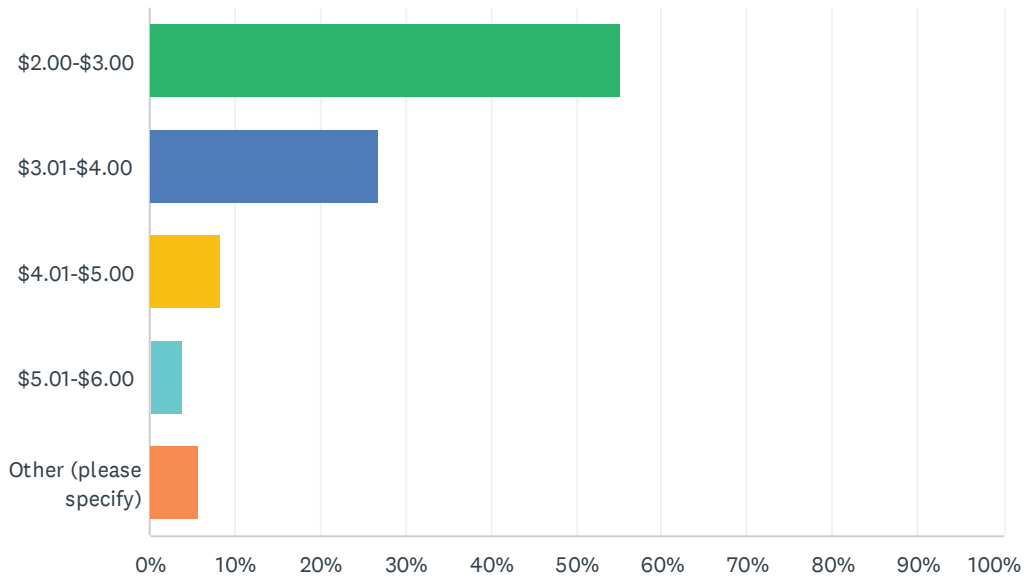
## Monona Bus Transit Survey

9	As fast as possible. I'm trying to get to and from work quickly.	2/24/2023 9:57 AM
10	don't understand this, can ride for an hour if going further like across town, etc.	2/20/2023 3:06 PM
11	Does not apply to my needs.	2/19/2023 8:36 AM
12	Doesn't this depend on destination from monona? 30 - 45 minutes to downtown, 45-60 minutes to east Towne	2/19/2023 8:14 AM
13	I have no choice so I use it no matter what, but I get frustrated if it's over 1 hour and often don't go because there aren't many options for me that are other than in select windows on weekday mornings and afternoons (I take the 12 which is the only fast option)	2/18/2023 6:21 PM
14	none of the above questions matter if the bus ride is too long period. This survey is leading.	2/18/2023 3:12 PM
15	Time it takes to walk to the bus stop should also be considered	2/16/2023 5:28 PM
16	Just prefer no transfer	2/15/2023 3:14 PM



Q16 If you, members of your household, or your employees are much more likely or likely to ride the bus based on affordability, please tell us the maximum you are comfortable paying one way. (Select one.)

Answered: 241 Skipped: 631



ANSWER CHOICES	RESPONSES
\$2.00-\$3.00	55.19% 133
\$3.01-\$4.00	26.97% 65
\$4.01-\$5.00	8.30% 20
\$5.01-\$6.00	3.73% 9
Other (please specify)	5.81% 14
<b>TOTAL</b>	<b>241</b>

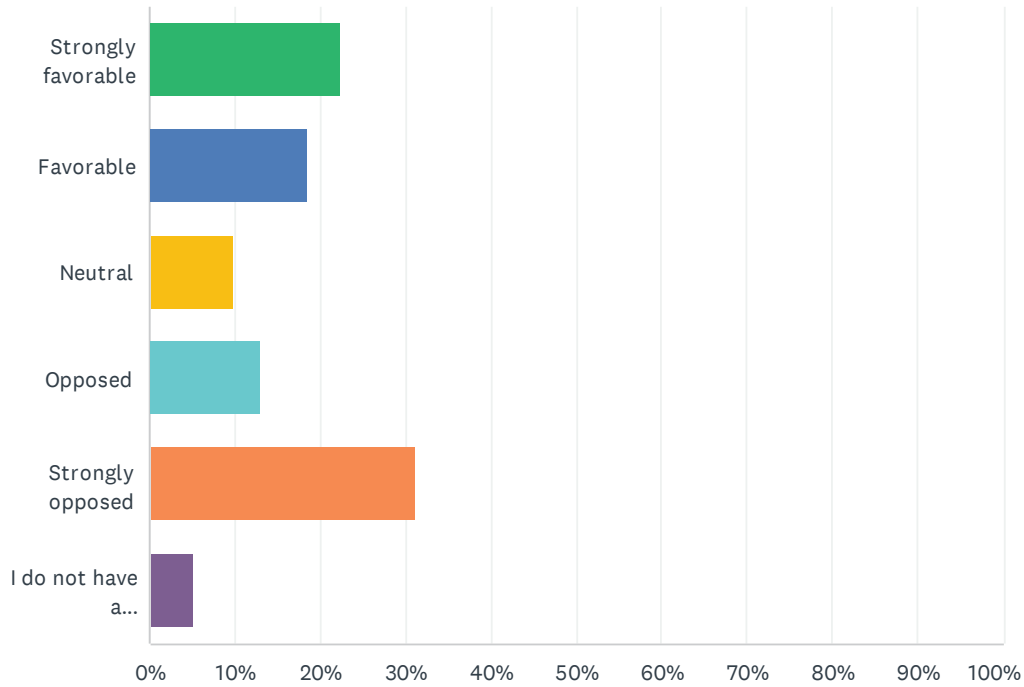
#	OTHER (PLEASE SPECIFY)	DATE
1	1.50	3/29/2023 4:56 PM
2	1.50	3/29/2023 4:49 PM
3	Pass is included with my work	2/28/2023 9:17 PM
4	I'd pay more than the current rate to continue express service	2/24/2023 9:57 AM
5	I have an employer bus pass	2/21/2023 7:34 PM
6	Currently get free Madison Metro pass at work, would probably not ride without subsidized pass.	2/19/2023 8:48 PM
7	cheap enough for a college student	2/19/2023 5:41 PM
8	\$1.50	2/19/2023 8:36 AM

## Monona Bus Transit Survey

9	1.00 one way 3.00 both ways	2/18/2023 3:54 PM
10	again if the ride is too long it negates all purpose for the majority of Monona residents.	2/18/2023 3:12 PM
11	Rate equal to Madison senior rate	2/18/2023 12:11 PM
12	Is age 87 year discounted or free?	2/16/2023 6:13 PM
13	public transportation should be free	2/15/2023 5:29 PM
14	It would depend on varying income availability per month, if I would enough money to ride bus for # trips needed vs wanted in mnth. .	2/15/2023 4:46 PM

### Q17 Overall, how supportive are you of the proposed changes to transit in Monona? (Select one.)

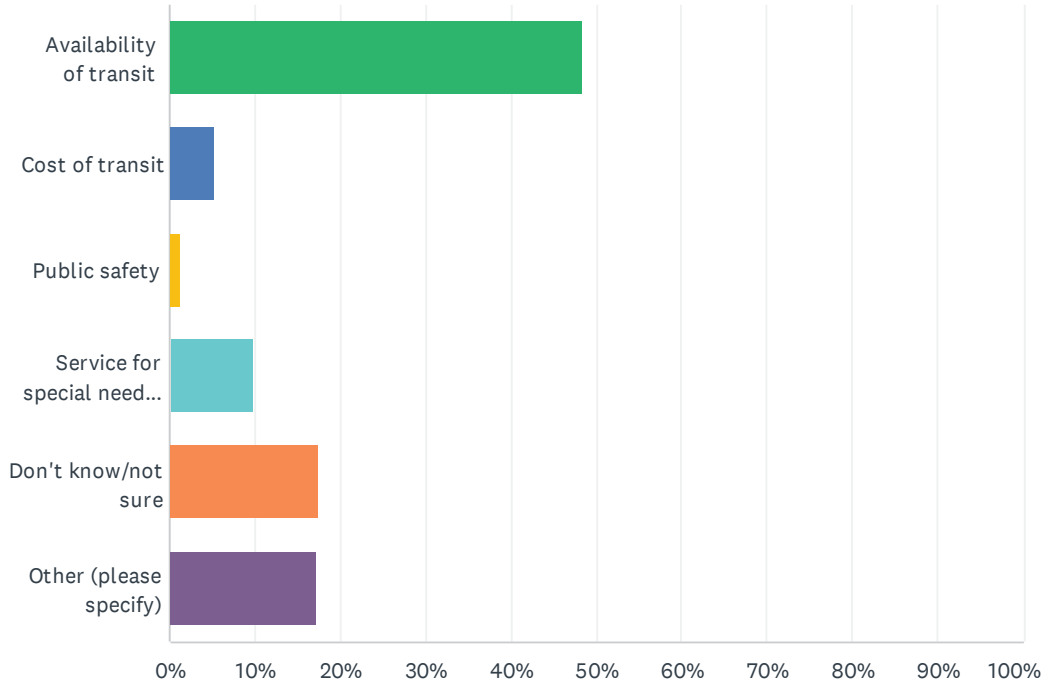
Answered: 814 Skipped: 58



ANSWER CHOICES	RESPONSES	
Strongly favorable	22.36%	182
Favorable	18.55%	151
Neutral	9.83%	80
Opposed	13.02%	106
Strongly opposed	31.08%	253
I do not have a preference/don't know	5.16%	42
<b>TOTAL</b>		<b>814</b>

### Q18 In your opinion, what is the most important benefit of the proposed changes to transit in Monona? (Select one.)

Answered: 802 Skipped: 70



ANSWER CHOICES	RESPONSES	
Availability of transit	48.50%	389
Cost of transit	5.36%	43
Public safety	1.37%	11
Service for special needs riders	9.85%	79
Don't know/not sure	17.58%	141
Other (please specify)	17.33%	139
<b>TOTAL</b>		<b>802</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	no benefit to the seniors	3/29/2023 5:06 PM
2	No benefit if Monona lift and transit are eliminated	3/29/2023 4:56 PM
3	don't see benefit from my point-needs	3/29/2023 4:47 PM
4	There is no benefit I'm against it. There is nothing wrong with our current transportation and it works for our elderly people.	3/29/2023 4:43 PM
5	none	3/29/2023 4:36 PM
6	no benefit	3/29/2023 3:13 PM

## Monona Bus Transit Survey

7	no benefit & busses are a safety hazard in this bedrm community	3/21/2023 6:43 PM
8	there is none	3/21/2023 1:02 PM
9	The changes would have negative effects short- and long-term	3/21/2023 12:33 PM
10	Getting people without cars where they need to go.	3/19/2023 6:04 PM
11	Connecting Monona to Madison more effectively.	3/18/2023 11:20 PM
12	There is no benefit to running the bus through the neighborhood. Keep the busses on Monona drive and Broadway or keep the current system.	3/18/2023 8:47 PM
13	switching to Madison Metro does not have any benefits, especially to seniors	3/18/2023 5:05 PM
14	There is no benefit	3/18/2023 8:55 AM
15	Save the city money	3/17/2023 3:24 PM
16	don't see a benefit	3/14/2023 4:43 PM
17	None	3/13/2023 9:52 PM
18	I don't believe there is a benefit	3/13/2023 2:26 PM
19	I don't see any benefit in switching away from our current service.	3/10/2023 1:57 PM
20	There are no benefits.	3/9/2023 4:41 PM
21	Keep the Transit to Urban corridors. No need to route thru Winnequa	3/8/2023 9:56 AM
22	No benefit	3/6/2023 6:05 AM
23	We do not want madison metro this can create unsafe roads with more bus traffic	3/5/2023 3:55 PM
24	not any	3/5/2023 12:25 PM
25	No benefits	3/3/2023 12:25 PM
26	Absolutely none. This would be a terrible change. Why don't you just let Madison takeover Monona. Getting rid of Monona transit is a huge mistake.	3/3/2023 10:13 AM
27	No benefit is provided by the proposed changes.	3/2/2023 2:20 PM
28	There is no benefit with the current proposal, the proposed route is dangerous will actually increase carbon emissions since a diesel bus will be running through monona every hour and will likely be empty and I see a limited benefit in cost savings	3/2/2023 8:13 AM
29	No benefit	3/1/2023 3:17 PM
30	Freedom of choice to go where I want when I want like everyone else.	3/1/2023 12:39 PM
31	What benefit? The route does not even go to the grocery store!	2/28/2023 8:50 PM
32	Lower cost to taxpayers	2/28/2023 9:08 AM
33	No benefit!	2/27/2023 8:04 PM
34	I see no benefit of these changes and many downsides.	2/27/2023 7:52 PM
35	Don't know much about the proposed changes, uncertain if I can pause survey to go back and do more research	2/27/2023 6:09 PM
36	Keep it the way it runs now.	2/27/2023 3:13 PM
37	Cheaper for tax payers	2/27/2023 12:40 PM
38	access for residents who don't work at UW/downtown/hospital but need transit to access work	2/27/2023 8:05 AM
39	Not beneficial	2/26/2023 4:11 PM
40	Reducing congestion as more multi-unit development comes in	2/26/2023 11:22 AM
41	I cannot think of any benefits.	2/26/2023 10:34 AM

## Monona Bus Transit Survey

42	There is no benefit	2/25/2023 9:42 AM
43	No benefits that I can see	2/24/2023 1:12 PM
44	Nope	2/24/2023 11:09 AM
45	No benefits	2/24/2023 8:22 AM
46	I don't think there is a benefit	2/23/2023 9:19 PM
47	There is no benefit to 99.9%	2/23/2023 9:11 PM
48	Literally nothing, please don't waste our(the tax payers) money	2/23/2023 7:31 PM
49	There isn't one.	2/23/2023 2:33 PM
50	Unsafe for pedestrians, will take up traffic lanes, and not needed for our small town. Current bus stops are nearby and adequate.	2/23/2023 1:24 PM
51	none	2/23/2023 1:18 PM
52	NO Benefit	2/23/2023 9:30 AM
53	I am not in favor	2/22/2023 5:58 PM
54	I am opposed to changes	2/21/2023 11:02 AM
55	There are NONE.	2/21/2023 7:45 AM
56	No benefit, just big busses speeding through neighborhoods like most vehicles	2/20/2023 8:04 PM
57	No benefit. Keep things they way they are. The Monona buses are clean, on time, and all the drivers are wonderful. I've ridden Metro for over 20 years, and I can't make that statement about Metro.	2/20/2023 4:27 PM
58	More destinations for riders	2/20/2023 12:41 PM
59	no benefit, hardly anyone uses or has need of more busses.	2/20/2023 9:58 AM
60	Work provides me with a subsidized Metro pass, so I could use that closer to home.	2/19/2023 8:48 PM
61	Not in favor of the proposed changes	2/19/2023 8:39 PM
62	UW employee and student can get free or affordable bus passes. The passes are not accepted on Monona transit.	2/19/2023 8:30 PM
63	What are the proposed routes? Questions difficult to answer because the proposals are not listed in the survey.	2/19/2023 6:24 PM
64	Hear from people	2/19/2023 4:25 PM
65	No	2/19/2023 3:49 PM
66	I believe our monona transit works very well.	2/19/2023 3:47 PM
67	Proximity of pick up to my home	2/19/2023 2:19 PM
68	Direct integration with Madison Metro - allows seemly entry into the major regional transit system	2/19/2023 1:19 PM
69	There is no benefit! Keep Monona transit.	2/19/2023 12:32 PM
70	All are important.	2/19/2023 11:58 AM
71	None	2/19/2023 10:00 AM
72	There are no benefits	2/19/2023 9:56 AM
73	it is not needed on residential streets	2/19/2023 9:26 AM
74	None seen.	2/19/2023 8:36 AM
75	I don't agree with the changes	2/19/2023 7:54 AM
76	Don't want or need changes. Don't want large bussing driving on our city streets from 6an until	2/18/2023 9:07 PM

## Monona Bus Transit Survey

9:00pm. Our streets aren't wide enough. Safety is an issue as well as noise and wear and tear on our city streets.

77	Not aware of changes	2/18/2023 8:30 PM
78	Possibility of having earlier routes and more frequent routes.	2/18/2023 8:09 PM
79	I currently RIDE the Monona Transit every week. If changes are proposed, improve the current system & keep Madison Metro out of it.	2/18/2023 6:51 PM
80	Weekend availability	2/18/2023 5:35 PM
81	None	2/18/2023 4:50 PM
82	Retaining our transit system independent of Madison Metro will better serve the residents of Monona	2/18/2023 4:39 PM
83	none- no benefit of a 1 plus hour ride to work. I'm out if Monona transit goes away.	2/18/2023 3:12 PM
84	I don't see any benefit aside from the financial benefit, but I believe that this will be outweighed by infrastructure changes and road maintenance n	2/18/2023 1:31 PM
85	No benefit, busses would interfere with fire depth and school busses. These roads are too narrow.	2/18/2023 1:29 PM
86	connecting Monona to Madison	2/18/2023 12:44 PM
87	Environmental benefits	2/18/2023 12:11 PM
88	I don't see a need for Madison Metro in our community.	2/18/2023 11:31 AM
89	Seems to me the only favorable justification for the change to MM is cost, one that is so miniscule it is not worth considering	2/17/2023 11:21 PM
90	No benefit to having a large bus in our residential area.	2/17/2023 9:41 PM
91	There is zero benefit to this. Monona transit what should stay. Madison isn't safer, cheaper or more environmentally friendly. It's pure stupidity	2/17/2023 8:40 PM
92	Encouraging more ridership	2/17/2023 5:53 PM
93	None, not on the right track	2/17/2023 12:11 PM
94	None	2/17/2023 11:35 AM
95	No benefit	2/17/2023 10:14 AM
96	Hopefully leads to a clever and unique solution down the road	2/17/2023 9:18 AM
97	Serving handicapped now is more beneficial. Don't understand why cost is less with Madison Metro.	2/17/2023 8:32 AM
98	There is no benefit	2/17/2023 6:51 AM
99	There are no benefits of this proposed plan	2/16/2023 5:48 PM
100	Won't work for me at all!	2/16/2023 3:15 PM
101	Connection for others to a larger network around Madison	2/16/2023 3:15 PM
102	Bus Routes	2/16/2023 3:04 PM
103	If Madison Metro routes target only high density low income regular riders	2/16/2023 2:04 PM
104	I don't see any advantages other than the claim that Monona will save money	2/16/2023 10:25 AM
105	Environmental impact	2/16/2023 10:08 AM
106	Save taxpayers money??? Getting conflicting data on this	2/16/2023 9:47 AM
107	No benefit in my opinion	2/16/2023 9:04 AM
108	Offering a service if there is a definite need from enough people for it.	2/16/2023 6:50 AM
109	There are none	2/16/2023 6:48 AM

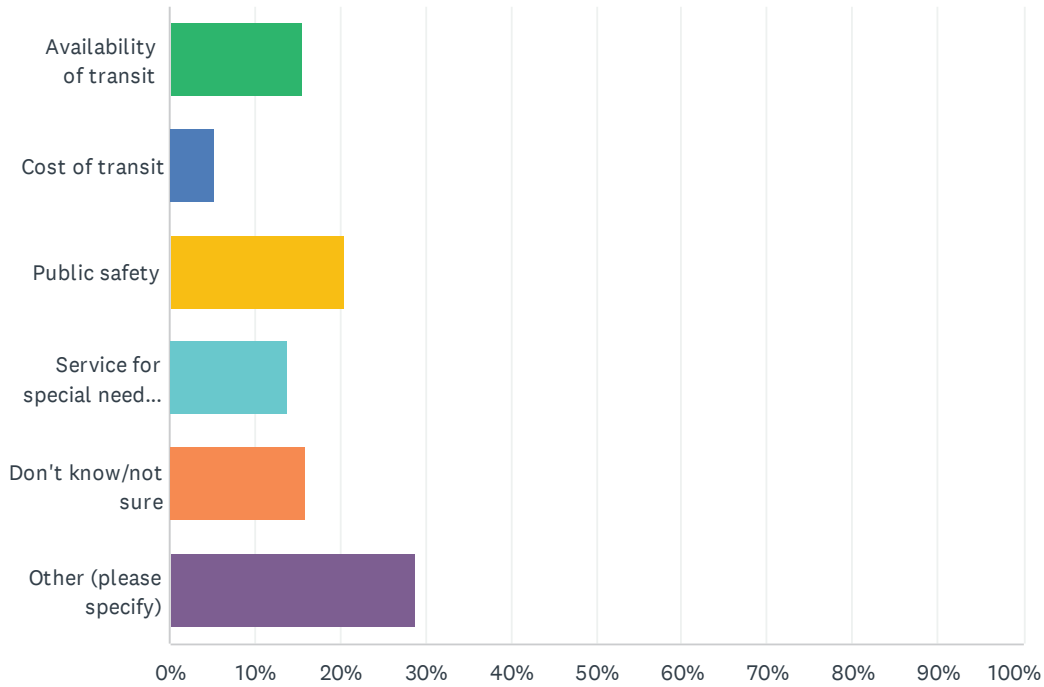
## Monona Bus Transit Survey

110	There is benefit, horrible idea	2/16/2023 6:43 AM
111	Madison bus service currently uses Monona Drive and does not open the doors. Please find how the buses could stay on Monona Drive open their doors to residence wanting to leave the city.	2/16/2023 6:20 AM
112	Ability to connect Monona express riders to metro routes if they want that	2/16/2023 5:57 AM
113	None, this negatively impacts all areas when compared to current service	2/15/2023 10:39 PM
114	None do not support proposal at all	2/15/2023 10:26 PM
115	Environment	2/15/2023 10:25 PM
116	options for high density areas on Monona Dr & Broadway	2/15/2023 10:16 PM
117	There are zero benefits / needs for a metro bus. Current mini bus is sufficient!	2/15/2023 8:52 PM
118	the only benefit I am aware of is that it would cost less than our current bus in Monona. My concern is that cost would go up higher than what it is with our current service after a couple of years.	2/15/2023 7:44 PM
119	Metro opening doors on Monona drive and roadway	2/15/2023 7:22 PM
120	It goes somewhere other than UW campus	2/15/2023 6:42 PM
121	i feel, sorry: Fitting potential users into less choices to save money.	2/15/2023 4:46 PM
122	Equitable access to Monona for all	2/15/2023 4:39 PM
123	No benefit	2/15/2023 4:29 PM
124	Nothing	2/15/2023 3:57 PM
125	none for me	2/15/2023 3:51 PM
126	No benefit of deisel bus running every hour thru small peaceful quiet Monona	2/15/2023 3:32 PM
127	Ability to transfer to other Metro Lines	2/15/2023 3:28 PM
128	Don't want it because of the side effects on public transportation.	2/15/2023 3:00 PM
129	There is no benefit	2/15/2023 2:28 PM
130	No benefit	2/15/2023 1:50 PM
131	As a 10-year resident I personally see no benefits, only downside.	2/15/2023 1:49 PM
132	open door service on Monona Drive and Broadway for current or future high density housing	2/15/2023 1:28 PM
133	There is nothing that Metro can provide that Monona can't if service was expanded.	2/15/2023 12:48 PM
134	I	2/15/2023 12:43 PM
135	Interoperability reduces cost and increases ease of use	2/15/2023 12:31 PM
136	See no benefit to changes and route proposals, only many downsides	2/15/2023 12:09 PM
137	Availability of bus to library and city all area for kids.	2/15/2023 12:07 PM
138	Monona needs a service that is available to all residents, not just those that fit the current limited service.	2/15/2023 11:34 AM
139	None until infrastructure can be developed	2/15/2023 9:56 AM



## Q19 In your opinion, what is your biggest concern about the proposed changes to transit in Monona? (Select one.)

Answered: 799 Skipped: 73



ANSWER CHOICES	RESPONSES	
Availability of transit	15.64%	125
Cost of transit	5.38%	43
Public safety	20.53%	164
Service for special needs riders	13.77%	110
Don't know/not sure	15.89%	127
Other (please specify)	28.79%	230
<b>TOTAL</b>		<b>799</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	To be picked up at door of Monona Meadows	3/29/2023 4:53 PM
2	That elder people will lose their independence	3/29/2023 4:43 PM
3	Hourly monstrous vehicle on small, quiet streets	3/26/2023 3:08 PM
4	Concerned regarding Winnequah route - very dangerous option	3/23/2023 2:44 PM
5	Routes Offered	3/22/2023 1:26 PM
6	Desired route	3/21/2023 3:07 PM
7	Public safety, smell/oder (large bus), noise (large bus), damage to roads, lack of privacy	3/21/2023 12:33 PM

## Monona Bus Transit Survey

(decrease quiet, safe, quaint neighborhood), introduce/invite strangers

8	It is unnecessary	3/21/2023 9:19 AM
9	The bus should not go on Winnequah. We have too much traffic with the high school speeding by every morning and afternoon and lots of walkers that will make it extremely unsafe.	3/21/2023 8:48 AM
10	Unacceptable Noise on residential streets	3/21/2023 8:42 AM
11	The Route goes too far into residential Monona and should stay closer to Monona Drive.	3/21/2023 8:28 AM
12	Public backlash over large, noisy, smelly busses operating down their streets.	3/20/2023 7:58 AM
13	Not safe - Blind spots for Metro Bus driving down residential streets	3/19/2023 6:24 PM
14	Lack of safety measures in place for children. Need to add sidewalks, speed bumps, crosswalks, flashing walk lights, and stoplights.	3/18/2023 5:05 PM
15	do not support Metro buses in Monona	3/17/2023 2:47 PM
16	right now the bus goes from my home to my work	3/16/2023 11:34 PM
17	availability for elderly	3/14/2023 4:43 PM
18	Emissions in the neighborhood, and noise pollution	3/14/2023 9:18 AM
19	Safety, wear & tear on public streets, large busses running on Dean Avenue, which is a busy street, from 6:00am through 9:00pm, 7 days a week. We are a busy residential street, with young families. I DO NOT want metro busses running up and down our street all hours of the day and night period! ...not to mention, low ridership. We are not a large metropolitan city that commands this service. Also, I don't care about the potential the cost savings. In the scope of things, this is not a cost savings. In the future, what will Madison Metro demand; bus stops/shelters paid by Monona taxpayers???? Not to mention sidewalks, road repairs, etc.	3/13/2023 9:52 PM
20	Large, noisy, dirty busses on the streets of our quiet community	3/13/2023 6:59 PM
21	Empty buses - people won't use the service	3/13/2023 11:33 AM
22	Safety of city streets	3/11/2023 10:05 PM
23	Safety of pedestrians on small bus routes roads without sidewalks	3/11/2023 2:03 PM
24	Increased noise at my house	3/11/2023 1:29 PM
25	length of route, need for transfers	3/10/2023 4:59 PM
26	Unnecessary	3/10/2023 1:48 PM
27	Senior lift service	3/10/2023 12:50 AM
28	No concerns	3/8/2023 6:06 PM
29	Presence and noise of busses multiple times daily on my already heavily trafficked residential street.	3/8/2023 4:47 PM
30	Don't know the route the bus would take through Monona. Winnequah Road would be bad for bikes.	3/8/2023 4:09 PM
31	Making sure those most in need have easy access to stops	3/7/2023 10:02 PM
32	Monona needs better transit availability. I have no concerns about the proposed changes.	3/7/2023 9:15 PM
33	Don't put Madison in charge of Monona's transit. Once Monona's service is ceded to Madison it will never come back.	3/6/2023 1:23 PM
34	The route and schedule being proposed makes no sense proposed	3/6/2023 6:05 AM
35	no concern	3/5/2023 6:02 PM
36	Ride times will be much longer than are currently	3/4/2023 2:49 PM
37	That the people who oppose it will make enough noise to derail it	3/4/2023 12:20 PM
38	My family very much opposes routing the bus through the center of Monona's residential	3/3/2023 9:51 PM

## Monona Bus Transit Survey

neighborhoods, which right now are frequented by bicyclists, pedestrians, and loads of young kids. The bus route should be restricted to the main traffic corridor along Monona Drive and Broadway.

39	It's not necessary	3/3/2023 8:22 PM
40	Less convenient	3/3/2023 12:25 PM
41	We really do not need Madison metro buses running up and down the streets of Monona.	3/3/2023 10:13 AM
42	Giant busses on our streets, lack of space, sidewalks, intrusive aspects of madison buses	3/3/2023 9:55 AM
43	The proposed route	3/3/2023 9:35 AM
44	Increased traffic - don't want big busses on our small roads with no sidewalks	3/3/2023 6:40 AM
45	Wear on the City Streets by Large Bus traffic & noise	3/2/2023 11:45 AM
46	Likely need for safety with sidewalks in route areas	3/2/2023 11:32 AM
47	The proposal is not being thought out well and is a safety concern on the proposed route due to lack of side walks, street parking etc.	3/2/2023 8:13 AM
48	large buses in residential areas of Monona	3/2/2023 7:52 AM
49	Duration of average ride into Madison, frequency of route through Monona	3/1/2023 8:47 PM
50	The service is not needed by most and unnecessary	3/1/2023 3:24 PM
51	Madison is not a good partner	3/1/2023 3:17 PM
52	Don't understand the routing. Not easy to get to businesses or even metro market.	3/1/2023 12:39 PM
53	Budget and big bases on residential streets	3/1/2023 10:54 AM
54	Noise and pollution of bus fumes	3/1/2023 7:50 AM
55	That it stay on Monona Dr and off of Winnequah	2/28/2023 9:17 PM
56	Two transfers and three buses from Monona to UW on Madison Metro is not a benefit to anyone.	2/28/2023 8:50 PM
57	stupid transfers	2/28/2023 10:25 AM
58	Big buses and pollution (noise & exhaust) in Monona.	2/28/2023 9:08 AM
59	having bus stop close enough so I can safely use the bus	2/27/2023 10:03 PM
60	See above	2/27/2023 6:09 PM
61	Route on Winnequah road is dangerous to bikes and not of use to those people. Leave it on Monona Drive!	2/27/2023 12:40 PM
62	Extra traffic on Tonyawatha Trl	2/27/2023 11:24 AM
63	commuters to downtown/hospital will stop taking it because route time will increase	2/27/2023 8:05 AM
64	May be more available broadly, but less convenient for those who currently use Monona Express (e.g., first shift workers downtown)	2/26/2023 8:28 PM
65	Having to transfer multiple times, standing out in the cold	2/26/2023 3:56 PM
66	Monona should maintain the bus size that they have pick up and feed the Madison metro route. Madison metro should stop alarm and I drive. May be in front of HIGH SCHOOL maybe in front of Walgreens and again at a location at the top of the hill by Frost Woods.	2/26/2023 8:23 AM
67	I listed my concerns on the previous page. Safety for walkers, children, bikers is primary. Noise and pollution are concerns. I think the people who chose to move to Monona have done so desiring the small town "rural" sort of feeling we have. This makes Monona a more desirable place to live for many of our residents.	2/25/2023 8:18 PM
68	Not safe for bikers and walkers. Need sidewalks before large buses.	2/25/2023 8:00 PM
69	Large buses on already busy roads with walker, runners, bikers and children riding bikes a lone	2/25/2023 3:42 PM

## Monona Bus Transit Survey

on proposed route. Large buses that drive too fast and pull out in front of cars on already active streets are too dangerous for Monona. Keeping the buses off Winnequah as much as possible would help to keep pedestrians/ bikers safer.

70	Service for special needs and SENIOR riders.	2/25/2023 11:40 AM
71	length of time from Monona to work	2/25/2023 10:17 AM
72	Having to walk to a bus stop	2/25/2023 9:42 AM
73	Conversion of the buses to electric to reduce pollution	2/25/2023 8:46 AM
74	Diesel exhaust	2/25/2023 8:45 AM
75	Cost	2/24/2023 7:31 PM
76	I want to keep the Monona Express option and not rely more on the city of Madison Busses	2/24/2023 10:06 AM
77	Speed and consistency. I'm happy with the current service because it's fast and reliable.	2/24/2023 9:57 AM
78	Big buses going on our streets	2/23/2023 9:19 PM
79	Don't like idea of city bus in residential areas especially on Winnequah	2/23/2023 2:44 PM
80	Route	2/23/2023 2:33 PM
81	everything	2/23/2023 1:18 PM
82	Buses running through Monona	2/23/2023 8:02 AM
83	Noise pollution from large buses	2/22/2023 10:06 PM
84	noise and congestion in neighborhood streets	2/22/2023 8:55 PM
85	The new proposed route runs along streets with bikers and walkers and zero sidewalks. Dangerous	2/22/2023 5:58 PM
86	May not improve service	2/22/2023 5:44 PM
87	How many transfers are required to get to MATC, Downtown and UW	2/22/2023 4:46 PM
88	using resources on unnecessary mass transportation.	2/22/2023 2:07 PM
89	Safety if pedestrians and noise	2/22/2023 1:55 PM
90	Seeing buses going through Monona more often.	2/22/2023 10:09 AM
91	The proposed route on Winnequah	2/21/2023 10:17 PM
92	Additional cost to the residents	2/21/2023 9:20 PM
93	It is unclear to me if the proposed routes will meet the need for bus transit in Monona or if those needs have been identified	2/21/2023 3:47 PM
94	Proposed route through residential Monona-uncertainty of route	2/21/2023 3:44 PM
95	high frequency on low traffic streets	2/21/2023 3:06 PM
96	It will not stop at senior locations in monona. Currently the bus stops at the doors of senior housing	2/21/2023 11:02 AM
97	I'm curious to see a more detailed map of the route proposed to go through Monona.	2/21/2023 10:32 AM
98	I prefer big buses off Monona Dr and out of the City.	2/21/2023 9:47 AM
99	Low ridership creating waste as routes run empty!!!!!!	2/21/2023 7:56 AM
100	Yet another WASTE Of tax payers hard earned money with zero checks and balances to make sure it is not wasted as 'pet projects'.	2/21/2023 7:45 AM
101	big busses speeding through neighborhoods like most vehicles	2/20/2023 8:04 PM
102	Lack of use, spending the money on buses going through town empty	2/20/2023 7:34 PM
103	Noise of Madison Metro buses starting and stopping in residential neighborhoods.	2/20/2023 4:57 PM

## Monona Bus Transit Survey

104	I don't want the Metro buses going through our Monona neighborhoods all day long. The external annunciations are obnoxious.	2/20/2023 4:27 PM
105	C3 route west of Monona drive - SAFETY, roads not designed for the large busses, no sidewalks, major bike route - lake loop, many pedestrians	2/20/2023 4:09 PM
106	Serious doubts it will actually bring intended benefits. More likely to cause congestion and dangerous traffic patterns to roads and streets not designed to accommodate large buses.	2/20/2023 3:14 PM
107	Big busses on narrow roads, wrong choices of route so not convenient for those who need it most.	2/20/2023 2:48 PM
108	I have no concerns; fully supportive. it is the right thing to do.	2/20/2023 1:22 PM
109	access to routes	2/20/2023 1:21 PM
110	Increased duration of ride and less convenient pickup location will mean I no longer ride the bus	2/20/2023 12:41 PM
111	Not a concern specific to mass transit--it's overall concern about ped/bike safety due to lack of sidewalks, poor road conditions for ped/bikes, and inadequate traffic calming measures.	2/20/2023 12:12 PM
112	huge waste of taxpayers money and government meddling and overreach.	2/20/2023 9:58 AM
113	lack of use - meeting real needs	2/20/2023 9:21 AM
114	Lack of use, lack of convenience, not meeting real needs	2/20/2023 9:20 AM
115	Too much bus traffic in Monona	2/19/2023 10:06 PM
116	My biggest concern is if current Monona bus riders are not served by the Metro routes and the service they rely on goes away.	2/19/2023 8:48 PM
117	Use of side streets and residential streets. Not interested in a bus coming down our street	2/19/2023 8:39 PM
118	Can't answer because the changes are NOT listed.	2/19/2023 6:24 PM
119	dont want big ugly smelly busses running in the city of monona	2/19/2023 5:20 PM
120	Proposal as a whole package seems like a mismatch for monona as a whole package	2/19/2023 4:25 PM
121	Route is not right. Need to start fresh to rethink transit	2/19/2023 3:49 PM
122	The route proposed going right down Midmoor Rd. We have no sidewalks so my young kids are FORCED to walk in the streets which is UNSAFE. Why add a large metro bus to the street? It could kill them. They are impulsive, they don't pay attention to cars despite my teaching them. I don't feel like they can walk alone already, and add a frequently traveling bus right on our street would be even more dangerous in my opinion. Keep the buses OFF residential streets!!!!	2/19/2023 1:16 PM
123	Bus driving on roads without sidewalks	2/19/2023 12:54 PM
124	All roads where buses will go NEED sidewalks to protect bikers and pedestrian traffic	2/19/2023 12:23 PM
125	Wondering about fare costs and costs for the city to participate.	2/19/2023 11:58 AM
126	I have no concerns. It is a win win for the Monona community	2/19/2023 10:57 AM
127	No buses except on Monona Dr or Broadway	2/19/2023 9:56 AM
128	Route through neighborhoods	2/19/2023 9:46 AM
129	None, other suburbs (sun Prairie, Middleton, all have metro service, why not monona??)	2/19/2023 8:14 AM
130	Bringing huge buses down an already -cramped Winnequah Road. There are walkers, bikers, children and pets out in the roads because no one has sidewalks, and I don't want to add enormous buses trying to keep to a timetable in walking neighborhoods	2/18/2023 9:03 PM
131	Losing my Monona express bus stop (or having it move further away) and longer route times.	2/18/2023 8:09 PM
132	No need to go into monona. Monona drive is ok. Not the neighborhood	2/18/2023 7:37 PM
133	A route on busy roads with no sidewalk	2/18/2023 5:16 PM

## Monona Bus Transit Survey

134	Large buses on the street where people are going for walks and children are riding bikes.	2/18/2023 5:05 PM
135	Lack of information on transit times for the proposed routes. Required transfer to get downtown. Reduced service outside of peak hours.	2/18/2023 5:03 PM
136	More traffic on our narrow streets... the buses are big! The concern for bus pick up stations and their placement.	2/18/2023 4:39 PM
137	My biggest concern is that the needs on Monona residents will be disregarded if our transit system is taken over by Madison Metro	2/18/2023 4:39 PM
138	The proposed route on winnequa. Big bus in residential areas don't go together	2/18/2023 4:36 PM
139	Monona Transit presently helps seniors with making sure they are on the right bus, making sure they are picked up to return home, helping with parcels when shopping, all are seated on the bus safely. They are always courteous and respectful. If it were not for Monona Transit many would be unable to live independently.	2/18/2023 3:54 PM
140	it will not serve the current users. If we are aiming to drop current users for a new population then go ahead to metro. Metro will not serve current users. Ride toooooo long.	2/18/2023 3:12 PM
141	All week long buses in small Monona is unnecessary, polluting, noisy, disruptive, and ultimately will not be utilized enough to warrant the service and subsidies. Metro used to run in Monona, wasn't it pulled for lack of ridership?!	2/18/2023 2:59 PM
142	Buses damaging neighborhood streets	2/18/2023 2:06 PM
143	No benefit, busses would interfere with fire depth and school busses. These roads are too narrow.	2/18/2023 1:29 PM
144	diesel busses in residential areas of Monona	2/18/2023 12:44 PM
145	If it will be frequent "enough" for people who are without a car.	2/18/2023 12:11 PM
146	bus stop is further from my house	2/18/2023 11:55 AM
147	DO NOT NEED/WANT Madison Metro Driving into Monona. At best, Monona Drive ONLY.	2/17/2023 11:21 PM
148	.....safety	2/17/2023 9:41 PM
149	Safety, how much it comes through our community. Zero trust in madison as well	2/17/2023 8:40 PM
150	Need for transfers	2/17/2023 6:05 PM
151	An empty bus driving past our house every hout	2/17/2023 5:53 PM
152	The routes through the residential areas of Monona where off-street pedestrian use is limited. Also, there is no need for it and utilization through the residential will be minimal. Keep it to the main corridors and multi-family areas.	2/17/2023 3:28 PM
153	current proposal for buses on Winnequah / bike path	2/17/2023 1:16 PM
154	Waste of time and money for city staff, elected officials and committee volunteers working in this proposal that is riddled with issues	2/17/2023 11:35 AM
155	Size of the city buses compared to the Monona Express	2/17/2023 11:16 AM
156	Don't trust Madison Metro to keep costs down. This has happened before. City officials seem unable to learn from history.	2/17/2023 10:14 AM
157	Concern about large busses navigating narrow Monona roadways with out protected bike paths or sidewalks.	2/17/2023 9:56 AM
158	Distance to walk to and from bus stop in Monona	2/17/2023 9:27 AM
159	Not the right fit for our unique city, running the route through the single family neighborhood is not ok	2/17/2023 9:18 AM
160	Need bus to run on Winnequah for accessibility	2/17/2023 8:22 AM
161	The routing. I do not think the routing on Winnequah is warranted, and it poses safety concerns. I think routing should concentrate around the Monona Drive area where the need is greater and large bus presence is more compatible.	2/17/2023 8:20 AM

## Monona Bus Transit Survey

162	Large busses running on streets without sidewalks	2/17/2023 7:55 AM
163	Moose of larger buses, peacefulness of community, exhaust pollution from larger buses	2/17/2023 4:10 AM
164	Noise, disruption, safety	2/16/2023 7:43 PM
165	Getting stuck behind or needing to safely pass a stopped bus. Change to small town charm of Monona.	2/16/2023 6:53 PM
166	Won't be an express, it will take longer to get to destination	2/16/2023 6:50 PM
167	Increased cost in road repair, people that don't live here and do t have a purpose here can come and do whatever they want.	2/16/2023 5:48 PM
168	That they will move the stops	2/16/2023 4:51 PM
169	Length of ride	2/16/2023 4:24 PM
170	The proposed routes are not optimal. A route on roads through Monona other than Winnequah must be considered. For example, Midmoor and Pheasant Hill Roads would provide better transportation access for people living closer to Monona Drive. A side walk on either of those streets would improve safety gratefully.	2/16/2023 3:36 PM
171	Overcrowding of the roads, unnecessary routes where transit isn't used.	2/16/2023 3:15 PM
172	Impact on people in the community who run, walk, cycle and the feel and safety of a small community	2/16/2023 3:07 PM
173	Bus Routes	2/16/2023 3:04 PM
174	the selected route on Winnequah Road makes no sense. Please keep it closer to those who need it. Many of these are apartment dwellers closer to Monona Drive.	2/16/2023 3:03 PM
175	Increased travel times from existing Express service	2/16/2023 3:01 PM
176	I rode Monona Express when I worked downtown and found it to be very reliable. I'm concerned about losing our current service and trading it for a service that isn't as reliable. The few times I tried to use Madison Metro (park and ride near Olbrich) the times were just not reliable and sometimes I got stranded downtown altogether.	2/16/2023 2:48 PM
177	The route. Keep route on exterior corridor.	2/16/2023 2:29 PM
178	Big buses shouldn't be on residential city streets	2/16/2023 1:51 PM
179	location of places to board the bus, special needs for transportation	2/16/2023 1:08 PM
180	Moving control from Monona to Madison.	2/16/2023 12:46 PM
181	Large Madison buses running past my house every hour and more inconvenience for people using the current system.	2/16/2023 10:25 AM
182	Cost of the service and safety for those on foot and bike on the roads in Monona	2/16/2023 9:04 AM
183	Classists and racists will be the loudest voices and kill these proposed changes.	2/16/2023 9:02 AM
184	Large Buses frequently in the neighborhood	2/16/2023 8:33 AM
185	Dealing with a changing Madison Metro	2/16/2023 7:06 AM
186	Loss of direct route to campus and the Square	2/16/2023 7:05 AM
187	Presence of busing in Monona. I rarely see the shuttle busses but if we have buses they will be moving constantly on the hour through Monona.	2/16/2023 6:50 AM
188	Complete waist, destroy the neighborhood	2/16/2023 6:43 AM
189	Continuous bus service on a daily basis throughout Wynonna is wasteful and unnecessary	2/16/2023 6:20 AM
190	Requirement to go through transfer points before reaching destinations	2/16/2023 5:29 AM
191	There is no need or desire, gathers are hidden costs like road maintenance, major safety concerns that haven't been addressed with streets not having sidewalks in Monona and even if they do have sidewalks, buses are extremely unsafe	2/15/2023 10:39 PM

## Monona Bus Transit Survey

192	Big busses on already over burdened residential streets; cost to taxpayers	2/15/2023 10:26 PM
193	Makes no sense to run a big bus all around a single family neighborhood where nearly everyone has relied not on busses for 70 years	2/15/2023 10:16 PM
194	Needs to be more frequent than hourly	2/15/2023 8:34 PM
195	For me to use, would need express routes to Atwood and UW Hospital	2/15/2023 7:38 PM
196	That it won't work for the people who currently use the Monona bus	2/15/2023 7:32 PM
197	The proposal does not improve transit within Monona, and makes it more difficult for local commuters.	2/15/2023 7:22 PM
198	Affect on quiet neighborhood and safety	2/15/2023 7:05 PM
199	Time to destination	2/15/2023 6:12 PM
200	Availability of transit and need for transfer once outside Monona.	2/15/2023 5:24 PM
201	Loss of control of the service - Monona would not be a priority in the larger whole	2/15/2023 5:03 PM
202	Inconvenient stop locations and routes too long with transfers	2/15/2023 4:48 PM
203	It doesn't go far enough to provide public transportation to all	2/15/2023 4:39 PM
204	The proposed route is terrible. Please keep the bus on Monona Dr.	2/15/2023 4:30 PM
205	Do not want buses on residential streets.	2/15/2023 4:29 PM
206	Massive buses in residential neighborhoods where people are unlikely to use them	2/15/2023 4:03 PM
207	Safety and no need	2/15/2023 3:57 PM
208	transfers would stop me from using it	2/15/2023 3:51 PM
209	Big 40 ft stinking diesel bus running up and down my street on the hour running over my grandkids 🤔😞	2/15/2023 3:32 PM
210	The unintended side effects it will have on the community	2/15/2023 3:00 PM
211	I would like for senior citizens in Heritage, etc to not have to be on the bus for a long time for a trip to Metro Market or other nearby local destination. I was concerned when reviewing potential routes that they would have to spend a long time on the bus just to go to a Monona destination.	2/15/2023 2:38 PM
212	Find a route that minimises traffic in high ped/bike usage areas.	2/15/2023 2:34 PM
213	One concern is having big buses operating on our neighborhood streets. Time spent in transit from Monona to other parts of the city and whether the service will be practical to use. If it takes over an hour to get downtown with needing to change buses, etc., I'm not sure I'd consider it practical.	2/15/2023 2:30 PM
214	People who are NIMBYs and/or backward-thinking keeping changes from being made	2/15/2023 2:21 PM
215	busses running through residential districts	2/15/2023 2:00 PM
216	The proposed route does not serve the community.	2/15/2023 1:57 PM
217	The C3 route prioritizes the wealthy who might want another option for transportation, but still isn't that convenient for them. Please focus on those of us in more affordable homes/apartments. It's uncharacteristic of Metro buses to loop around within single family home neighborhoods even within Madison let alone suburbs of Madison	2/15/2023 1:28 PM
218	Large city buses on narrow parts of Winnequah with bike traffic and runners is a disaster waiting to happen.	2/15/2023 12:48 PM
219	Getting enough riders and getting the right route	2/15/2023 12:10 PM
220	Huge buses in residential neighborhoods change Monona's character	2/15/2023 12:09 PM
221	The noise, street safety for pedestrians and bikers, wear and tear of roads and limited demand for a bus that runs 16 times per day in residential neighborhoods	2/15/2023 12:09 PM



## Monona Bus Transit Survey

222	Longer commute time downtown and back for work	2/15/2023 12:07 PM
223	I don't see a down side. When we first moved to Monona my husband would ride Madison Metro. We stopped using public transit when it became Monona Express. Because the hours were so limited	2/15/2023 11:49 AM
224	The use of large buses on roads where there are no side walks, people walking, and bikes on the same roads.	2/15/2023 11:38 AM
225	Focus should be on Monona Drive and buses should run in that area more than once an hour rather than through residential neighborhoods where usage would be minimal.	2/15/2023 11:34 AM
226	No concerns. Seems like a no brainer!	2/15/2023 11:34 AM
227	Route	2/15/2023 11:32 AM
228	Noise. Road congestion; our streets are narrow.	2/15/2023 11:27 AM
229	ease of a ceasing routes out of monona	2/15/2023 11:21 AM
230	I think the proposed route needs some work.	2/15/2023 11:18 AM

## Q20 Please briefly share other thoughts that may be helpful to factor into our efforts to improve bus service for all in Monona.

Answered: 475 Skipped: 397

#	RESPONSES	DATE
1	If we lose this more reasonable alternative with Metro, we may not get another chance. Time to do it now and refine it as Monona changes.	3/30/2023 7:50 AM
2	With the growing elderly and disabled population in the area the need for stable and affordable transit is of the utmost importance to all individuals young and old.	3/29/2023 5:16 PM
3	I don't want to change because the bus drivers on Monona buses are helpful, kind, and help me on the bust. Metro will increase cost of riding bus and won't pick up special needs at their door. I am getting a car but there will be times that I will take the bus.	3/29/2023 5:09 PM
4	It is very important to have accessibility for seniors!	3/29/2023 5:06 PM
5	I'm so dependent on Monona lift. It's my only transportation. I would feel very sick and unsafe in a larger vehicle. Too many strangers. I'm so comfortable with Monona Lift and the drivers who are so wonderful and respectful please keep them!	3/29/2023 5:04 PM
6	I am not in approval at all about Madison Metro. I love the Monona bus service because I can talk to and get to know drivers and others that ride Monona buses. Feels more homey and safe.	3/29/2023 5:00 PM
7	Have more bus drivers. Keep individual need as it is. Use what we already have and expand it-add another bus each day so present drivers do not have to repeat stops	3/29/2023 4:56 PM
8	I have not use the bus service much. But I hope they can keep the bus service in Monona	3/29/2023 4:52 PM
9	Buses need to be more frequent like they are in Mexico (where you only have to wait a few minutes for a bus)	3/29/2023 4:51 PM
10	Don't want to see change. So many seniors count on the lift	3/29/2023 4:47 PM
11	I love the people who have been drivers on the bus. They are very helpful, and curious and always on time. It would be such a disadvantage not to have this service	3/29/2023 4:45 PM
12	This is a very small community that do NOT need to be change into something that will not help our communities.	3/29/2023 4:43 PM
13	Not driving anymore, people ask me how I get around, when I tell them about the great service of Monona Transit, they were unaware the service was available. Why take a chance on Madison Metro doing what our Monona Transit is doing for so many people. Hopefully, you will give them some serious thought and keep our great service here in Monona. I love being picked up with a bus featuring Monona on the front of the bus. Just needs more positive publicity. Please do what you can to keep this gem running. I've lived in Monona over 50 years and watched taxes keep going up and won't mind them used for our Monona Transit.	3/29/2023 4:36 PM
14	Mostly concerned about homeowners and residents moving due to cost and safety. Monona roads not wide corridors, many without sidewalks. Monona continues to add housing (apartment living) which adds to traffic and pedestrian traffic not to bus service that is also needed but not at same growth rate.	3/29/2023 4:35 PM
15	Keep the current Monona express and lift. Do more marketing to increase ridership. Increase hours	3/29/2023 3:20 PM
16	Leave Monona Transit alone!! It is not broken	3/29/2023 3:15 PM
17	Modify existing transit express and lift. Don't contract with Madison Metro.	3/29/2023 3:13 PM
18	Also make roads safe for walking and biking.	3/29/2023 12:02 PM

## Monona Bus Transit Survey

19	I need door to door service because of my disability to walk and provide for myself in life.	3/29/2023 11:34 AM
20	We need the Monona lift bus to serve "Senior + disabled" to provide service door to t door. I don't drive and have no family in Wisconsin so I need bus service to get groceries and to doctor/dentist appointments.	3/29/2023 11:23 AM
21	I have Madison friends that would like to visit me, but do not drive or have a vehicle. They can't even take a bus, as Madison & Monona DO NOT cooperate regarding a transit system!! This needs to change!!	3/27/2023 10:00 AM
22	I would vote yes to transit changes IF the line into Winnequah and Owen and Nichols was removed.	3/26/2023 3:08 PM
23	Please add transit to airport during the day.	3/24/2023 8:32 AM
24	Grave concern regarding route on Winnequah. I am a daily walker/biker/runner. Sidewalks are not a solution since in the winter they are unsafe. No enforcement of homeowners maintenance. Very dangerous addition to a high volume walking area. PLEASE reconsider that route. Also this route does not make a stop near the Metro Market on Broadway. That makes much more sense then Femrite!	3/23/2023 2:44 PM
25	I'd like to know more about the selection of the route. It makes more sense to me to have the bus transit run along Monona Drive where businesses are located then along a road of private residential area	3/22/2023 2:50 PM
26	Monona Lift has worked fine. Why change now ? Survey current Lift ridership ?	3/22/2023 1:26 PM
27	I like the bus drivers on Monona transit. So kind!	3/22/2023 4:49 AM
28	Take one step at a time. Place this on a referendum for a vote. Consider putting additional bus stops on Monona Drive & Broadway before you start running busses through Monona.	3/21/2023 6:43 PM
29	I am a motorist now but willing to return to using public transit as I work downtown. I would like an alternative to driving such short distances but it is currently impossible to even use Metro due to my early morning work hours.	3/21/2023 2:20 PM
30	I am NOT in favor of busses going thru the neighborhood. NOT SAFE, noisy, dirty etc.	3/21/2023 1:02 PM
31	The current Monona Transit and Monona Lift are good, similarly priced to Madison Transit, and match the culture of Monona (quaint, friendly and personalized). Based on prior 2021 survey the need for bus transit is not high. Expanding the current Monona service (with current provider) is a better option and more sensible. IF Madison Transit goes through Monona it should stay on the main throughway of Monona Dr. and Broadway, and ABSOLUTELY NOT GO THROUGH NEIGHBORHOODS.	3/21/2023 12:33 PM
32	More stops on Broadway.	3/21/2023 11:28 AM
33	I am not supportive of the bus weaving through monona neighborhoods.	3/21/2023 10:43 AM
34	Good luck! I see improved transportation options as a way to attract families and diversity to our city.	3/21/2023 10:23 AM
35	Why is the objective 'bus service for all'? You still have not made a compelling case that current residents of Monona actually want this. I watched the mayoral and city council forums from Sunday 3/19 and the answers were mostly vague. The clearest answer came from Rick Bernstein and I would echo his remarks. Whoever is running this survey has written it in a biased way so I sincerely hope you are reading all the feedback carefully. There is no reason we need huge metro buses running down quiet city streets hourly and year-round. People who move to Monona do so knowing both its benefits and limitations. If they need a bus, they can live closer to existing route options. The number of people that will actually use this service is likely much less than you seem to think. This is a solution in search of a problem.	3/21/2023 9:19 AM
36	Please Please route the bus on Monona Drive when going through this area. As a life long resident (74 years) of this area, I have ridden the bus to downtown/campus in my younger years and feel it is needed. When a biker, runner, walker, dog walker, parents pushing baby strollers get hit by the bus it will be more than a catastrophe. This morning I watched many many high school students speed by here and they will do again when school is out. IT IS SO DANGEROUS. WE DON'T NEED A BUS TO ADD TO THE TURMOIL.	3/21/2023 8:48 AM
37	Should only allow electric buses in monona	3/21/2023 8:42 AM

## Monona Bus Transit Survey

38	As a business owner on Monona Drive, I don't think a Metro Bus is going to benefit most Monona businesses if any at all. There isn't enough people to ride the bus in the residential area of Monona to justify a huge Metro Bus so frequently. If the city does choose to contract with Madison Metro, the bus route would be faster to run the bus on Monona Drive and Broadway rather than residential streets where the route would be too slow to get anywhere in a timely fashion. Also if you have ever worked downtown, you know to watch out for the buses because they don't watch out for you. Employees of downtown Madison know Madison Metro buses are super dangerous. Residents are not going to want to ride a bus that takes that long to get to work. I think the deal that Metro is proposing will go up in price after Monona commits to it and they will change the route. Thank you	3/19/2023 6:24 PM
39	Seniors and disabled should still have access to Monona Lift.	3/19/2023 6:04 PM
40	Having a bus stop next to the high school would help employed students travel to work and not rely on cab services. Currently the school district pays for cabs when a student does not have enough time to utilize bus transportation during work release. This would save money for the school district and ultimately Monona taxpayers.	3/18/2023 11:20 PM
41	Keep the current system and add stops at bridge and Broadway along with Nichols and Monona dr. Allows connections with Madison metro and keeps large busses out of the neighborhoods. If financials are a driving factor, reconsider park purchase for 10 million dollars.	3/18/2023 8:47 PM
42	There isn't enough demand for the proposed services to justify running a metro bus so frequently through the residential interior of Monona. A local trolley service or a local shuttle bus would preserve the Monona uniqueness and charm (could link it with San Domiano) and would also be much safer with the current lack of infrastructure like sidewalks, crosswalks, speed bumps, flashing lights for crosswalks, stop signs, stop lights etc. I think it would be much quicker/efficient to run a metro bus on Monona Dr. and Broadway to get to a destination much faster. Other options to look into would be union cab (union cab has services w/ trained staff in a designated van for disabled riders, etc) or to work with current company to improve current service.	3/18/2023 5:05 PM
43	I'm in favor for bus service in Monona, but not comfortable with the bus being routed down residential streets. Keep it on Monona drive, Broadway area and provide smaller transfer bus' if there is a need.	3/18/2023 9:26 AM
44	Tweak our current services. Forget about Madison Metro and Paratransit.	3/18/2023 8:55 AM
45	I think it is important to have bus service run along Monona Drive to get people in and out of town - but I am not sure about having a bus run through our small city on an hourly basis. When I moved here 50 years ago there was a Madison city bus which ran through Monona and stopped at my mailbox on Winnequah. I worked on campus and used the bus entirely for about three years. Since I was at work all day I was never here to be bothered by the noise. Now I am retired and at home I think I would be.	3/17/2023 3:37 PM
46	Love Monona express! Will be so sad if our city loses this valuable service. It would be helpful to run later at night!	3/17/2023 3:24 PM
47	You are doing good with this survey. thanks!	3/17/2023 2:27 PM
48	Right now the bus goes from my home to my work downtown in 15 minutes. The proposed changes will just dump me off where I can transfer in the cold to a slower bus... that is not going to work for me. I am distressed that something that was reliable and convenient is just going away for no reason.	3/16/2023 11:34 PM
49	I definitely support continued service for special needs riders. Monona Transit has had too limited of hours to benefit many types of riders, including me and my family. The current system is not convenient for UW-Madison or Madison College students to use, because hours are so limited. This prevents many students from living in Monona. I strongly support having Monona become part of the Madison Metro service, as this will increase our ability to move through the whole Madison community with public transit, and it will allow others to visit us in Monona in a much more accessible way!	3/16/2023 4:08 PM
50	Keep route on Monona Dr. and Broadway.	3/15/2023 3:50 AM
51	I'm mostly concerned about the route the bus will travel in Monona. It seems completely unsafe for any routes traveling on N Winnequah Rd, especially between Nichols and Dean	3/14/2023 11:00 PM

## Monona Bus Transit Survey

which see high pedestrian and bicycle traffic (it is part of the Lake Loop) with no sidewalks or designated bike lanes. My biggest worry is about safety in the community.

52	I'm concerned about city buses making the streets less safe for my kids out biking and playing, and the noise. I moved out of downtown Madison because I did not like the constant bus noise and random people that would be hanging out outside my house. And I'm guessing the bus route would be made to avoid any streets that are near the lake as not to upset the wealthiest Mononans. Please stick with the Monona Express.	3/14/2023 10:11 PM
53	There is something very special about the personalization of the Monona Lift. I would hate to see it eliminated.	3/14/2023 4:43 PM
54	Getting staff from Madison into Monona would help us out substantially.	3/14/2023 9:14 AM
55	Keep the bus service as is. We have a small community that doesn't need "big city" services, such as Madison and Sun Prairie. Negotiate for bus stops on Monona Drive and outlying areas of Monona, not down major residential streets where young children reside. Would you want a noisy, smelly bus/busses running down your street past your home approximately 15 hours/per day, 5-7 days a week? Well, I don't and many of my neighbors do not either. Please reconsider this option. It sure seems like this plan has already been decided even though Monona keeps sending out questionnaires and having public forums. What a joke.	3/13/2023 9:52 PM
56	No to Madison Metro	3/13/2023 6:36 PM
57	It does not make sense (from an environmental or safety standpoint) to run large buses through neighborhoods where no one is going to use them. Especially when it isn't saving that much money. I would rather keep what we currently have, that works for a large majority of Monona public transportation users, especially the elderly, and have it cost a little bit more, than upset the majority of the community with something no one wants and is a safety issue. Please consider saving money somewhere else in the budget. Can the needs be met a different way? Can a direct bus route be negotiated from Monona to downtown Madison with one bus stop on Monona Drive? What about setting up a ride share program?	3/13/2023 2:26 PM
58	Complete interaction with Metro would be important, including ability to transfer.	3/13/2023 12:27 PM
59	Fundamentally, it's about not believing the bus service will be used. IF the current need is as great as is being presented, and IF the bus service will meet that need, and IF future transportation studies show that the bus service has reduced congestion and traffic on Monona streets, THEN I will think it was a good idea. But I do not believe that string of IFs are or will be true. On the other hand, it is easy to believe that bus service running along Monona Road and Broadway would satisfy 90% of the actual current need. Two suggestions: Take the current Monona Express experience and have it run the proposed Madison Metro schedule from 6:00 in the morning to 10:00 at night and report on additional ridership. Perhaps the bigger buses and increased frequency are justified - let's find out. OR: Contract with Madison Metro for three years with an automatic sunset unless an affirmative decision is made to continue. Project specific benchmarks in terms of ridership, safety, public opinion, and so on to warrant continuation at that point.	3/13/2023 11:33 AM
60	Routes should run in areas with sidewalks if at all possible.	3/11/2023 10:05 PM
61	The proposed changes to not appear to benefit the current riders of Monona transit, or increase the appeal of riding transit to people who currently don't use it. It seems that more buses would be introduced with no significant increase in ridership, which would change the safety of our streets and provide little benefit. The drawbacks certainly appear to outweigh the benefits of change.	3/11/2023 9:06 PM
62	I am not in favor of the proposed changes. Having Madison metro bus run through the main streets of monona residential areas poses safety risk for the bicyclists and pedestrians .	3/11/2023 6:49 PM
63	I support the increased access through scheduling, fare, routes, and connections for all riders, with and without special needs. I am concerned about the safety of having larger vehicles run more frequently on small streets that are busy with children, cyclists, runners, and dog-walkers. There are no sidewalks on parts of Winnequah, and many cars park on the street.	3/11/2023 2:03 PM
64	Streets of Monona were not engineered to carry the load.	3/11/2023 9:23 AM
65	I ride the monona express because it is fast, convenient, and takes me right where I need to go. I'm not likely to ride the metro if it results in longer commute times or transfers regardless if the metro runs more frequently or is less expensive.	3/10/2023 4:59 PM

## Monona Bus Transit Survey

66	This proposed change is totally unnecessary.	3/10/2023 1:57 PM
67	Monona does not need large scale bus service. Say no to the Madison proposal. No busses in the C3 zone.	3/9/2023 4:41 PM
68	If these changes happen, it would greatly improve our quality of life. Being able to take Metro to work or other destinations will be great and being able to book paratransit to our home will be great as well as we currently have to walk far or take Uber to get to a stop or pickup location.	3/8/2023 6:06 PM
69	Morning and evening (standard work hours) would necessitate a larger bus. However, during the day and weekends a smaller/shuttle bus would be more cost efficient. Make sure the routes accommodate apartment complexes.	3/8/2023 4:09 PM
70	Hardly anyone who lives on or near Winnequah wants or needs the bus, and those who want to use it can walk closer to Monona Drive to catch it, we should really stick to the urban corridor, and then it really does serve the people who want it and need it.	3/8/2023 9:56 AM
71	I don't feel Monona needs to contract with Madison Metro. Current bus system just needs to be enhanced with more availability during the day and evening hours.	3/8/2023 8:31 AM
72	I'm concerned the proposed routes may be bypassing or are too far away from populations that could really benefit	3/7/2023 10:02 PM
73	Please send Madison Metro through the city of Monona. We need better transit availability. The private companies that have serviced Monona Express over the years have added far more risk to our neighborhood safety than an hourly Madison Metro bus lumbering along Winnequah ever could. Remember Wally?	3/7/2023 9:15 PM
74	Winnequah road is already a very busy road with dogs, bikers, runners, strollers. It does not have sidewalks. It would be dangerous for a bus to come speeding through 10 times a day. rider usage will be very small. it's not worth it to have the bus exhaust and danger on our main thoroughfare!	3/7/2023 10:40 AM
75	I think having easier to access, more frequent access, and a connection into the existing Madison Metro system would be a great improvement to Monona's transit system. My only concern is possibly with the proposed route, but honestly don't have a better option in mind.	3/7/2023 10:18 AM
76	I think better transit will provide for a more diverse, user-friendly Monona.	3/6/2023 2:10 PM
77	This service is important to the elderly and people with disabilities in our community. Please do not make them hostage to the City of Madison's transit system.	3/6/2023 1:23 PM
78	Most of Monona does not have sidewalks. We walk our dog and baby all over Monona and I'm not eager to have large buses to compete with while walking on the road.	3/6/2023 11:44 AM
79	I am hopeful that Monona will retain some of the wonderful character of the Monona transit drivers, who are so personable and helpful.	3/6/2023 7:34 AM
80	Service neighborhoods that need the bus, and go to grocery stores, etc	3/6/2023 6:05 AM
81	Those with mobility and assistance needs getting to appointments and home with assistance in a timely manner on demand based for acute needs/appointments. Must offer door to door service with assistance. Services must be affordable for those who have limited or no income.	3/5/2023 7:04 PM
82	We are opposed to having large buses on our streets with frequent noisy routes	3/5/2023 3:55 PM
83	Having Madison provide services will improve public transit schedules and save city of Monona money. It's a no brainer!	3/5/2023 3:52 PM
84	Bus service should be for everyone. So happy you're doing a survey so that you can consider all opinions. I hope the survey is well presented to those with financial and social barriers and not just those with three car garages! It makes so much sense to partner with Madison metro. Before re-doing any more Monona roads, let's find a loop that will be utilized and then make sure the roads can handle the bus traffic. Are those not able to use the bus for work might be more likely to use it for getting to downtown /isthmus events evenings and weekends	3/5/2023 11:59 AM
85	The proposal provides better bus service at a lower cost to the city of Monona residents.	3/4/2023 8:19 PM
86	Bus service should cover all of Monona, not just one half of Monona.	3/4/2023 2:26 PM

## Monona Bus Transit Survey

87	I think it is time for Monona to recognize that it is part of a larger urban area and quit trying to do inappropriate small town services like running its own limited transportation services and at a greater cost to taxpayers	3/4/2023 12:20 PM
88	Thank you for all your hard work. My biggest concern is that our citizens will not give any system that is different from the current system a chance to succeed. It will take years for people to become accustomed with this new form of transportation and to use it. We cannot expect ANY new service, program, resource to enjoy high use rates; that will grow over time, and initial usage is not an indicator of long term success. I appreciate your future vision, trends research, inclusive, participatory decision making, and dedication to a Monona that works for more of us.	3/4/2023 9:53 AM
89	It maybe time for Monona to drop the Monona transit as it does not serve many residents. Madison Metro is not a good option as it will also serve limited people, Monona streets are not wide enough or made for large buses. I do not see how a Madison Metro bus can safely make loops through Monona. An accident waiting to happen.	3/4/2023 8:26 AM
90	I support bus transit on the major roads, Monona drive, bridge/Broadway. I am a cyclist, Walker and driver and know that having a bus drive down Winnequah road would be dangerous for pedestrians, cyclists, and drivers alike. The roads are too narrow. I also think that having a few stops that are easily accessible on main roads is reasonable for all.	3/4/2023 7:43 AM
91	Winnequah and Dean, as well as most other Monona roads, are not suitable for bus traffic. The proposed route is a hazard to children, walkers, runners, and bikers. The route should be redesigned for safety and with consideration to who is actually likely to ride the bus, as well as their most likely destinations, such as the grocery store.	3/4/2023 6:21 AM
92	I don't think this idea makes any sense at all. Monona is not set up to have city buses rolling down our quiet streets.	3/3/2023 8:22 PM
93	Though I do not have need for bus service the time may come when I do, as it does for others struggling with independent mobility that may affect driving alone.	3/3/2023 5:08 PM
94	I have a strong concern for increased costs to the city over the upcoming years.	3/3/2023 3:33 PM
95	Love the additional times of operation. The lack of operation during the day and weekend is unsustainable. Also, I like how the bus has a path through Monona providing everyone a reasonable distance to get to a bus stop. Only driving on Monona Drive doesn't provide access to all.	3/3/2023 1:45 PM
96	Now I walk 6 blocks and ride bus for 1/2 hour to work on the west side of campus. With proposed changes will need to ride for 75 minutes which may mean driving again	3/3/2023 12:25 PM
97	I used Monona transit for years to go back and forth to work at UW. It is a wonderful service and one of the few good things left in the city of Monona.	3/3/2023 10:13 AM
98	I think the proposal is unnecessary. I do not want to add more buses to our quiet streets. I am also very concerned that the folks using our current Monona buses are older or have special needs. I feel confident that these people will NOT be as well served by the madison metro bus system.	3/3/2023 10:11 AM
99	The schedule for monona transit could be coordinated with local madison bus service so a rider can transfer easily from one to the next. The small monona transit bus is more appropriate for our community. I worry about our small kids and the madison buses blazing up and down our small streets- the physical intrusion and the change which most residents would never have anticipated when buying their homes in Monona	3/3/2023 9:55 AM
100	Increased traffic - don't want Big busses on our small roads with no sidewalks	3/3/2023 6:40 AM
101	We need to have a service that helps the elderly and the disabled get to their destination. We need one route only going down Dean Avenue and up Nichols Rd.	3/2/2023 5:37 PM
102	Please limit bus service in and around Monona. It should be concentrated along Monona Drive and Broadway. It should not be in the constricted residential areas, especially those west of Winnequah Park or Winnequah Rd. I also don't think the busses should travel on Winnequah Rd itself. The busses would present significant safety concerns to folks who are walking and biking. Winnequah Rd is not made to facilitate use by large busses on a regular and frequent basis. My responses to Q4 were also given with the option of "not important" because these are not influential factors, not because of the "don't know" option. This survey is laid out and	3/2/2023 2:20 PM

## Monona Bus Transit Survey

worded very poorly, I don't think this will provide you with an overall accurate picture of the needs of Monona. It appears very biased and framed towards a specific stance on the topic. Monona does not need Madison bus service!

103	My husband used the current Monona bus when he worked downtown. It didn't seem fair to me not having this option for my workplace location. We lived here when Madison Metro was in Monona and I don't recall problems and my husband also sometimes took that bus. As we are getting older and Monona with more seniors, a bus with more options may be nice for Monona. Service down Nichols for the pool, library etc would be nice for many! I also favor sidewalks. Those on Winnequah and McKenna turned out great and definitely make it safer for pedestrians. Bikes and pedestrians along the route need to be considered carefully of course. Give it a try! Thanks	3/2/2023 11:32 AM
104	Streets in Monona are not wide enough to accommodate city buses, pedestrians (especially with dogs), service and/or construction vehicles, and bicycles.	3/2/2023 10:45 AM
105	I don't know what the bus change is trying to solve. The neighbors on the street are happy with the current bus system, the riders are happy with the current bus system, and I have never been on one of our buses that is all the way full. It seems like a solution that is looking for a problem.	3/2/2023 8:58 AM
106	I think the leaders in Monona need to start thinking things through before prematurely implementing new policies/programs that will have little benefit in enhancing the community. First you are proposing to bring a diesel city bus through the quiet residential streets with no sidewalks and street parking. It is being touted as being cost saving but if you do the math it is not a huge cost saving and will have more detrimental cost to community. The ridership will likely be low and increase the environmental impact. This is opposite of what ppl in this community want. I am not opposed to a bus in monona but there are more appropriate routes on main streets where it make sense. Again let's use common sense and think things through. A benefit for a few should not mean a sacrifice for the majority.	3/2/2023 8:13 AM
107	the proposed routes look reasonable	3/2/2023 7:52 AM
108	If Monona does not go with Madison Metro, there needs to be more information available about Monona Express so that people are actually aware of it and use it.	3/1/2023 8:47 PM
109	Mass transit is so important for the environment!!!!	3/1/2023 8:42 PM
110	We would love to be part of the Madison bus system so that we can get closer to home on the routes Madison runs.	3/1/2023 6:50 PM
111	I own a business in Monona of 50+ employees. None of whom currently use the public transit system. I have asked my employees if they would use this system if a route was made available and there is no interest in this service.	3/1/2023 3:24 PM
112	I would recommend not changing the service.	3/1/2023 3:17 PM
113	That your map doesn't show all of the routes completely. Don't understand why nothing just going down Monona drive like every other city and town in the state!! It's absurd the time it will cost us(not you) transferring.	3/1/2023 12:39 PM
114	Provides better equity and more opportunities for low income citizens	3/1/2023 10:29 AM
115	Is it a need of our working population? Will it negatively effect the seniors and less able who rely on the Monona Lyft? Cost difference?	3/1/2023 7:50 AM
116	As a rider of both Monona transit and Madison Metro(16, 38, and 12), I think the current moment is about the future of this community and how it will grow - I'm not sure if everyone sees how important affordable and reliable transportation is for working-class families and households. Me and my partner both work in person 40+ hours a week and share a car (we will not be purchasing a second car for economic and environmental reasons). We live in Monona and have been frustrated with the lack of mobility we have here for quite some time. We make it work with bikes and buses. My partner is a lifelong Monona resident and is very committed to the community here. Some challenges we face are that we both work weekends, odd hours, second shift, etc. We meet these challenges with a combination of biking, Bcycle, Monona Transit, and Madison Metro. But there are times this system becomes precarious - when we have bad weather, something comes up with the car, or one of us is injured. During the day (when I work second shift and Monona Transit doesn't have frequent Loop), I walk over a mile to get to a bus stop for a Madison Metro ride that is already over an hour to my destination. A	3/1/2023 12:00 AM



## Monona Bus Transit Survey

year ago, I fractured my back and had trouble walking, and when I did I was incredibly slow. This was also during a time that Monona transit had a lapse in service. I could not bike, I could not take Monona Transit; I had to walk over a mile. Out of all our options, Monona Transit is the most expensive. Even with a UW employee discount, I can get 20 Monona Transit rides for the price of a yearly bus pass with Madison Metro. When I contacted Monona Transit earlier this year to ask if there was a discount for UW employees on their yearly pass, I was told three different times that there likely was a discount but they couldn't help me determine the price at that time. I know there are other young couples in our community that share a car, and I know of some who have left this community. We can discuss affordable housing in this community, but we can't honor our commitment to affordable housing without frequent reliable transportation. In the Madison Metro redesign, the C3 route appears to also be replacing the 38. The 38 is the bus I frequent the most (it gets me close-ish to home, and close to my partner's place of work at a better price. And it runs very similar times and routes as the Monona Express Route). My partner works and lives in Monona (he isn't eligible for employer-discounted rides), but I think both of us feel that \$3 one-way ticket on Monona Transit is a little steep for a place he could just bike to. In short, what I'm trying to say is that I think there will be more people like us in the near future, especially considering the housing situation in Madison right now. Thank you for taking the time to read about my experience.

117	Service for all means a route that people need. Grocery store. Monona Drive. Direct access to Rapid Transit to downtown and UW. Who in Monona needs an hourly weekday bus to Cottage Grove Road?	2/28/2023 8:50 PM
118	I very much endorse the Madison Metro proposal. I personally would use the service, and I understand that it would support businesses and developers. Sustainability is #1.	2/28/2023 8:36 PM
119	City busses should be no where near winnequah McKenna and midmoor and greenway have kids walking and biking everyday and all summer. Awful idea and unsafe. Kids walk to school everyday, adults can walk or bike or drive to their stops on Plaum and Broadway. Not enough riders for the change. Should be small vehicles for transit. People are tearing down houses and putting in 2-3 car garages. Look around. We don't want Metro.	2/28/2023 6:13 PM
120	I strongly support greater transit options for young people who may not have access to a vehicle or are safer using public transportation. Providing public transport options for students from elementary to college ages to destinations such as university, libraries, downtown, local schools or local employment is part of my motivation to support better transit in Monona	2/28/2023 3:44 PM
121	A CITY BUS GOES DOWN MONONA (EXPRESS). WHY CAN'T IT MAKE STOPS ON THE WAY TO BROADWAY???	2/28/2023 11:40 AM
122	Please keep the existing service	2/28/2023 10:25 AM
123	The only downside of living in Monona has been the utter lack of public transportation. I couldn't use the shuttle for work because the last bus was before I could leave downtown. Taking children to the zoo, heading out to shop, going to State St, Willy St - even Dr appointments are possible with bus service.	2/28/2023 9:32 AM
124	I am wondering how many people actually use the bus service. I am opposed to spending a lot of money for any bus service that is used by only a few dozen people.	2/28/2023 9:08 AM
125	I am soon not going to use my car. Availability of transportation is most important. I have lived in Monona since 1947. The importance of residents needs has kept me here.	2/27/2023 10:03 PM
126	It would improve safety if Monona would first commit to putting in sidewalks and biking lanes on our neighborhood roads. Otherwise, you're going to end up killing some of our kids! :(	2/27/2023 8:04 PM
127	I believe that busses on city side streets that have no bike lanes and limited shoulders are inherently dangerous.	2/27/2023 7:52 PM
128	Having a large bus running on Winnequah Rd and Nichols Rd in the summer when all the young kids are walking and biking in the early morning hours to get to swim practice is an accident waiting to happen. It is not worth endangering the children of Monona to change the existing bus service. Thank you.	2/27/2023 7:16 PM
129	I think the switch to Madison Metro would be a good thing if there were more rides offered throughout the day (perhaps at the noon hour). Otherwise I have been very happy with monona express.	2/27/2023 7:00 PM
130	I do not need service now, but may need down the road. I live in an apartment complex where	2/27/2023 3:13 PM

## Monona Bus Transit Survey

a lot of people use Monona transit solutions. None of them want to walk to a bus in a walker and stand and wait. They need more personable rides where they can get picked up in front of the apartment.

131	Route on Winnequah road is dangerous to bikes and not of use to those people near that street. They are unlikely to travel by bus. Leave it on Monona Drive!	2/27/2023 12:40 PM
132	None	2/27/2023 11:09 AM
133	Increasing access to public transit means that public transit will be used more often. I commuted by bus daily for 7 years from east side Madison (previous home further east of Monona) to UWMadison because there was frequent bus service throughout the day. My spouse would likely commute by bus from Monona to UWMadison on snowy/rainy days instead of driving if Madison Metro service expanded as planned here in Monona. It is the more equitable choice. Stronger bus access with the greater Madison area is the correct choice. Currently the Monona bud goes past my house multiple times per day, and a stop is visible from my house - I have never seen a person get on or off the Monona bus as it stands. Finally - parking for seasonal events (eg 4th of July festival) is already a major hurdle - adding bus access will decrease drunk drivers and decrease backed up traffic when visitors have the option to take public transit instead of driving.	2/27/2023 8:28 AM
134	I'm supportive of the current proposal and routes. I'm comfortable with the route going down Winnequah rd. In fact it would be very convenient for me	2/27/2023 7:14 AM
135	Call Uber or Lyft for a contract instead.	2/26/2023 4:28 PM
136	Metro busses should not operate on or near or anywhere west of Midmoor. It's a suburban neighborhood. People move here with little kids or for retirement and want Monona. you can find somewhere cheaper on a bus line in Madison or parts of Monona or a bigger and newer place elsewhere for these prices. Think about why people are choosing Monona. Friends in Madison have the busses going down the main drags like Mineral Point and Cottage Grove road not chopping up their neighborhoods where people walk, run, and bike and kids play and walk to school. It's unsafe and thoughtless about why thousands of people live in sections of Monona. The only reasonable road would be Frostwoods to south on Bridge bc of the full width bike lane with walking path and bc it's near some of the most affordable housing. Otherwise even if Metro was the choice it needs to be Monona dr & Broadway. Stoughton and Cottage Grove is off track. Let's keep the transit we have or get a 3rd, 4th, or 5th option on the table. And let's get new thinkers on it bc the people who think this is reasonable are out of touch. And I would use Transit if it was the right thing but that is not a big Metro bus driving around a neighborhood.	2/26/2023 4:11 PM
137	Monona bus has been a great service for many years. I appreciate the drivers and only having to take one bus instead of multiple transfers makes it worth supporting. I can't imagine taking the bus if I have to wait out in the cold several times in order to transfer to several buses in order to get to the west side of campus. It would also take way too much time.	2/26/2023 3:56 PM
138	As a city we need to provide access for all members of our community including the needs of employees who work here but may not live in the city. Useful, frequent and affordable public transit is the hallmark of a highly functioning community.	2/26/2023 1:18 PM
139	With the neighborhood routes, it is even more important that zero emission articulated busses be dedicated to this new route.	2/26/2023 11:22 AM
140	I feel the busses will make Monona streets unsafe.	2/26/2023 10:34 AM
141	In my opinion, I see Madison metro, avoiding stopping on Monona Drive as a way to force Monona to pay for their services. What I find laughable is that they talk about wanting to increase ridership, but they do their best to avoid stopping adjacent to Monona to pick up ridership.	2/26/2023 8:23 AM
142	Run the busses down Monona Drive and by the ever growing complex of apartment buildings on Broadway, where the ridership may be concentrated.	2/25/2023 8:18 PM
143	Sidewalks are needed before introducing large busses. This is a major safety issue.	2/25/2023 8:00 PM
144	Continue with small bus service similar to what Monona Transit offers.	2/25/2023 3:42 PM
145	I am strongly in favor of the merger with Madison Metro and am hopeful that over time, the route or plan can be adapted to best meet the needs of the majority requiring transit access. I	2/25/2023 11:40 AM

## Monona Bus Transit Survey

do not agree with the idea that buses going through the city throughout the day will be disruptive, and them majority of arguments opposing the plan reek of racism and privilege.

146	If the ride from Monona to downtown or campus is longer than 45 minutes at most, it won't be convenient for my family member to ride the bus any longer. But if it makes it more accessible for others in the community, then that would be best for all just not our family.	2/25/2023 10:17 AM
147	Winnequah Rd is very busy with walkers, bikers, pets and most importantly children. In my opinion there is no way to run metro buses several times a day every day and still provide pedestrian safety. There are no sidewalks now and the added expense to add them is not something the city should be considering as an added expense. It's also not fair to the homeowners. Keep the metro route to Monona Dr and add more stops. Consider adding a park and ride location along Monona Dr. Keep the busses off Winnequah Rd.	2/25/2023 9:20 AM
148	Appreciate the efforts of the transit committee being so through and mindful with this process.	2/25/2023 8:46 AM
149	There is no reason a huge Madison metro bus should be allowed on some of the narrowest residential streets in Monona, this is a safety, environmental, and cost issue. (wear and tear on our roads) Also it should be mentioned that the value of our homes could be at stake, with a bus barreling down our street 16 times a day! The bus only should be allowed on Monona Dr and Broadway. What are you thinking?	2/25/2023 7:06 AM
150	Number of people currently using transit does not support the high cost	2/24/2023 7:31 PM
151	Buses can't serve every location efficiently. Our pattern of development is car based and until development grows around transit ,busses will always trail cars. GM planned it that way. I do support public transit though. Not everyone has to drive like i do because I take call at SSM. I would love to eventually ride a Monona Monorail someday.	2/24/2023 5:19 PM
152	Connecting to Madison Metro would be really helpful, especially for kids/teens who go to school or have friends outside Monona.	2/24/2023 3:28 PM
153	It's great just as is!	2/24/2023 1:12 PM
154	Monona lift is a better service for disabled individuals.	2/24/2023 1:00 PM
155	Keep Monona local. No to Madison Metro. No to Madison busses in residential Monona. Yes to working on mini busses, Uber like service . Focus on walkers and cyclist in Monona. Look at the Metro maps. Everyone in Monona will be closer to a metro stop than most people in other suburbs. UW students walk and bike all around campus. Anyone who wants to be closer to Metro can buy the most affordable houses near existing stops. Our local service could add commuter drop offs at peak hours at Metro stops for a minimal fair.	2/24/2023 11:09 AM
156	It would be a big mistake to get rid of the Monona Express bus in favor of the Madison busses. Monona is better than this line of thinking. We need more services like Monona Express not less.	2/24/2023 10:06 AM
157	I'm a daily commuter who uses the bus service to get to my job on the square. I do not want to have to change busses, walk further, or do anything else that will make my commute longer. I am willing to pay more for the convenience I currently enjoy.	2/24/2023 9:57 AM
158	I have a child with autism and two with sensory processing order. We moved to a certain part of Monona to get out of Madison and we were careful to wait for a house as far away from Monona Dr as we could afford. Finding our house in a dead end neighborhood without through traffic that is still close to the disability services we access was critical. You can't add an hourly commercial vehicle. The noise alone will dysregulate my whole family. After trump and Covid this Metro proposal is overwhelming. Suicide is within the top 10 causes of death. People sacrifice everything to find a place to live that works for them. My autistic child runs out in the road. A bus will not see us. We can't afford to move again. Please stay with a minibus service in our quiet residential neighborhood. Madison is huge. Don't make Monona Madsion.	2/24/2023 8:22 AM
159	I'm concerned about Metro buses on our residential streets where there aren't sidewalks. Also concerned about the application process for Paratransit for elderly folks who now don't have to apply or qualify. And the increased cost matters.	2/24/2023 7:12 AM
160	The only streets that should have bus routes are Monona dr and Broadway not Femrite or other city streets	2/23/2023 9:19 PM

## Monona Bus Transit Survey

161	Keep the busses off residential streets and limit them to Monona Drive and Broadway.	2/23/2023 9:11 PM
162	Metro approached monona, not the other way around. If it's not broke, don't fix it, especially when it's at the expense of the tax payer. Is anyone in monona even asking for this ?	2/23/2023 7:31 PM
163	Combining service is good for Monona and access to Madison neighborhoods.	2/23/2023 6:11 PM
164	This survey asks the wrong questions and is weighted in favor of a deal with Madison Metro. I feel service is needed, BUT should be focused on the areas where it is needed...along Monona Dr. A route proposed through the neighborhood affects many and services few, if any.	2/23/2023 2:33 PM
165	I applaud the Commission for considering additional transit options for people who need it. I am very concerned, however, with the proposal that it run on Winnequah where there is already a lot of foot traffic (with children, dogs, etc), bike traffic (on the lake loop bike path), and auto traffic. And it seems like if it ran more in the middle of Monona rather than on the far east end it would be closer for a majority of potential riders. McKenna seems like a logical street, because 1) it is more central, 2) it already has sidewalks, and 3) it is a wider street than Winnequah and is not on the lake loop bike path. I am not opposed to transit and in fact I rode the bus for years to get downtown for work (from corner of Winnequah and Dean). It was a great option because it was quick and the times were good for getting to and from work. I feel strongly that a big city bus running on Winnequah as frequently as it is proposed would be a huge negative to the neighborhood and a big safety concern. Thank you.	2/23/2023 2:04 PM
166	Simply don't see the need to change.	2/23/2023 1:24 PM
167	Monona Meadow residents like the current transportation. Smaller scale-help door to door, first name basis, comfortable size bus, easier for seniors	2/23/2023 1:18 PM
168	It appears that the transit commission has not studied how the prior contract(s) and routes worked out in the past. They were terrible and the take-it-or-leave attitude of Metro service and costs resulted in the current service for which I rarely hear a complaint. I see the dumping of the current service as a lame excuse for mismanagement of budgets.	2/23/2023 9:30 AM
169	I'm primarily concerned about the use of Winnequah Rd as one of the routes. The majority of Winnequah is single family housing in a quiet residential setting without sidewalks. The metro buses are exceptionally loud and would be disruptive. They also are quite large and would pose a challenge for cyclists and pedestrian traffic without sidewalks. Keep buses on Monona Dr only	2/22/2023 10:06 PM
170	This is a poorly laid out plan. I am not in favor of my taxpayer dollars going towards the Madison Metro	2/22/2023 5:58 PM
171	It is completely ridiculous that there is not an option for high school kids to take a bus to school (MGHS and MG21). Particularly with the lack of sidewalks, lack of parking at the high school, and lack of adequate snow clearance on inclement weather days.	2/22/2023 5:44 PM
172	It would be great if it was easy to ride the bus in the evenings to go out to dinner, theater, or drinks. Then I would use the bus for entertainment as well as commuting.	2/22/2023 4:46 PM
173	When my husband worked at the UW, he took the bus, he was interested in a short timely commute to the UW. Also if we take the bus now for an event in downtown Madison or to visit a museum etc, we are not going to ride a bus that takes an hour to get downtown. Also I am concerned about the special needs riders that live in our Senior housing units in Monona that they will be serviced. We are a one vehicle household and it would be nice to still have available rides within Monona to the grocery store, etc. The last time Monona contracted with Madison Metro is was a disaster. We are not interested in large Madison Metro buses riding through Monona, we are not a big city. Also, I think having large Madison Metro buses going through Monona is a public safety hazard. We are not getting younger but older and will need more service in the future.	2/22/2023 4:33 PM
174	Bus routes should not go into Monona residential area	2/22/2023 3:41 PM
175	Don't want big vehicles on roads.	2/22/2023 2:47 PM
176	Don't need a bus through Monona, it already goes on Monona drive	2/22/2023 1:55 PM
177	With large buses on our streets we are going to need more sidewalks. We've already got walkers, strollers, runners and bicyclists competing for safe passage.	2/22/2023 10:14 AM
178	I watch the current Monona bus stop at my neighbor's home each week to take her to the	2/22/2023 10:09 AM

## Monona Bus Transit Survey

grocery store, and they help her with her groceries and to get her on the bus (she's blind). That IS service.

179	Unaware that there's a concern that current services are not adequate. Would like more info re: the need to increase service above & beyond what Monona currently provides.	2/22/2023 10:06 AM
180	I am concerned for the safety of walkers (humans and dogs) and bicyclists particularly along Winnequah	2/22/2023 9:21 AM
181	We need bus routes that go downtown so that people can go to events, concerts, dinner etc. and not have to worry about parking. This is why some evening and weekend routes are needed. It will also serve as a designated driver	2/22/2023 8:56 AM
182	More availability for weekend bus travel to and from monona. More frequent bus during the week times. If you miss the last bus it's difficult to get to monona.	2/22/2023 7:20 AM
183	I want the increased availability that metro provides, but I don't want the bus to run on Winnequah Road due to safety concerns. I think having it on Owen, Pheasant Hill, Schofield and Dean makes more sense.	2/21/2023 10:17 PM
184	Electric busses, please.	2/21/2023 8:39 PM
185	Support the concept of bus improvements but whether I actually use it depends on how convenient it is.	2/21/2023 7:34 PM
186	Continue with bicycle carriers with Madison city bus to improve access to a precise location.	2/21/2023 7:05 PM
187	City of very few sidewalks, i worry about kids walking. I worry about the pool and parks becoming over crowded with non residents.	2/21/2023 4:53 PM
188	I feel monona has enough people that use the bus to make it worth doing. Also I feel that stops up and down streets like monona drive would help local businesses because I go right through them and head to Walmart instead instead	2/21/2023 4:15 PM
189	on north end keep routes to Dean, Nichols and Monona Dr. Every half hour not needed all day.	2/21/2023 3:06 PM
190	n/a	2/21/2023 1:58 PM
191	This would be a tremendous improvement for all of Monona. Hope it happens! Thank you for everything you're doing!!	2/21/2023 12:55 PM
192	I would be interested in see a bus service integrated with our neighboring communities 7 days a week.	2/21/2023 12:04 PM
193	We we have a large senior population. The current bus system takes the seniors right to their doors, and sometimes even helps them in with their bags. The new transit system the seniors will have to go to a designated spot on Broadway in Monona Drive. This is not really helpful for the elderly who have difficulty moving around. And anyone who cannot drive will be severely limited in their mobility. I am strongly opposed to this proposal.	2/21/2023 11:02 AM
194	In regards to need for elderly and special needs to be transported via door-to-door service. If paid for by Monona, I think there should be a financial NEED for this. There may be some who can afford to pay for it, but when something is free, of course no one will pay. It seems there should be a sliding scale and everyone should pay SOMETHING. When services are FREE they tend to be abused. And that way people who can truly afford it (just because someone is disabled does not mean they don't have means!) are paying more for the service. Those on the lower end are still paying something too, although much less. Also we should look at other options than the metro bus system for these special needs if available within Dane County. It seems a specialized system would be better for specialized needs for all of Dane County or at least Madison metropolitan area. The "regular" bus system can then be managed separately, which is quite enough in and of itself. One other thing buses going down Winnequah is probably NOT a good idea, especially the stretch they just repaved with humps. It is a special stretch of road for bikers, walkers, etc. Keep it special. Keep buses on streets like Nichols and maybe some of the streets that go in front of (or near) areas with apartment buildings.	2/21/2023 10:51 AM
195	The Monona express currently serves the need of many Monona residents to commute across town quickly and reliably. This express connection is a special resource we have here that Madison Metro does not provide. If anything, expanding this service to more Monona residents through advertising and more frequent routes would be an improvement, NOT getting rid of the express route.	2/21/2023 10:49 AM

## Monona Bus Transit Survey

196	I'm glad the City of Monona is exploring transit and a relationship with Madison Metro, which appears will be a cost savings to Monona residents (property owners). I'm not sure how much it would be utilized, but I've also wondered about a weekend streetcar or trolley for Monona. I would love to see other relationships with Madison explored, such as sharing City of Madison recycling sites as well as how free charging stations could be subsidized.	2/21/2023 10:32 AM
197	Unnecessary traffic. There are not many sidewalks in Monona and I am concerned for the safety of my family when walking. No thank you to having Madison metro come through Monona!	2/21/2023 9:09 AM
198	The future is ride on demand. Not zombie vehicles running empty wasting resources.	2/21/2023 7:56 AM
199	Stop your stupid spending and fix the damn roads in this town and replace the cast iron pipes that are original to the city carrying our water to our homes and poisoning us with every damn sip.	2/21/2023 7:45 AM
200	Is it not enough that most vehicles speed through our neighborhoods, that now we are going to have Madison city busses ripping through our neighborhoods. Have you ever seen the manner in which the Madison city busses are driven? Not in my neighborhood!	2/20/2023 8:04 PM
201	Anti-Bias training for drivers.	2/20/2023 8:01 PM
202	Having lived in downtown Madison for a period of time, I have seen how Metro busses are driven, and how they seem to believe they own the road and disregard the rules and sometimes safety of others. Because of a lack of sidewalks throughout Monona, and the sharing of the streets with walkers, bikers, runners, dogs, and cars, I am concerned about the safety of people on the proposed C3 route, especially around stops 6 and 7. Public transportation accessibility is important, but the safety of Monona citizens should come first, and I am concerned that the route would create unsafe moments when the bus passed.	2/20/2023 5:53 PM
203	I want to ride the bus to the Madison farmer's market on the square and get there near 7 am before it gets busy. Will any bus service do that? How about a ride home after a UW home football game and a few beers?	2/20/2023 4:57 PM
204	I have worked for the City of Madison (in downtown Madison) for over 20 years and been a regular bus rider that entire time. I get a free Metro bus pass from my employer. I would still rather pay to ride the Monona bus.	2/20/2023 4:27 PM
205	Why is it important for the proposed route to travel on the local streets west of Monona drive? Who is served by this route?	2/20/2023 4:09 PM
206	Would love to see more transparency in the factors driving this initiative. Show us the data that the current system is not working. Madison metro ridership is still down to half of what it was pre pandemic and was dropping consistently in the years before the pandemic as well. Is this really about Monona or is this just an effort by Madison Metro to try to increase ridership and secure additional funding from Monona tax payers in order to make up for recent budget cuts from the city of Madison?	2/20/2023 3:14 PM
207	The current arrangement only works for Monona residents who work downtown during weekdays and those who need rides via Monona Lift during the day. This doesn't serve residents who work places other than downtown or need transportation during the day, events, and weekends. Madison Metro service along with paratransit will much better integrate Monona with the greater Madison area, increasing connectivity and eliminating the current "black hole" effect, where people outside Monona can't get a locations in Monona for business or other rposes.	2/20/2023 3:06 PM
208	Need several appropriate size busses with several routes to serve more people in wffienr time.	2/20/2023 2:48 PM
209	Providing good scheduled all day public transit is an obligation of municipal government in an urban area. In addition, this proposal saves money. It is worth doing for that reason alone.	2/20/2023 1:22 PM
210	Hello, I work at the UW and use the Monona Express to commute to and from work about 3-4 days a week. I listed above that I oppose the proposed changes because I have not seen anything in the proposals that relate to the people who use the Monona Express as a daily commuting option to downtown Madison. I am not against having the Madison Metro routes come through Monona, as it will give bus riders more options to get home on the bus, but I don't see a viable option for commuters to use the bus in the morning. Any of the proposed routes are going through transfer points with times of over an hour ride. Again, I understand the	2/20/2023 12:51 PM

## Monona Bus Transit Survey

desire to team up with Madison Metro, but this proposal makes it less convenient for the residents of Monona who actually ride the bus. When I look at ride routes and schedules the only benefit I see is that riders won't have to walk to Pflaum or Near Buckeye for stop that connects to the transfer point, but for the commuters on the Monona Express it will add 30 minutes to the ride time. If I am understanding the routes wrong please feel free to update me. Thank you, Paul Escalante jamespaulescalante@gmail.com

211	I have used Madison Metro to get to/from work downtown. They have left me stranded at the East transfer station with cancelled routes requiring I be pickpued by my spouse. It's taken up to 2 hours to go from UW-Madison to Monona Drive on some occasions. Ride comfort is less on the Madison Metro busses. I ride the Monona Express and will quit using public transportation if the pickup location is less convenient, the ride duration is more than 30 minutes. I don't care about cost very much. SUGGESTION: recommend you look at a hybrid solution of Madison Metro for Monona Drive and Broadway with limited Monona Express routes running the interior on a couple of loops where Madison Metro couldn't navigate well.	2/20/2023 12:41 PM
212	I am fully supportive of bringing Madison Metro into Monona (not just Monona Dr). This will bring a true presence of mass transit to the city, which is badly needed. It should also be accompanied by more discussion about ways to improve bike/ped safety in the near term: in addition to sidewalks, more creative/cheap/easy ways to calm traffic and encourage non-driving--we need significant improvement now.	2/20/2023 12:12 PM
213	We need access to Madison transportation. The grocery store in monona is too expensive. Also I own a business in Monona, and I don't acquire clientele from Madison because there is no transportation that will bring them here. It is an ongoing and noticeable situation that negatively impacts my business.	2/20/2023 11:12 AM
214	On-demand ride-sharing service like Monona Lift works for me when I was pregnant and now with very young children going to and from doctor's appointments. The Monona Lift drivers are very helpful and conscientous towards my needs.	2/20/2023 11:09 AM
215	Where there is a bus route, there should be a sidewalk. There is a ped/bike plan passed, let's implement it.	2/20/2023 10:29 AM
216	the current amount of bus transit is perfectly fine. everyone i know (employees) that use the bus system said its perfectly fine. this is just another government attempt to rob taxpayers and interject their overreaching agenda into monona. STRONGLY OPPOSED. also this survey is complete bogus and full of bias. whoever wrote this needs to take an ethics class.	2/20/2023 9:58 AM
217	I couldn't find this information in the questions, but perhaps overlooked it. I am concerned about increased taxes through any proposal. As for many other people, my income is not matching property tax hikes. It is increasingly difficult for a middle income person to live here. I have been a resident since 2000, I am a contributing member to the city, and would like to remain in my home indefinitely. As much as I would like to provide better transportation for more people, the cost could be prohibitive. Thank you for considering how possible increased cost would affect current residents.	2/20/2023 9:38 AM
218	Transit along major corridors seems logical to start with and then add other routes (if that is an option) later as demand/interest dictates	2/20/2023 9:21 AM
219	I am in favor of beginning with transit down Monona Drive and along Broadway at first and assessing use before running an hourly route through such a small part of the city.	2/20/2023 9:20 AM
220	public transit is envornmentally superior, is available to those who cannot afford private vehicle, and who are not able to drive (teenagers, disabled, elderly)	2/20/2023 8:31 AM
221	In the early to mid 70's I used the bus all the time. When the service could no longer get me to work at the times I needed I started using a car. When my kids were in their teens the current bus service did not meet their needs. We need a regular bus service that circles through Monona & connects to the rest of the city of Madison.	2/19/2023 10:07 PM
222	My experience is that most commuters are morning evening commuters that work downtown or go to school on the UW campus, which the Monona Express served the needs very well. I feel that the Madison Metro would be overkill for the number of commuters that require rides, and would only contribute to more noise pollution, additional traffic congestion and increased wear and tear on our roads.	2/19/2023 10:06 PM
223	Since I get a subsidized Metro pass from my employer and I am able to reach those stops I	2/19/2023 8:48 PM

## Monona Bus Transit Survey

don't see myself using Monona Transit. The addition of Metro service near or through Monona would somewhat benefit me personally, but I am concerned current Monona Transit riders would not be served as well by the Metro routes.

224	No one wants to sit on a bus for 40 mins while it snakes down flamingo road to get to campus. Use the main artery roads as current, walking to a bus stop is OK it's how it is. Maywood doesn't need more traffic let along large busses coming down it all day. Lots of Kids walk and it high foot traffic with Winnequah.	2/19/2023 8:39 PM
225	Electric busses would be nice.	2/19/2023 7:37 PM
226	Supportive of Monona residents who need and use bus service	2/19/2023 7:37 PM
227	We need broader coverage of bus service in Monona. It should focus on flexibility and user friendliness.	2/19/2023 7:12 PM
228	This survey doesn't have enough information. What are the proposed changes/routes? Times of day? What type of buses, and so forth? What does "through" Monona mean? If they changes are made, when would they start? I rode the Monona Express for 20 years (no longer need it). It was a great service.	2/19/2023 6:24 PM
229	I think we are a big enough city next to an even larger city and we need a bus service.	2/19/2023 5:53 PM
230	Would be beneficial during bad weather, personal vehicle repair, inability to drive if disabled	2/19/2023 5:40 PM
231	I would be more interested in using the bus to travel downtown Madison. If the stations, schedules, and buses were better advertised/promoted as a friendly fun and safe option. I know we would use the bus in this case. The typical opinion I hear of the buses is sketchy and mostly just for people without means of other transportation. I'd like to see promotions and possible excitement built to take the buses to events like badgers games, street festivals, etc. I think this would open the idea of public transit and make it seem much more accessible to typical car drivers.	2/19/2023 5:35 PM
232	metro was tried in the past and the costs grew out of control and crappy service...really what has changed with metro? not wise to make that mistake again.	2/19/2023 5:20 PM
233	All streets are not wide enough for busses. The streets get more narrow with street parking on both sides.	2/19/2023 4:57 PM
234	I would love to ride the bus to work but it's difficult for me because the current system only runs limited time during the weekday and I sometimes need to go home for family emergencies.	2/19/2023 4:42 PM
235	Just hope the bus stops are lit and a safe place for kids women seniors and disabled. That the routes and times are easy to understand and timely.	2/19/2023 4:28 PM
236	I live on Broadway so don't really care for the most part for me. I rent now and am happy with my situation for now. I will probably want something more like the homes north of me someday. It seems weird to propose sending Madison city busses through quiet non Madison streets. I won't want that if I have kids or am looking to settle down. Doesn't seem right to change things on people like that. I'd guess most won't use it and then the route is useless for anyone who doesn't live over there bc even if it's easy to get some where it would take forever to get home afterward. It doesn't seem thought through. I would feel bad for people who bought there. I guess I walk through there to get away from road noise so yea that's annoying that a city bus would come by. I almost got hit by one last year. They can't see you walking.	2/19/2023 4:25 PM
237	Don't use public transit right now but would under right conditions. Wish this survey was more centered around people who don't use it now asking what what make you excited and use it. What types of vehicles? What types of routes timing? Which things are deal breakers? A lot of people will click something on question 7 even though they would transit given a good fit When you look at the metro maps, most or all of monona has the same or better connectivity to Metro withOUT signing a contract all compared to other suburbs. That combined with the amount of opposition to the proposal floating around is the perfect conditions to create interest for something new! Something we haven't come up with yet. So many exciting things are happening in Monona. This Metro thing is really sad. It's not the right thing unless someone has the business acumen to negotiate a lower rate for the G and L routes to just stop 1x on monona drive and 1x on west Broadway so we can use funds to do something one of a kind. We need to think minibuses and sponsorship.	2/19/2023 3:49 PM



## Monona Bus Transit Survey

238	People in Monona are different They have different needs. I want a more diverse Monona. To do that, the city needs to support affordable and effective transportation options for working class people. Current/past system does/did not accomplish this. Monona should center the needs of those who are most in need of public transportation options, not those who already have them. Next up: affordable housing for those who can't afford the new developments that the city consistently favors. Let's do better!	2/19/2023 3:42 PM
239	We're part of the Madison community, and I think it makes sense to integrate Metro bus services into Monona to increase connections and service availability to the rest of the area.	2/19/2023 2:54 PM
240	Would love to have weekend access, but don't want routes to change so much that I have to trek blocks and blocks away in the winter to get to them. No route overlap, and no more than \$2 one way. Finally, transfer of any funds already paid to Monona Express to Madison Metro, not just keeping my money I already paid.	2/19/2023 2:19 PM
241	Need public transit for those work outside Monona	2/19/2023 1:36 PM
242	Due to open heart surgery, very limited in long distance walking, weather elements, balance issues, current bus drivers make me feel unafraid because they have my back. Very caring and helpful. Gives me dignity and freedom from asking for others to drive me.	2/19/2023 1:29 PM
243	I have been a rider of the Monona Express for 20+ years. I love the service, the drivers, and the sense of community that exists on the bus. However, I feel that the proposed transition to Metro makes more sense for our community in the long run and for a broader swath of Monona residents than currently uses the Express. I strongly support the change. I would also like to endorse the current planned "C" loop through much of Monona rather than an alternative that runs just along major streets. Proximity to bus stops promotes inclusivity in the transit system and current riders of the Express, who have formed the loyal transit backbone of our community, deserve to continue having access points near the current Express route.	2/19/2023 1:19 PM
244	Start earlier and end later to cast a wider net for shift workers.	2/19/2023 1:16 PM
245	Madison metro should only be aloud on Monona Drive not in Monona. This survey is very miss leading. Hardly mentions the changing to Madison metro and the new route going threw Monona. Top question should be do you want Monona to change to Madison metro service. Thank you.	2/19/2023 12:32 PM
246	Buses are great- so us walking and biking. We need to expand sidewalk and bike infrastructure in addition to metro.	2/19/2023 12:23 PM
247	With the money we are looking to spend on a bus system (for a city of less than 10,000) we could buy thousands of taxi vouchers and hand them out to people who really need them. Our city is to small for public transit.	2/19/2023 11:57 AM
248	MONONA left is a central for me to maintain my home in Monona which I have enjoyed and pay taxes on for the past 20+ years thank you	2/19/2023 11:30 AM
249	don't want Monona bus service to end because transfers on the madison bus system are confusing, and walking to the next stop is difficult for me. not to mention the 20 min walk just to get to the current pick up spot	2/19/2023 11:22 AM
250	First off, this is one of the most confusing and poorly written surveys I have participated in. I can only imagine the number of people who after reading the first 4 questions stopped. Second, many questions are irrelevant. Why were there no specific questions about the route? There definitely wete strong feelings on this. Third, I believe the survey was necessary but I do not believe the results are going to reflect the true wants and needs of the community, which is unfortunate considering the strong feelings I witnessed at one of the transit community meetings.	2/19/2023 10:57 AM
251	We don't have a lot of sidewalks in Monona which poses a big challenge to access neighborhoods where folks are more reliant on transportation. It can also affect neighborhoods with lots of children	2/19/2023 10:26 AM
252	This isn't the taxpayers responsibility to pay for other people's transportation. The Monona transit works just fine. Monona is NOT Madison, and we need to stop trying to be as such. There's no reason a metro should be clogging up our residential streets 16 hours a day, making it unsafe for kids, causing havoc on our roads, forcing the citizens to pay for something majority don't use, and giving another outlet for a way to bring in more crime. This is absurd.	2/19/2023 10:00 AM

## Monona Bus Transit Survey

253	Do not run buses in the residential areas. Dean, Nichols, Bridge Winnequah etc	2/19/2023 9:56 AM
254	The current route proposal is not a viable substitute for Monona transit. Currently riders can get to downtown and campus quickly abc efficiently for commuting. The changes will significantly increase that time and require transfer making it no a realistic commuting option. Furthermore, those in the community needing access to better transit are not served by this route bc it doesn't focus on pick up in their areas and takes too long to get anywhere. It needs to be more streamlined and direct to get people where they want to go more efficiently	2/19/2023 9:46 AM
255	we should provide stops on monona dr and broadway. there are too many pedestrians, bikers and kids on winnequah	2/19/2023 9:26 AM
256	The system works. Changes are for others outside the Monona community to make a money grab.	2/19/2023 8:36 AM
257	There must be an affordable service for special needs individuals such as is currently available in Monona. If Madison Metro cannot provide the same services I am opposed to any plans to allow Metro buses into Monona.	2/19/2023 8:28 AM
258	When I worked downtown, I took Madison metro from park and ride at dutch mill every day. Cost effective, chance to chill out before and after work. Would love to have more metro bus stops along Broadway to take me to events at high school, events at Ahuska and Winnequah, not available now unless I drive. Let's get up to the current century with our transit system!	2/19/2023 8:14 AM
259	I don't agree with the changes. I'm concerned about the safety of large buses going through our neighborhood for bikers, pedestrians, drivers, and kids. I also fear it will be underutilized. We are a small community and already have able transportation services available	2/19/2023 7:54 AM
260	Longer bus times	2/19/2023 12:52 AM
261	Don't want busses traveling on our street from early morning to 9pm everyday, all day. Our street is busy enough without having a bus/busses using it. With 2lane streets it's an accident waiting to happen. Dean Ave is not very wide and has street parking on the north side of the street. We went down this rode in the past. History has shown a low ridership. Not cost effective or worth it for low ridership. It's also wear and tear on our streets. Put the bus stops on Monona Drive where they used to be. What else will Madison Metro require over time at a cost to Monona... Bus shelters?? I adamantly oppose this for the reasons above, as well as, the safety of Monona residents, especially, the children in our neighborhood. And, lastly, Would you want a bus or busses running day and night, everyday of the week in front of your home on your street? Well, I don't either!	2/18/2023 9:07 PM
262	Need more communication. Not aware of any changes. I would use bus more if it was available throughout the day. Not a choice for day trips to state street.	2/18/2023 8:30 PM
263	I don't think I would feel safe if the bus runs down winnequah as there is no sidewalk and it's already a little dicey walking/running on that road, particularly in the dark. Also, Abdullah is A++, thought you ought to know. Really like that the express is so quick to Capitol and hospital, would love a more frequent/ earlier commute option to uw hospital for all the odd shifts I end up working.	2/18/2023 8:09 PM
264	Let's try Monona Drive /Broadway/ Bridge Road route first. I just can't see the benefits of a city bus on an already busy Winnequah Road. Let's get bike/ pedestrian lanes on the entirety of Winnequah .	2/18/2023 7:37 PM
265	I was a regular Monona Transit user before the pandemic and I worked from home. Having transit in this city is critical and important and I miss seeing Bob every morning!	2/18/2023 7:30 PM
266	I live on Frostwoods Road and there is no bus from Metro coming down Frostwoods. You have 2 senior housing apartments . Several people rely on the Monona Lift to come and get them and take them where they need to go. Our drivers are the best I have ever seen. I have ridden Metro and the drivers are not very friendly. Monona Lift drivers know us by first names and we know them by there's . I can not drive and if you take this bus away and replace it with the Metro bus I'm afraid that I will be more like a shut in for I am not able to drive because I have epilepsy. I am hoping you think of these things when considering removing the Monona Lift. I do have family here but I can't always depend on them to be able to help me with transportation. You all are not thinking of your seniors at all just remember someday you will be old and would you want to be treated like your no longer important. I really hope you will reconsider this proposel and think of all the seniors in Monona. I did go to one of the meeting	2/18/2023 7:05 PM

## Monona Bus Transit Survey

and heard Monona residents say they would rather you increase there taxes than take the Monona Lift from them Seniors.

267	I think sustainability is the most important factor to consider (fewer emissions and fewer cars on the road). The Monona bus is small compared to a MM bus and currently works well. The proposed savings are negligible in the overall budget and MM will likely increase costs after they get Monona's business. Improve Monona Transit and promote more ridership. Listen to the people who actually ride the bus and use this service. Also, if the C3 does NOT go through Monona, Monona residents will not use it.	2/18/2023 6:51 PM
268	Don't want the buses on Winnequah Rd. To much traffic already.	2/18/2023 6:40 PM
269	I am very concerned about the loss of route 12 on the new system map! I use this route often to get to work (although it stops before I can come home in the evening, which is frustrating because it often becomes a 60-90 minute trip then) so the idea of all my trips becoming longer and requiring a transfer is worrisome. Overall I'm excited about the updates and I think having more flexibility WITHIN Monona would be helpful for my family so I am very in favor of the Monona parts of this change, but in some ways it feels like a consolation prize and it doesn't feel like the 12 is being made up for in a better way.	2/18/2023 6:21 PM
270	I'm fine with a bus on Winnequah Rd, however, if that becomes the case, we should get sidewalks. In favor of sidewalks whether or not the bus comes this way but they must be added if it does.	2/18/2023 5:16 PM
271	The buss routes and schedule are not very convenient.	2/18/2023 5:05 PM
272	I would like to see more small Monona transit buses taking people more places than downtown. Make them electric or hybrid. I would use these. I walk a lot and don't want buses coming at me or behind me on the street	2/18/2023 5:05 PM
273	Why haven't estimated transit times for the proposed routes been published? It is impossible to accurate gauge usability of the proposed routes without that information. Additionally, according to the proposed routes, a bus transfer WILL be required to get downtown Madison. For some reason the FAQ section on the Monona Transit page does NOT directly answer how many transfers will be required to get to key locations, including downtown Madison, and (for an unknown purpose) claims that the Madison Metro changes will reduce transfers. This is baldly untrue for the majority of Monona Express riders who, in my experience, are going downtown. Dodging this question is an absolute disservice to the residents of Monona. Lastly, the proposed routes are listed as having reduced or no service outside of peak hours. If that is the case, residents of Monona will be LESS well served by the proposed routes than if the existing transit system were retained as-is. For the above reasons, I can't support the proposed changes to Monona Transit.	2/18/2023 5:03 PM
274	Running 40-foot buses hourly on Winnequah Road would be extremely dangerous!!!!	2/18/2023 4:53 PM
275	My ideal is not feasible.... The Monona Lift on demand system for seniors or those with disabilities that cannot get to where they need to be in addition to the Metro Bus Line.	2/18/2023 4:39 PM
276	The people that live and work in Monona need more transit services not less. What I've heard about the "partnership" with Madison Metro, we will suffer much longer transit times to downtown Madison and residents needing paratransit services (even temporarily) will be subjected to an "are you worthy" review (in person, at Madison Metro, no less!!) before they would be allowed to receive paratransit services AT TWICE THE PRICE. We need to retain the Monona Express service for commuters, add frequent "around town" service with stops at the grocery store, restaurants, parks and near Madison Metro stops (Lafollette and Cottage Grove Rd) and retain Monona Lift as it is. Our transit system needs to grow as we continue to increase housing density.	2/18/2023 4:39 PM
277	Determine if a service like Lyft would be more cost effective to get riders to major route bus stops.	2/18/2023 4:36 PM
278	We do not currently use Monona Transit, but have in the past and may need to in the future. Increased service would make it a much more attractive alternative to driving.	2/18/2023 4:32 PM
279	I will have a need for reliable bus service in the future and support being added to the Madison system.	2/18/2023 3:58 PM
280	Monona Transit/Express need more drivers so services could be expanded to include Saturdays and possibly some holidays. Also so when an employed person has a personal	2/18/2023 3:54 PM

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emergency they can be released. PLEASE KEEP MONONA TRANSIT FOR SENIORS AND DISABLED PERSONS. I can fully understand persons going to work and schools needing other availabilities. Monona is large enough to serve both. Also there are many who do NOT have computer access who cannot take this survey. Please provide them a way to do that. Perhaps a phone number. Thank you. Sincerely. Sandra

281	The only way to get to "for all" is to expand on the current Monona Transit service for more money. Which I am also opposed to. ALSO never asked if we want Metro buses in our residential neighborhoods- NO! loud, smelly, I do not want my small children sharing the road with large buses. We bought in Monona because it is quiet and there are NO BUSES. I am not against change but I am against BUSES frequently in our neighborhoods. I would rather have ZERO Transit than buses in our neighborhoods. Invest in bikes and other alternative transport if needed before Buses.	2/18/2023 3:12 PM
282	It is a dream to think people living in Monona will, en masse, suddenly dump their personal vehicles and start traveling by bus. Revise the plan to focus on commuters, students, elderly, and not 7 days weekly, every hour, 6am to 9pm!	2/18/2023 2:59 PM
283	I like riding the bus but it would not get me to where I need to go in a timely manner for some things	2/18/2023 1:55 PM
284	Current system works fine. If the changes will raise taxes again, forget about it.	2/18/2023 1:54 PM
285	I am opposed to the current proposed changes to Monona bus service. I think that having a 30 ton, 40 foot-long bus going down Monona streets without sidewalks is a terrible idea for pedestrian safety. One of the reasons that we bought a home in Monona to raise our young children was that we felt that it was a safe place where we can walk, run and bike. We walk our children to school daily and bike to work. This proposed bus service will certainly change how we feel about the streets of Monona. I hope that City Council has a plan and funding for installing sidewalks on Owen, Maywood and Winnequah prior to running a 30 ton bus down these streets where children are riding their bikes. Additionally, the proposed route will not serve those who most use the bus. Senior and disabled riders will have an increased fare from \$3.50 to \$7.50 per ride. Additionally, I think that The Council and Madison Metro are not being transparent enough about the para-transit service. Residents who use the service need to be aware that Madison Metro does not provide their own para-transit anymore, but rather subcontracts this out to Badger Bus who has a track record of being late for pick-ups if they show up at all. The proposed route serves many of the highest value properties in Monona, while missing the areas of Monona that have apartments, duplexes and senior living homes. I haven't spoken to a single Monona resident who lives in a single-family home who has interest in taking the Madison Metro service. If the City Council insists on a contract to Madison Metro, it makes much more sense to have the route serve Monona Drive, Broadway and Femrite. This would provide service to more dense population areas of the city, while also avoiding having large buses on streets without sidewalks. Watching the Transportation Council meetings has left me feeling like Nancy and the rest of the Council are determined to push this through despite significant opposition to the plan. The council says that they are open to changes and nothing is written in stone, yet the route is already published on Madison Metro's website. Madison Metro bus service to the interior streets of Monona is being pushed on Monona residents who, in general, do not want it. Let's get creative and find another route, or another solution. If we wanted to live in Madison, we would live in Madison. But we chose to invest our futures and our children's futures in Monona. Please find a solution that fits Monona and that the citizens of Monona actually want!	2/18/2023 1:31 PM
286	No benefit, metro busses would interfere with fire dept and school busses. These roads are too narrow and are already too congested with parents driving their kids to school. Look how many schools are located around Nichols rd!	2/18/2023 1:29 PM
287	While I prefer to bicycle downtown, I'd be more inclined to take a bus if it were more convenient.	2/18/2023 1:02 PM
288	It sounds worthwhile to better connect Monona to Madison via Madison busses on Monona Dr and Broadway, especially with Madison's new electric busses. Don't route busses on Maywood and Winnequah, especially the loud and stinky diesels.	2/18/2023 12:44 PM
289	I use Madison Metro frequently by driving to my daughter's house and busing from there to downtown, especially for the Saturday market. It would be lovely to eliminate the car from this trip.	2/18/2023 12:11 PM

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290	I didn't know there was a need for bus service other than Monona Transit. From the people in our community I have spoken with, it is not necessary or wanted. If it were to go down ONLY Monona Drive where all the businesses are, it would nor be so bad. But we have children, elderly, dog walkers, and others who are actively using the neighborhood streets. A Madison Metro bus would disrupt that, and anger many.	2/18/2023 11:31 AM
291	I am not opposed to public transit and buses all together. However, I do not feel our road infrastructure is designed to support an hourly bus. The current route goes on roads that do not have sidewalks or bike lanes and have parking on one or both sides of the street. These roads are on the bike loop and are heavily congested with pedestrian, biker and vehicle traffic. Central Winnequah has had zero street reform in years- no speed bumps, no one-way traffic to make it safe for additional large vehicles. This is even more concerning if the proposed buses will have minimal riders through the residential areas of Monona.	2/18/2023 9:44 AM
292	I am one of the three drivers who currently work for Monona Transit. I have spoken to all of my riders about this, and all but one of them wants to keep the current service.	2/18/2023 9:35 AM
293	I know the guise of this proposal is inclusivity and camaraderie - have any of the people proposing this change ridden the Madison Metro? Do they find it a positive experience? My guess is no. I/my family will not ride the metro no matter the implication of cost. We strongly oppose becoming part of the Madison transit system. I've head public comments from the Plan Commission and Alders say, "we're not Madison". This is nothing more than a way to attempt to cut expenditures to finance other public expenses, which are questionable at best (IE: San Damiano and the proposed municipal buildings).	2/17/2023 11:21 PM
294	We are concerned about a large bus in our neighborhood and the safety of our children of the community. I am an adult and I know how the Madison buses barrel around our surrounding communities. They are not concerned with people using the sidewalks for walking, children coming home from school, and kids riding their bikes. please keep the small Monona Transit bus.	2/17/2023 9:41 PM
295	I live and moved to monona to not have things like this go through my community. Don't madison our monona. There's nothing safer about doing this, nothing more efficient or environmentally friendly. It's more expensive. Everything about this is asinine. The fact that transit commission of monona or mayor isn't even pushing back or trying to negotiate with madison is stupid. We don't need them, they came to us. We hold the power. Weak leadership on so many fronts with this. If you want the madison bud coming through your community 16 times a day then sell your house in monona and move to madison.	2/17/2023 8:40 PM
296	The current bus service would be very different from the proposed service. I would like to make sure that you continue to provide service to people who need it such as the elderly and special needs riders. It would be very helpful to provide more service that connects to the bus lines already running in Madison to allow riders to access more areas of the community.	2/17/2023 7:46 PM
297	safety is clearly as a key concern (which has been stated over and over - bike, pedestrians traffic without sidewalks). Monona was not built for this and is not appropriate on residential streets. Who will ride this bus? Our current bus is barely used, no one has been able to articulate the need for this bus on the proposed route. Monona council needs to follow the voice of monona residents, regardless of their personal views and monona residents from view of the petition don't want and won't use this. Consideration should be given for a bus on the major roads - Femrite, Broadway, monona drive only. The residents of monona moved here for a quiet, lakeside community with an ability to bike and walk on the streets - we didn't choose it to have huge diesel buses running through. Monona city council I urge you to do what's wanted by monona residents - not accepting what madison metros agenda for monona. Thank you!!	2/17/2023 6:53 PM
298	Looking to connect to UW hospital. Will there be a direct route or will there need to be transfers?	2/17/2023 6:05 PM
299	Discourage car use for Monona events by providing a shuttle (eg fireworks). Discourage driving to the high school.	2/17/2023 5:53 PM
300	The Monona Lift is AMAZING and I'd be very sad to see it go. They've never been late, they've always answered the phone, the pick-up/drop-off is super convenient and I LOVE their drivers. They're so kind and helpful. Monona Lift is the best kept secret in Monona. What a WONDERFUL service! Seems most efficient too.	2/17/2023 4:42 PM
301	No need to be running these schedules and routes in the residential area/proposed routes. Frequency, ridership, etc is not needed in this residential area. Keep to the main corridors	2/17/2023 3:28 PM

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where there is off-street options for Pedestrians and where the access to businesses and multi-family residences exist. Thanks for your consideration to keeping Monona one of the best places to call home which our family has for over 10 years!

302	The closest metro stop to me is over a half a mile away. (I work downtown at the Capital and am also a grad student.) It would be great to have a route to take us to the capital or at least closer to down town without having to have three different buses. In addition - another bus stop should be placed on West Broadway. There are many people I have encountered on my daily walks who work in Monona at the Metro Market, BW3, and Red Robin who utilize the bus system but then are forced to walk a mile to the bus stop. If there was one closer to the intersection of West Broadway and Monona Drive - I would ride the bus! Thank you.	2/17/2023 3:10 PM
303	I know that friends use the bus to visit us in Monona. Other UW students do as well. Availability & Cost are important factors. Scheduling is important. These friends use the bus from downtown to Monona. Monona Express is likely not available to them. But the few times this bus travel is used by the people I know is 1-2 times per year. Very low need. Biking is the preferred means of travels so only weather related use a wall.	2/17/2023 1:47 PM
304	My concern is adding more traffic to Winnequah Rd	2/17/2023 1:20 PM
305	I see the extreme need for Madison bus service to expand to Monona. I do not like the current route proposal as it is proposed for Winnequah Dr and parts of the bike path / lake loop route that buses should not be on. Persons who live on the lake also likely do not have a need for Transit services. Likely they would actually complain about an added bus route that passes their homes.	2/17/2023 1:16 PM
306	Wagonwheel layout of Madison area is challenging--I wonder what Detroit does? Many travelers may not need to go into Madison, and elders and families with tight schedules (kids to drop off at more than one daycare or school) often need to make multiple quick back to back trips before and after work. I have met people with multiple jobs who couldn't be on time and lost their jobs because transit turnarounds are not frequent enough.	2/17/2023 12:41 PM
307	The Lift is important for me and my mom and her friends. They don't see themselves as disabled and would never complete an eligibility application for Paratransit. She would just call me for everything so you'll never see the need. Her friends will do the same, call neighbors or their kids. Old people like local services. Honestly the lift could be advertised a lot more with someone willing to make a call and schedule a ride with people for the first time. Or magnets with 2-step instructions and the phone number in huge font. I like local services. That's why I live here. The last thing that makes sense is city bus barreling around a low density neighborhood. I've been side swiped by metro busses on my bike. They are on a time table and they also can't see us bc of the blind spots. The deal regardless of the route is bad. Metro's not right for monona. That said my kids and I would ride a little shuttle in the right circumstances or for sure we would use an on-demand van around. Overall people are going to lose trust in city officials if this proposal gets forced through. It's extreme and devoid of compromise. We'll pay the price for years to come from mistrust in elected leaders.	2/17/2023 12:11 PM
308	The way the proposal is written is way too big of a decision for a comittee recommendation without a resident vote. Will over half of Monona residents use it? Support it? It's frustrating that we carefully looked into the surrounding area to raise our kids. We picked Monona specifically. Your proposal is out of touch. We can't just move. As parents and homeowners we're locked in the school system for a decade. If there was huge demand and thousands of people in my neighborhood saying they were going to ride the Metro bus everyday then we'd need to talk about it. Also people in my neighborhood would use the right transit that is the right fit. Metro isn't it. We need creatives who love and understand monona. People who have looked at all the surrounding city and suburbs and picked little Monona.	2/17/2023 11:35 AM
309	I am all in favor as this change as long as the Madison Metro could re-use the existing small Monona Express buses. I don't want the large diesel buses coming down our street.	2/17/2023 11:16 AM
310	There was information presented to the transit commission that it is not safe to have city buses sharing roads with children and other pedestrians without the proper safety infrastructure. I strongly support sidewalks, bike lanes and improved lighting along the bus route in its entirety and will not support the current proposed bus route until this has happened. In the meantime, to improve bus service safely for Monona residents, there should be Madison transit bus stops available along Monona Drive.	2/17/2023 10:37 AM
311	Current ridership does not justify any changes.	2/17/2023 10:14 AM

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312	Monona streets are not built for high bus traffic, since most do not have sidewalks. Having buses come down my street, Owen, would create a large safety issue for me and my children, who walk on the road every day.	2/17/2023 10:11 AM
313	Many special needs or senior riders will not qualify for paratransit and there is a large barrier for them to be able to apply even if they would ultimately qualify. This will isolate those individuals and prevent them from being able to get out in the community to access the resources they need. Also concerned about the length of time it will take an individual to navigate Monona itself on the proposed route.	2/17/2023 9:56 AM
314	I am very much in favor of joining with the Madison Metro system. I think the Monona Express is nice, but its schedule is so limited as to be nearly useless to the majority of people. I know there are some folks who have some concerns about the proposed route through Monona, but I think it's important for the route to go well beyond just driving down Monona Dr. However, my biggest concern about the proposed route is the amount of time it would take for folks to get to and from the Metro Market. I feel there should be a modification that will improve that, as I see it as one of the most likely uses of the bus for seniors and folks with limited means.	2/17/2023 9:42 AM
315	The proposed changes make the bus stops in Monona much further away from my home than the current routes. Thus I will be much more likely to not use public transit if you adopt the metro plan.	2/17/2023 9:27 AM
316	Monona is a unique one of a kind city with a history of independence and promising future. Joining with Madison Metro lacks vision and understanding of our unique value proposition. Big changes are coming in the next few years. It's not the time to make this transit change to Metro. Keep what we have and think about Transit within the context of a unique vision of Monona. Monona survives and thrives by being unique not by becoming Madison. Tourists are biking around checking out Monona. Can we partner with LYFT mini vans for a negotiated fare contract? Imagine zipping from San Damiano to The Current to Aldo Leopold to Ken's grocery to Ahuska to North Shore subs and getting dropped at Madison Metro stops without Monona paying for Metro. It could stay within a certain radius with 2 downtown commuter routes. We will be at the bottom of the priority for Metro. Metro could open doors on Monona Dr and Broadway if they wanted to. It would cost them nothing. They said their constituents want that so why would we pay for it? And we're trying to save maybe 20-30k per year? This is not thought through at all. Put out a city wide survey on all the free ways to save money in the monona budget. Smart people will help. It's also pretty obvious costs will be involved that haven't been named. It's not honest to put out such a projection without a comprehensive budget with real estimates. The mayor said maybe we need to talk about sidewalks on winnequah. How much does that cost? How does that impact the "savings"? This is the wrong approach all together but someone had the smarts to know San Damiano could be the future for Monona. Transit is related. Developers will be swarming the heart of Monona along our main corridors of Broadway & Monona Dr if we have a vision. That vision is how we'll rescue our budget, add commerce and housing options, by not turning us into Madison with a short term silo based thought process.	2/17/2023 9:18 AM
317	Big, empty buses traveling on our roads can't be good.	2/17/2023 8:32 AM
318	The bus needs to run through the city not along side it.	2/17/2023 8:22 AM
319	At the hearing I heard that current users are very happy with the current Monona Lift service. It sounds very flexible and convenient. The current proposal does not sound as good.	2/17/2023 8:20 AM
320	Why would it go down Femrite instead of staying on Broadway? Femrite is a two lane road where lots of street parking occurs along with constant traffic from the dog park. Residents along Femrite can walk 1/4 to 1/2 a mile to Broadway using the very lightly trafficked street through cemetery or coops ave sidewalks or Edna Taylor pkwy.	2/17/2023 8:16 AM
321	Monona is a suburban neighborhood that is established for garages, driveways and personal vehicles. There aren't similar buses running through Maple Bluff, Sherwood Hills, middleton or similar neighborhoods. The large city buses are for CITIES, the suburban scale of Monona does not support the size, load and sizes of full size city buses rumbling through. The current small bus is almost empty as is. Keep the transit close to the high density/multi-unit dwelling areas close to Monona drive, not deep into the neighborhood that has residents who already have transport (otherwise they wouldn't live there)	2/17/2023 8:14 AM
322	The route - I see no need for these enormous busses on our neighborhood roads. The likelihood of ridership: the bus route currently goes where it is unlikely that people who want or	2/17/2023 7:55 AM

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need a bus ride will be. Keep the route closer to the main Monona Drive/Femrite/Broadway corridor and I would support it..

323	A route that goes direct to the capitol square without a transfer.	2/17/2023 7:52 AM
324	I will vote against any elected official that brings Madison Metro onto our streets.	2/17/2023 6:51 AM
325	I can see how having a service is beneficial to some residents but the Monona transit seems to fit our communit needs and is more comfortable for our elderly residents. I don't want to hear large busses driving through town late into the evening, they emit some unpleasant exhaust and are too large. It will take away the quiet, quaint, peaceful appeal of Monona to our many walkers/bikers/runners and kids getting to school	2/17/2023 4:10 AM
326	Any proposal for a metro transit system should include mandatory improvements for pedestrian safety along proposed routes including sidewalks, no parking on one side of the street, and dedicated bike plans. Actual use of the existing system is extremely low for the subsidy that is currently provided. Tax dollars should be used to improve the pedestrian/bike corridors in Monona before transit improvements or change to the current metro provider.	2/16/2023 9:45 PM
327	I know a lot of Monona residents and I cannot think of any that are in favor of this proposal. You seem to be pandering to the preferences of Madison Metro more than you are our own Monona residents. Look at the Kellie Unke signs many people put in their yards: we like the quiet, easy-going vibe of Monona and we moved here (and stay here) for a reason. Introducing large, loud, city buses will hurt not only the quality of life of our residents, but also potentially our property values, and, in turn, the city's tax base. We are a landlocked city with no room to grow beyond our borders. We need to preserve what we have, which means preserving the charm of our city, not running loud, smelly buses down our streets. I hope you take the feedback from this survey seriously. If not, people will either vote with their feet and leave the city or vote the current city council out of office so we can restore the reasons we chose Monona in the first place.	2/16/2023 7:43 PM
328	Between school and city busses, and increased construction vehicles, there may be extra wear and tear on already stressed roads.	2/16/2023 6:53 PM
329	It's disappointing that this survey doesn't allow concerns to be expressed. I think the best solution to improve bus service is to have Metro go down Monona Drive to service the businesses. Or Monona Lift change routes to do the same. From my point of view, no improvement is necessary. I actually moved to Monona to not be in Madison. And not to have large buses rolling through my neighborhood.	2/16/2023 6:52 PM
330	I have been a regular Monona Express rider for the past 12 years. The fact that it is an express route is a great benefit and the main reason I don't walk a few blocks further to a Madison Metro stop, even though it would be cheaper for me. The planned Madison Metro Monona routes I've seen appear to add significant travel time. Therefore if Monona did switch to Madison Metro, I would have to consider other forms of transportation or other options (e.g. purchasing a car, finding someone to car-pool with, moving closer to my office). For me, not having to spend what could be significant additional time each day on the bus is worth considering these alternatives.	2/16/2023 6:50 PM
331	This 87 year old body is getting weaker daily. Door to door available transportation will soon be a major issue.	2/16/2023 6:13 PM
332	I hate that this is being proposed and I think whoever came up with this cockamamie idea needs to be let go or replaced. Winnequah Rd has already been a big enough inconvenience for everyone that drives down it and adding buses will make traffic flow even worse. I see people getting annoyed and driving around the bus and possible accidents happening.	2/16/2023 5:48 PM
333	I am not sure why we need to change from the Monona Express at all considering the people who take it like and the neighbors don't mind it. I'm not totally against the transit bus but in addition to causing issues I have heard some council members only want it to go to Monona Drive and away from residential streets. This seems to totally defeat the purpose of public transit to me.	2/16/2023 5:28 PM
334	The bus needs to be close to where people live otherwise they will not use it. Also, the roads and side walks around Monona are frankly terrible for walking in the winter. More stops would help this.	2/16/2023 4:51 PM
335	More availability during the day for people who have a non traditional work schedule	2/16/2023 4:24 PM



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336	Connecting with Madison Metro will offer more seamless transportation options for Monona citizens within a regional network. Too often attitudes/decisions around housing and public transportation in Monona have been somewhat elitist and separatist. This is something I have disliked about Monona. Hope for change!	2/16/2023 3:36 PM
337	I have had used the Monona Express in the past for transit to work downtown. What made it great was the direct routes, no need to transfer, and schedules during the week around work schedules, great small town feel with drivers knowing you by name. What was lacking were routes in the middle of the day during the week or weekend schedules.	2/16/2023 3:15 PM
338	If the Monona Lift is discontinued, I would not be able to use the transit service if I need to shop or get to a doctor for medical equipment. I can only walk one block.	2/16/2023 3:15 PM
339	Keep the service on areas with sidewalks. Monona is a huge walking/biking city but not set up for that and introducing buses to an already overcrowded mix in areas where it will hardly be used doesn't make any sense.	2/16/2023 3:15 PM
340	The current plan is not taking into account that people live in Monona because they want the feel of community. They want to run, bike and cycle safely on the streets they live on and around. Finding routes for buses that take this into account is a must in order to keep Monona the great community the people who live here believe it is. Doing what is easiest and best for the Madison Metro isn't what's best for Monona. Any decisions made should reflect what is best for the people who live in Monona.	2/16/2023 3:07 PM
341	The route makes sense going south on Monona Drive, turning left on Femrite, then right on E. Broadway. Then right on Monona Drive. Then left of Owen, and right on Pheasant Hill, Then right on Nichols to Schofield Street (lots of duplexes here). Then turn right on Dean out to Monona Drive and north.	2/16/2023 3:03 PM
342	I wonder if the Monona circulator route will have high enough ridership to justify full-sized Metro buses. I'm also concerned that, with my understanding of the planned circulator schedule, commuting downtown and taking the circulator (close to) home will entail a very long ride, either in the morning or afternoon. And while this is not a concern for my family (at least, not now), the increased cost to paratransit riders over Monona Lift does give me pause. I wonder if we could use some of the savings from switching to Metro Transit to offer subsidies to paratransit riders. Overall, though, I am extremely optimistic about this plan, and fully support its implementation. I also very much hope that the Monona Express drivers, Abdullah especially, aren't entirely left out in the cold by this change.	2/16/2023 3:01 PM
343	Wanted Madison metro in .Monona 20 years ago. Never happened	2/16/2023 2:54 PM
344	I strongly oppose the C3 route. I encourage stakeholders and decision makers to walk or drive this route between 9a.m. and 4p.m. and after 7pm. There are very few cars on the road. Our small city is comprised of people who work traditional office hours (and many who don't commute at all and are permanent remote workers), young families, home with their kids, and older folks who are in the for the night after 7pm. If Monona adopts C3 or similar, we will likely have large, loud buses running empty through our streets. This will not engender support for mass transit. We simply do not have the demographic for that level of service. Park and Ride on the Drive makes sense for our city.	2/16/2023 2:48 PM
345	As a senior who is moving towards an age when the need for public transportation may arrive, I strongly prefer the services that the current Monona Transit has available. Senior friends who use the bus really like it.	2/16/2023 2:45 PM
346	Full size Madison Metro buses going through Monona many times daily in low density areas when our ridership is so low is out of touch with our community needs. Our disabled and elderly population needs are currently met under the First Student contract.	2/16/2023 2:04 PM
347	Keep them where people who will use them live, like the drive.	2/16/2023 1:51 PM
348	Many years ago the Madison bus system was available in Monona. However not many people road during hours other than peak hours (morning and evening) and it wasn't always reliable during the day. So I'm not sure the Madison Transit system is a good match for Monona. Also, I'm not sure I like the various "transfer points". Because of our age, my husband and I might use some other type of transporation to get to a clinic, etc.	2/16/2023 1:08 PM
349	I live in Monona for a reason: let's not be absorbed by Madison and change our small-town feel.	2/16/2023 12:46 PM

## Monona Bus Transit Survey

350	Madison Metro will provide a lot more service at a lower cost. Metro is reliable. Our current provider is not reliable. Metro connects the city to the region in ways our current provider does not.	2/16/2023 11:51 AM
351	Big municipal buses do not belong in Monona.	2/16/2023 11:19 AM
352	Bus stop locations, stop at a park n ride, best route for users.	2/16/2023 10:59 AM
353	It is my understanding from those that actually ride the bus to work at the UW that these new routes are extra long, require transfers and make it not feasible for them to use. Short direct routes are the only way that they use the bus. The only other place I would want it to go would be an hourly route which I could see my middle schooler using with her friends which would be a route within Monona that stops at the restaurants and loops through Monona..Monona is so small it may be easier to walk or ride their bike. But I am very worried about the senior citizens that rely upon this bus to get to stores and where they need to go. This sounds like a bad idea. Also, I am not interested in hearing the roaring of the buses through town.	2/16/2023 10:59 AM
354	I think these proposed changes to public transportation in Monona was handled poorly. You are asking for public input at the end of the process when you should have asked at the beginning of the process. I heard about these changes by a chance meeting with someone petitioning to prevent the changes. Until then I had heard nothing about it.	2/16/2023 10:25 AM
355	I live on a proposed bus route. I don't want to deal with the noise and trash and people standing around my place while waiting for bus	2/16/2023 10:11 AM
356	I rode the metro to uw hospital for 2 years to save money on parking. I lived on Sylvan lane so drove or walked to the stop off of Bridge Road- this was not a big deal to me to have a short drive/walk to the stop. What I didnt like was that even with the express bus it took about 45 minutes to get to uw. Also my shift ended at 4:30 (standard for many clinic nurses) and the bus home left at 4:15 and then not again until 5:15- the stop was a 6 minute walk from my clinic so I either had to leave work early or sit at the bus stop for 35 minutes prolonging an already long commute. Ultimately I decided that paying the exorbitant uw employee parking rate was worth it due to significant time savings	2/16/2023 9:47 AM
357	Another situation where Madison is trying to take over all of Dane County. Unfortunately the current Monona leadership is a clone of Madison and never considers anyone else than their own constituents.	2/16/2023 9:45 AM
358	In order for people who do not rely on public transportation to be encouraged to use it, it must be convenient and reliable. I expect taking public trans to take a little bit longer to get me places, but it can't be by a ridiculous amount of time.	2/16/2023 9:33 AM
359	Would people in apartments would be more likely to use this? We all have cars in my neighborhood	2/16/2023 9:09 AM
360	Thank you for your work on this. I've always found it strange that Metro didn't service Monona. When I moved to Monona it became apparent why this is the case. I have to imagine that a great deal of our residents work in Madison. I hope there is a route (or an easy transfer) to the west side or Middleton as well.	2/16/2023 9:02 AM
361	I do not take the bus.	2/16/2023 9:00 AM
362	Makes sense for bus routes on main streets (Monona Drive, Broadway).	2/16/2023 8:58 AM
363	At this time I don't think this proposal has been deliberated enough. "Bus service for all" includes our marginalized seniors who will not qualify for paratransit with Madison. And I don't think \$30,000 in savings to Monona is that large of a savings to change this service and disrupt our seniors quality of life.	2/16/2023 8:38 AM
364	-we don't like the large bus running through the community -we feel there is not enough need or riders for the cost to the city -we don't feel the route runs close enough to the needed facilities for elders	2/16/2023 8:04 AM
365	Large metro buses coming though the city of Monona on the proposed route down to winnequah is not necessary. Especially on an hourly basis. It's unsafe on our small quiet streets. It's dangerous enough with bikers and pedestrians in a car. A bus would be very hard to navigate safely around our town. Plus the noise of a large bus stopping multiple times is not an environment I live in Monona for.	2/16/2023 7:58 AM

## Monona Bus Transit Survey

366	Preserve a bus like the current Metro Route 12 that goes from Broadway to John Nolen Drive to Capitol Square in the mornings on weekday mornings (6-8 am) and back to Monona along that route in the evenings (3-6 pm).	2/16/2023 7:08 AM
367	I hope you consider the amount of use and need that is present, along with where specifically that need lies. I would not want to see buses hourly in my neighborhood because I don't feel there is a high need/use there. If there is data that shows otherwise, that is different and should be addressed.	2/16/2023 6:50 AM
368	Residents in Monona live there for a reason. They like it the way it is. If you need the Madison bus then live on their route. Don't change our town, make it louder, unsafe more traffic for a few potential and occasional riders. This is a residential area for walkers, strollers, bikers, dog walkers at all hours. Buses do not belong on residential roads keep them up on Monona Drive, Broadway to catch those riders.	2/16/2023 6:48 AM
369	This is a terrible idea, large buses on small neighborhood streets, this will destroy a beautiful, quiet place	2/16/2023 6:43 AM
370	The existing model is working. I feel there are outside pressures to insert Madison metro in to Monona and we should push back. The cost will not stay equal or below our existing transit.	2/16/2023 6:20 AM
371	If Madison Metro would open their doors on Monona Drive, then the riders who are looking to connect to other routes could do so. No need to run metro busses through our residential streets seven days a week.	2/16/2023 5:57 AM
372	Current service only serves select few within city's population. Contracting with Metro will make services more seamless for travel around metro area but will require more time for travel. I have 2 young adults in household that do not have a drivers license and service with Metro will give them another viable option for travel, besides family vehicle. I believe while ridership may be low, having a good transit service within he community is a necessity that I am willing to pay as a tax payer. I do not feel the current service is flexible enough to meet resident's needs.	2/16/2023 5:29 AM
373	Is cost driving this change or a dissatisfaction with the current service?	2/15/2023 11:05 PM
374	Bus routes should only run in busy, commercial areas like monona drive and Broadway. Monona should keep the current Lift service as changing to Paratransit is cost prohibitive for a vulnerable population and inflexible for scheduling.	2/15/2023 10:39 PM
375	Any increase in bus traffic in Monona should be on Monona Drive or Broadway. Increased traffic on our predominantly residential streets are a large public safety hazard. Also, most people who live on the proposed route do not want or need to be on a bus line.	2/15/2023 10:36 PM
376	Keep it as is. Traffic down our street has doubled with new developments . We do not need more buss traffic. Keep cost to taxpayes low	2/15/2023 10:26 PM
377	I bet a people in Monona would ride a really cool local shuttle that could then be subsidized for those with financial need. Make it special. Can we get a contract with Lyft or Uber to have a few mini vans going around at a special rate? Maybe we could contract with people who live in Monona. What about a local trolley as part of the San Damiano project? People will visit SD and go to Crema and check out The Current or shops on Monona Drive. Would tourism be interested in tying it in with tours? It could provide local service but also drop people at metro stops for commuting or social and shopping or select Express peak routes direct down town on the John Nolen? Monona will be at the bottom of Metro's priority list. It's not smart to tie in with them. Our current service could go out of business in that amount of time of "trialing it". I also don't think we should even consider Metro until we're guaranteed electric busses. This proposal is the opposite of understanding Monona's past and future. So many other things about the route that don't make sense at all. Keep it close to Monona Drive. What about Pheasant Hill and Wallace? No need to go any further west. And then it has to at least go on Frost Woods as connection point for the affordable homes south of Frost Woods? And then what about East Broadway. Seems important. Maybe the route should be two ways on Monona Drive so people can get North and South. My older neighbors are upset saying they will ride the Lift bc it's local but not a Madison service. They feel like city government is just doing things and there's no point giving input because they'll be ignored. We walked and biked everyday to drop kids at elementary. It's healthy. The handful of bus riders could do the same to Bridge and winnequah or Dean and Monona Dr., etc. You have to walk anyway when you get to your destination. We can't change what 3,000 people live here for so 50 people only have to walk a few steps to a bus they use as an optional form of transportation.	2/15/2023 10:16 PM

## Monona Bus Transit Survey

378	This would ruin this nice little pocket of a community we have.	2/15/2023 10:03 PM
379	I feel strongly that we should be prioritizing sidewalk additions before adding a bus route. Also the ridership data I have seen does not justify the need for this metro bus route, the services the city currently offers are sufficient for our community's needs. In addition the route doesn't even provide a direct way to get downtown. That would be the only use for me/my family and therefore has no real personal or community benefit at this point.	2/15/2023 10:00 PM
380	Integrate local lines with existing Metro lines.	2/15/2023 9:56 PM
381	It's not broke - leave it be	2/15/2023 9:43 PM
382	My household uses the Monona Lift service. It is an important way for us to manage our household transportation needs. My opinion on any proposed change is that there be equal or greater service for those needing paratransit. We have had excellent experiences with Monona Lift and would be disappointed to see it go.	2/15/2023 9:33 PM
383	I would prefer not to have a bus stop in front of my house due to littering and unfamiliar people in close proximity to our personal yard. We live on corner and would feel uncomfortable hanging out on our property	2/15/2023 9:31 PM
384	I would prefer the busses primarily run along major thoroughfares in Monona (bridge Rd, Winnequah Rd, Dean Ave). I don't think an excessive amount of stops outside of these roads ins necessary.	2/15/2023 9:14 PM
385	I think keeping the lift and express for Monona residents is better for the community than introducing the Madison metro/paratransit. The routes are faster, more direct, and allows for door to door service.	2/15/2023 9:06 PM
386	This whole process has been poor public policy, plain and simple. From coming out with ham-fisted and poorly researched initial route maps, to not including obvious data points around pedestrian and bicycle impacts in route planning, to egregiously run information sessions that devolved into shouting matches between understandably frustrated citizens and public officials who should be held to a higher standard, this is should be embarrassing to all those involved. All the steps have been backwards (like this survey should have been step 1!!!) and lead to the presumption that the outcome was predetermined.	2/15/2023 8:59 PM
387	I would love to take a bus to my job at an office near the capital square. I don't currently use Monona Express even though that service goes past my office building and is incredibly fast because I worry about getting home during non-peak travel times should I need to leave early (for example, if I needed to pick my daughter up from Winnequah School). Instead, I either drive and pay for parking near my office or I drive part way and take Madison Metro the rest of the way because there is regular service throughout the day should I need to leave early. If Monona moved to Madison Metro buses, I would likely walk to a bus stop and ride the bus for my entire commute.	2/15/2023 8:49 PM
388	We moved to Monona from Madison in 2014. We were surprised to find out that Madison Metro does not service Monona. Very disappointed after being decades long bus riders in Madison.	2/15/2023 8:34 PM
389	For those of us with cars, the bus would be a good option when big events are held downtown or on campus when parking is at a premium, for example, Badger Football games.	2/15/2023 8:12 PM
390	We hope this happens.	2/15/2023 7:56 PM
391	I can't see running a full size bus down city streets hourly when we don't have sidewalks. I also do not think we have the riders in Monona to support this. My final concern is that the residents in our city with mobility issues would not have as good of support with this new bus as they currently have.	2/15/2023 7:44 PM
392	Mostly, I would like the switch to using the Madison Transit System because I could buy 1 ticket and transfer and get all the way across town. This would be helpful.	2/15/2023 7:42 PM
393	We need to know where people need/want to go and provide quicker/cheaper options than driving	2/15/2023 7:38 PM
394	I would support a limited-term pilot route as previously put forth by the transit committee and Madison Metro (including travel through residential streets) so we have actual data, and not just conjectures and opinions, both on its impact to these neighborhoods and the utilization of this route.	2/15/2023 7:28 PM

## Monona Bus Transit Survey

395	Can we think creatively to create a transit solution commensurate with demand and the small town nature of Monona? Small electric shuttles that run locally AND negotiate for metro to open doors on Monona drive and Broadway? Public private partnerships? Sponsorship opportunities?	2/15/2023 7:22 PM
396	Central Winnequah Road already unsafe. Adding regular buses does not help. Disturbingly, I have found Madison Metro drivers to be aggressive in the past, even called about an incident in Buckeye Road two years ago and never received a call or email back. No accountability. I love public transportation, would use it but cannot support current plan without addition of sidewalk AND designated bike path on Winnequah. As a resident we are forced into the street as pedestrians, especially in winter there is no relief of space. Lots to like about proposal, but first role of our city government is to protect residents.	2/15/2023 7:19 PM
397	I just don't think enough people use the transit to make it worth the expense. I absolutely think there needs to be on-demand rides available for people with disabilities.	2/15/2023 7:14 PM
398	I am concerned about the need for paratransit riders to have to go through a screening. As Madison Metro said they have never refused anyone to use paratransit this seems to be more of hassle/deterrent for individuals with disabilities	2/15/2023 7:13 PM
399	Monona is a quiet little town in the middle of Madison. I don't see the benefits out weighing the noise, traffic pollution and safety to our neighborhood.	2/15/2023 7:05 PM
400	Please for the love of god run buses on Winnequah or at least somewhere between the lake and Monona Drive :(	2/15/2023 6:58 PM
401	The route needs to serve those who live in areas that need or will use it more regularly and takes them to grocery store, restaurants, parks (San Damiano) and connect to Madison. Don't like the idea of large buses going down narrow roads without sidewalks. Not safe for kids, pedestrians, bikers. Implement the Ped/bike plan.	2/15/2023 6:52 PM
402	It is horrible that mononas current bus service only goes to UW campus. This services only a fraction of the population of Monona taxpayers	2/15/2023 6:42 PM
403	Our neighborhood is blossoming with young children and grandchildren. We want them to be safe. Owen Road is a speedway from Monona Drive to Winnequah Road. Adding mass transit would be a great element of jeopardy for children, all pedestrians( many walking their dogs), and bikers. The majority of vehicles DO NOT stop at the stop signs at Midmoor/Owen roads. The condition of the roads, noise and exhaust pollution are great concerns.	2/15/2023 6:39 PM
404	It could be a good option for MGHS students to get to school, especially in winter or bad weather when it's not easy to bike or walk.	2/15/2023 6:32 PM
405	I think the transit system we have now is perfect for Monona. I I think the larger buses driving through Monona would be a safety issue along with doing great damage to our already poor condition streets. This would be a devastating ruin of roadways in Monona. Lets keep our current transit system.	2/15/2023 6:25 PM
406	I think a route should go through the residential area. I know there are a lot of not in my backyard folks, but if you want to support ridership relegating a route only to the business corridor/Monona drive isn't going to accomplish the goal. That will result in people needing parking on Monona drive and then people making a decision to simply drive where they need to go.	2/15/2023 6:19 PM
407	I like the Monona Express, but can understand that it is not worth the cost for the small # of people impacted.	2/15/2023 6:12 PM
408	Think there needs to be more frequent service. We used previously to get to campus, but times were so few that it ended up not being a benefit for us.	2/15/2023 5:53 PM
409	For the cost, we could buy rider their own car	2/15/2023 5:51 PM
410	Wear and tear on city streets having a bus running approximately 15 hours a day everyday of the week. I am also concerned about the safety of residents, especially, children with large busses running throughout the city. I also feel the money saved by having Madison Metro is not worth it when there is a very small portion of Monona residents riding the bus. Put bus stops on Monona Drive, Broadway, and streets on the outskirts of Monona and not in residential areas. Years ago Madison Metro ran a route through Monona ONLY during the early morning and late afternoon to accommodate. In all the years I have lived on W. Dean Ave, I	2/15/2023 5:28 PM

## Monona Bus Transit Survey

never witnessed very many bus riders over the years and never a very full bus or van carrying residents to work, etc. It is my understanding, there is transportation available to special needs residents throughout Dane County.

411	The Monona Express as currently operated is perfect! If arranged it will pick me up at my work place in Monona and drop me in front of my house. Madison Metro will not do this. The Monona Express has been a Monona institution for many, many years and should be allowed to thrive.	2/15/2023 5:25 PM
412	we should expand the dedicated bus service we have now .. more hours, larger vehicles. We need buses going directly to downtown, grocery stores. No one wants to stand at a transfer station ... it's too cold, unsafe and takes too long.	2/15/2023 5:24 PM
413	I am fine with a bus going down Monona Dr from the Highschool to Metro Market/ down Broadway but I strongly oppose the bus going through residential streets. 1. Safety- there aren't side walks and lots of people walk and bike on the streets. It's dangerous for our children to have big buses coming through. 2. Public safety- could bring in more crime. 3. Nichols road safety- it is already dangerous with the high speed of traffic and being the main road for police and fire. There are lots of kids who live on this street. Adding a bus to this would add to the concern. 4. Bus stops in residential- again, no side walks... this could encourage people to stand in peoples yards. I've seen this before in Madison. Residents have signs that say stay off yard and people do not care. (Example on Pflaum)	2/15/2023 5:23 PM
414	It is not clear what the goal for the proposed are. Don't think it would save Monona that much money if at all and there is no clear indication that contracting with Metro would increase ridership.	2/15/2023 5:03 PM
415	7 days a week connecting to Madison UW Campus	2/15/2023 5:02 PM
416	No need to change current service provider or level given low ridership. No service increase needed.	2/15/2023 4:55 PM
417	Brief as can: Winnequah Rd from end to end is Our city vehicle transit. It appears as I drive myself to be becoming MORE used by those who do not live in the city cutting! through our city on Various! streets to get closer faster to the So. end or No. end depending on time of day. Cut off that access on Monona Drive AND on south end. Safety issues are being created. If worried about ER transit needing to be made available quickly, have every police car have 1-2 pillow-type cases to COVER the needed signs placed, that would prevent ER access. WE are small city-COMMUNITY with few sidewalks not needing to solve vehicle transit wanting to use OUR city streets to get where want to get !faster! as if driving every street as if a feeder (Dean, Nichols, Bridge/FrostWoods) street, dismissing speed limits. We now have sidewalk on the so, end but a less safe situation - though bumps help some.	2/15/2023 4:46 PM
418	no Madison Metro buses on Owen Road please.. too many families with young children. Keep Madison Metro on Monona Drive and Broadway please. thank you	2/15/2023 4:44 PM
419	This route should go through the heart of Monona, and on Winnequah	2/15/2023 4:39 PM
420	Please listen to the constituents and set aside your personal views. There is overwhelming opposition to running a city bus through the heart of the neighborhood. Leave it on Monona Dr.	2/15/2023 4:30 PM
421	No interest in madison Metro bud service. Most people in Monona don't need it.	2/15/2023 4:29 PM
422	I am pro-metro- bus on Monona Dr, Broadway ONLY -keep them out of the neighborhood - especially off winnequah - there way too much ped/bike/car traffic april-oct	2/15/2023 4:11 PM
423	The ability to connect to the upcoming brt east west route would be amazing	2/15/2023 4:10 PM
424	Keep big buses where people who need them live. Primarily along Monona Drive and West Broadway where affordable housing is clustered.	2/15/2023 4:03 PM
425	This is a strongly biased survey worded toward those that favor this change. Our family strongly opposes the proposed route. Please consider changing the route to stay on business routes without going on neighborhood streets. The implications to the safety of our bike and pedestrian friendly city are quite severe. Thank you	2/15/2023 4:00 PM
426	Stop the crazy nonsense	2/15/2023 3:57 PM
427	If our current service has reliable staffing to meet their contractual obligations, the current service is fine for my needs and wants. As I age, the Lift will be more useful for me as a	2/15/2023 3:51 PM

## Monona Bus Transit Survey

Monona resident, but I currently don't use it. Metro Paratransit seems like a lot of complications to qualify to ride. The Lift does not have such issues. Keep the current plan. Although not perfect, it works for me.

428	A bus route along Monona Drive makes some sense. However, a bus route within the Monona residential streets doesn't make any sense and is a safety concern. It is a huge safety concern to have large city buses run on our residential streets. Our residential streets are already too narrow and congested. Only two and a half streets in Monona have sidewalks!! There's no room for sidewalks, but there's room for buses!?! On West Dean Ave speeding is a constant issue and having a bus stop every hour will add to the already unsafe street. We have witnessed cars hitting bicyclists on West Dean Ave without buses sharing the street!	2/15/2023 3:47 PM
429	Keep the current bus service, expand if necessary. Madison Metro should do a route on Monona Drive & west Broadway for a year and see if they get any riders. Madison Metro should not bully Monona into taking a service we don't want or need just to pay their costly program. Madison Metro should have already added stops on Monona Drive & west Broadway before trying to ramrod an unnecessary big bus route through Monona that nobody wants or needs. This makes no sense at all 😞😞😞	2/15/2023 3:32 PM
430	I could write a 5-page paper on this topic. To keep it short, the number one thing I want to convey is that regardless if there are neighborhood routes in Monona, there needs to be more Madison Metro bus stops on Monona Drive, Broadway, and maybe Femrite/Bridge. It is just unacceptable that I live on Femrite and see busses go past our place every single hour, and the nearest stop is literally a 20-minute walk away. A deal that brings Madison Metro busses to Monona, even in the most limited capacity is needed! Thanks!	2/15/2023 3:28 PM
431	Want routes to downtown/UW campus without needing to transfer buses in the process and not just limited am/pm hours.	2/15/2023 3:14 PM
432	It's only worth it if the overall cost is less than we currently all pay towards the bus.	2/15/2023 3:07 PM
433	DO NOT route buses down Winnequah Rd. It is barely wide enough for all of the walkers and bikers. Adding an hourly bus into the equation will be annoying and dangerous. Keep the bib buses out of central Monona.	2/15/2023 3:06 PM
434	I would be in favor of some more bus stops in Monona provided enough people make use of this service to justify the cost to taxpayers in Monona.	2/15/2023 3:05 PM
435	Very much against bringing the Madison Metro to Monona because of the side effects that will occur in doing so.	2/15/2023 3:00 PM
436	Running 40-foot buses hourly on Winnequah Road, which is narrow with one-sided parking and no sidewalks, would present a serious public safety risk and interfere with the quality of life of the large number of Monona residents and others who use the area for running, walking dogs and children in strollers, and biking. Large hourly buses on Winnequah and Nichols Roads would also interfere with the many run/walk and festival events held using these streets, which are often blocked off during events. The cost of installing sidewalks on Winnequah Road between Nichols and Dean Avenues (to improve safety) would certainly vastly exceed the cost of any bus savings, and the 3% per year expected annual increase in the cost of Madison Metro would also soon eclipse any initial savings. I would favor negotiating a compromise arrangement with Madison Metro which would allow Madison Metro to open the doors of their 40-foot buses on the high density urban corridors of Monona Drive and Broadway and retain the smaller Monona Express and Lift in the lower density area of the proposed C3 route. If documented demand supported it, which it currently does not, the frequency of such bus runs could be increased somewhat and/or coordination with Madison Metro improved. Since Madison Metro approached Monona with this proposal, it seems some negotiation should be possible. If not, I believe the total proposal should be rejected until such time as a solution that meaningfully addresses residents' concerns can be developed.	2/15/2023 2:45 PM
437	Time to get rid of a Monday through Friday schedule, not everyone has or can afford cars and need to be able to get around	2/15/2023 2:36 PM
438	Using bus service is habitual...just like BCycles. If a stop is walkable (3-6 blocks) it would be an awesome alternative to driving everywhere....it affects so many other aspects of quality of life.	2/15/2023 2:34 PM
439	This is ridiculous. Put up stops on Monona Drive/Broadway, not on suburban streets. This is fixing a problem that doesn't exist. If residents aren't driving, they're biking. There is no need	2/15/2023 2:28 PM

## Monona Bus Transit Survey

for a city bus on our streets.

440	The baby boomers are aging and most of us want to stay in our own homes and still go where we want. To serve the needs in Monona now AND IN THE FUTURE, we need more transit, not less. Most people should be glad to get the elderly and almost-elderly people out from behind the wheel. For me, with cataracts starting to form, it's particularly hard to drive at night. But, post-pandemic, I would like to meet my friends for dinner or entertainment in the evenings/nights in downtown Madison. If you could make the bus services run late enough that we could go to and return from a show at the Overture (or the like), I would be everjoyed! But if you made the hours such that we could only get there and NOT back, I'm sure I could re-learn how to take a cab home. I also worry that by focusing, as Monona's transit has done, on the downtown Madison "rush hour" workers, the very people who need it most--those who either don't work traditional hours or whose schedules change frequently, and those who are least likely to work downtown--have been left behind.	2/15/2023 2:21 PM
441	Bus service needs to be fast, frequent, reliable, and reasonably priced for people to use it. I have lived in Germany, France, England and Italy, and I can tell you that lots of people use mass transit there for exactly these reasons. Sporadic, inconvenient service will result in little interest from residents.	2/15/2023 2:20 PM
442	I would like to see the bus stop on Monona Drive for the businesses that are there. Make paratransit an option for people for people through Madison metro. You can walk almost anywhere in Monona. If you need or choose to ride the bus you could easily walk to Monona Drive. Please keep the Metro bus off the streets where our children are walking to school without sidewalks.	2/15/2023 2:19 PM
443	Lack of sidewalks in Monona means city buses would share the road with pedestrians and cyclists. Not safe for them to be flying down the road through residential neighborhoods.	2/15/2023 2:07 PM
444	I work at UW Hospital. I currently commute by car. I am not aware that there is a bus available for my commute. If I could walk to Monona Drive and take a bus to work (ideally direct, but a transfer at the Capitol would work too) that would be lovely.	2/15/2023 2:02 PM
445	We will adapt! Change is hard! No one should be guaranteed a concierge bus service!	2/15/2023 2:01 PM
446	I am highly concerned about bus traffic on roads without sidewalks (like Maywood)	2/15/2023 1:56 PM
447	Improve what you have don't bring a bus down our roads our through the heart of monona. I live here because I don't want to be Madison. Quit trying to make us change for the few people that will ride the bus.	2/15/2023 1:50 PM
448	This project has been bizarre from the start. It appears to be pushed by Madison Metro to increase their ridership, but it is not right for Monona. There has been no compelling reason why we need to have huge city buses driving through the quiet residential streets of Monona (Owen, Maywood, Nichols, Winnequah, Dean). Keep the buses to Monona Drive and Broadway. Our city streets have very few sidewalks as it is and this route will present numerous public safety hazards for kids and residents that enjoy walking or biking our quiet, wooded streets. I am 100% opposed to the proposed route and fear its costs will far outweigh potential benefits. The city council needs to act in the interests of Monona taxpayers, not Madison Metro. This will absolutely become an issue on future ballots if our current city council accepts this proposal without listening to their constituents.	2/15/2023 1:49 PM
449	I'd like to see a step back all together, back to the drawing board. Check out this fresh thinking: <a href="https://www.npr.org/2022/07/19/1111765630/on-demand-shuttles-have-replaced-buses-in-a-small-north-carolina-town">https://www.npr.org/2022/07/19/1111765630/on-demand-shuttles-have-replaced-buses-in-a-small-north-carolina-town</a> In terms of an ongoing conversation about a Metro contract I ask: That work be done to negotiate open door service for the G and L route and let go of the C3 route. Strategic negotiation means not accepting no and then giving up. Survey people that still want rides afterwards and what they would prefer (ride share, scheduled shuttle, negotiated Uber ridership, local trolley, water transit). If you'd like to continue to evaluate a C3 route. put to vote: a) a two directional route that runs Monona Drive AND East Broadway and Femrite (skips Stoughton--waste of time) b) a Southbound loop that goes on the beltline/John Nolen for efficient AM commuting and faster return commuting by bypassing Stoughton and Cottage Grove c) The C3 route that runs Frost Woods, Anthony Pl, Owen, Pheasant Hill, Nichols, Schofield, Dean. Schofield and Pheasant Hill are dominated by commercial properties with IHM having sidewalk already and higher density housing on it, east and north of it. Enough saying so many people will be left out by Para Transit if we run on Monona Drive and Broadway or a shallow route closer to those corridors. It's not a can't as	2/15/2023 1:28 PM



## Monona Bus Transit Survey

much as it's a lack of creativity, effort, and strategic negotiation. It also ignores the elephant in the room that the location out of the perimeter is a few acres of the most affluent and desirable single family homes in the state. So a) we can come up with a plan--maybe negotiate an add on price with metro OR come with an option for the residents to file with the city of Monona economic need and cover a certain amount of rides--they would already be eligible for free services for medical). People are losing trust when these obvious things are ignored. The proposal is out of touch with a broader concept of what makes Monona special--the small town characteristic. Monona is an anomaly. At this point people are seeking Monona out for NOT being Madison. It would make much more sense to be focusing on a vintage looking trolley that goes between Metro stops, Aldo Leopold, San Damiano, Pier 37, and The Current with peak down town or social loop service in response to demand. Harnessing the city's identity as a lakefront small town is what will bring commerce and redevelopment demand. On the other hand, lowering the value of single family homes on a 40-foot bus route that they won't ride anyway lowers the tax base and increases expenses for maintaining residential or sleepy roads that were never meant to be main corridors. The route that is still proposed regardless of all the feedback that's been given is disheartening and divisive to the Monona community. The proposal is extreme compared to our current transit and the 10-20 reasons already named for by the community for not supporting it and wanting to see reason and balance. If 51% of Monona residents want it, then let's talk about it. That's democracy. When you feel you are right and you're in power, it's tempting to impose your view on others, isn't it?

450	The city literally does nothing to advertise this amazing service. As a regular Express commuter I'm disappointed it is most likely going to end.	2/15/2023 12:48 PM
451	I would be more on board with this proposal if it did not go down the major roads without sidewalks where numerous residents (including small children and youth) walk and bike daily.	2/15/2023 12:41 PM
452	Right now, it often requires substantial walking and huge time investments to take the bus. I'd love to, but it's not practical to leave my residence at nearly 2.5 hrs before work just to replace what'd be a 10 minute drive to Madison. I am also a county employee, so joining the Madison metro bus system would allow me to utilize my free bus fare benefit and add more incentive. Currently, the system also is hard to navigate with transfers between Monona express and Madison metro.	2/15/2023 12:31 PM
453	Frequency and access to places in Madison make switching to Metro highly attractive. I hope Monona can provide more access to public transit	2/15/2023 12:18 PM
454	Please just consider how different routes could improve support. I think this is very important for the City and am concerned that there is a lot of vocal opposition. Messengung is critical.	2/15/2023 12:10 PM
455	Keep big buses where the people who most need them already live, i.e. Monona Drive, Bridge Rd @ Broadway, and the like	2/15/2023 12:09 PM
456	A full size bus should run only where there is a demand That demand is on Monona Drive and Broadway	2/15/2023 12:09 PM
457	The current transit is the most efficient means I have of commuting for work, but being able to take a bus to other areas of Monona at more times in the day would allow greater independence for others.	2/15/2023 12:07 PM
458	Rides for disabled riders/seniors should not be diminished. I would like to see service after hours.	2/15/2023 11:57 AM
459	We need to have a ton of alternatives to get around our community than getting into private cars. Better bicycling and pedestrian infrastructure. SIDEWALKS! More mass transit. Fewer parking. Less road expansions.	2/15/2023 11:51 AM
460	We often hear about concerns over the high school traffic and parking. As a parent of teen drivers, I would much rather have them on Madison Metro vs behind the wheel of a car. This would increase safety in our neighborhoods. Fewer cars on the road = better for all.	2/15/2023 11:51 AM
461	Many of the streets proposed are too narrow for bus service with existing uses, both recreational and transportation. Additionally, when considering emergency response routes, this could lead to additional accidents, congestion and delayed response times. The cost of the service seems to be grossly disproportionate to actual uses.	2/15/2023 11:50 AM
462	Please provide the community with facts/data on bus safety relative to other automobile traffic that already exists in Monona. Please prioritize connectivity to Monona's City Center. People	2/15/2023 11:43 AM

## Monona Bus Transit Survey

should not need to be able to afford to own a single-family house in the core of the city to have convenient access to city services, public meetings, and other amenities. Once the bus route has been chosen, please consider creating transit-oriented development overlays that would allow Monona to grow incrementally (density = affordability) by right along the route.

463	As a senior citizen bus transportation may be the only way to get around. However, more stops throughout the Monona community would be more beneficial for senior citizens.	2/15/2023 11:38 AM
464	The proposed route for Metro Transit includes several streets (including Winnequah) that have no sidewalks and are already small for vehicles, bikers and pedestrians to safely share. Adding large Metro buses on these streets is putting folks in danger - particularly bikers and pedestrians. I also do not think the current route facilitates the needs of those who are most in need of access to Metro services. If we are going to "save money" by using Metro services, we should make sure those services will actually be available to those who need/desire it.	2/15/2023 11:38 AM
465	Express service to the square would be excellent; then can transfer to whatever bus is needed. But if it takes too long to get to the square and then you have to transfer, bus transportation may not be practical any longer. Even just open door service on Monona Drive/Broadway for Madison buses would be a game changer for Monona.	2/15/2023 11:34 AM
466	I think the proposed change is a wonderful idea and am looking forward to closer integration with Madison City transport. The major concern I have is that on the planned Monona Loop route there don't seem to be planned stops on Nichols, so I'd have to walk for a bit before getting on the bus. If a route going down Nichols were possible I think it would be great. I loved how useful the buses were when I lived in Denmark (the bus went to the zoo!) and would love that kind of service here.	2/15/2023 11:34 AM
467	In my previous office location I utilized the Monona Express, however I would not use the proposed bus line were I still working in that location. The primary reasons for this would be that the bus would only run once per hour and take 4 times longer to get me where I need to go. The majority of bus users (that would utilize a Metro Bus) coming into at out of Monona would most likely be located near Monona Drive, and those individuals/businesses would be better served by providing bus service more than once an hour. Running the bus through residential areas that primarily consist of single family homes with at least one automobile makes little sense. In addition, Winnequah is well traveled by cyclists and pedestrians and there are no sidewalks, which could create a safety issue.	2/15/2023 11:34 AM
468	I presume the above "proposed changes" means joining the Madison system. It isn't totally clear without going to a different web site. I can't imagine why anyone would want to stay with a local system that costs more and offers less!	2/15/2023 11:34 AM
469	I fully support this but I struggle with the idea of local, frequent bus service on Winnequah- specifically the section from Winnequah Trail to West Dean without updating that cross section.	2/15/2023 11:32 AM
470	This is a financial issue plain and simple- Metro COSTS LESS for more reliable service. This is also an equity and accessibility issue- the reasons given against this change from other residents are NIMBY and often downright classism/racist. We are a small community surrounded by a 250K+ community and the fact that we do not have good access to transit and are paying a premium for it is a crime. The argument that we would leave out seniors is also a flawed argument- frankly we could Uber the seniors that use the Monona Lift and probably still come out ahead. My family and I may or may not utilize transit in its new incarnation but I really don't want to live in a community where improved transit options are rejected for the reasons I have heard at the forums, in social media and from my fellow residents.	2/15/2023 11:31 AM
471	Please don't allow buses to negatively impact bike riding and walking.	2/15/2023 11:27 AM
472	I have looked at the prospective bus routes in Monona. The gap seems to be in the center of the bus route (Nichols Rd). I think we definitely need a bus on this road, as it seems impossible for people who live in the center of Monona to access a bus easily. Nichols Rd is also a wide road with sidewalks already in place for pedestrians, so it would be a safe route. A bus on Nichols would also help Monona residents access the library and community center. Thanks for considering this.	2/15/2023 11:22 AM
473	my biggest concern is that the best direct routes to downtown and campus are the monona express and the Madison metro 12 line. Madison has proposed getting rid of the 12. If the 12 and the monona express are eliminated, I would have a prohibitively long ride to work.	2/15/2023 11:21 AM

## Monona Bus Transit Survey

474	The proposed route doesn't take into account concentrations of population with the highest need for public transit with stops close at hand, imo.	2/15/2023 11:18 AM
475	I live on a street that the new route would run down. I don't oppose the bus going down my street, even though the metro bus would be less useful to me personally than the monona express, if it helps the community at large with more access to public transit. My only concern is a lack of sidewalks. My road is already too dangerous for the many children that walk to school on the road. Buses are not the problem, but they would complicate the already dangerous driving by cars. I would support a bus route down my road if it would also require a sidewalk to help bot pedestrians and potential riders remain safe. Otherwise I am afraid my street will be too dangerous for pedestrians with the added city buses.	2/14/2023 6:44 PM

# Monona Transit Survey Results

Adrienne Faerber, PhD - Volunteer member Monona Transit Committee

2023-04-10

## **Monona Transit Survey Analysis**

The Monona Transit Committee requested responses to a short survey on from Monona citizens, workers and business owners on their opinions on the future of public transit, especially bus ridership.

The full survey report was generated by SurveyMonkey and is included as the primary analysis of the survey responses. This report furthers that analysis by sub-analyzing responses based on whether the survey respondent was supportive or opposed of the transit proposal.

# Loading and Cleaning Data

## Import Data from SurveyMonkey

Data was imported directly from SurveyMonkey for analysis.

See method for handling ugly surveymonkey data at <https://data-break.netlify.app/2018/12/cleaning-and-tidying-survey-data/> Download data as individual responses, using xls, columns condensed

## Cleaning Data

Now clean up the data to be tidy. RespondentID, demographics, question, response.

## Analysis Problem 1 - Street Names and Addresses

We asked individuals to tell us where they live in Monona with the question, “Street/block of person/business completing this survey (e.g. 4500 block of Winnequah).” This data needs to be broken down into blocks and streets.

First, I build a list of streets in Monona for matching. This list was provided by Brad Bruun, Program Manager for GISP at City of Monona.

Subsequently, I then match that vector to the street names that people input into the survey.

Following categorization and analysis, results are: (For brevity, a random selection of 10 recategorizations shown here)

raw_addr	block	street
4300 block of winnequah	4300	winnequah
700 block of greenway rd	700	greenway
6000 block of midwood	6000	NA
4100 monona dr	4100	monona
5200 block of mckenna	5200	mckenna
greenwood st		greenwood
4200 monona	4200	monona
5700 block of winnequah trail	5700	winnequah
6300 of bridge road	6300	bridge
500 nichols rd	500	nichols

## Analysis Problem 2 - Key Demographics for Analysis

Analyses of opinions will be broken down by:

- residents of Monona - Age categories - Bus riders vs nonriders - Individuals living on the proposed route

### Residents of Monona

Participants were asked:

Please indicate your affiliation with the City of Monona (select all that apply):

- I reside in Monona
- I own or manage a business in Monona
- I work in Monona

See tabulation of original responses in SurveyMonkey report.

Responses were clustered into exclusive categories of Resident, Worker, Employer, and Multiple Roles. Multiple roles were all respondents that selected multiple categories. Respondents that did not answer the question were coded as NA and no included in subsequent analyses.

Following categorization and analysis, results are:

resident	n
employer	11
multiple roles	79
resident	772
worker	10

### Age of Respondent

Respondents were asked:

What is your age?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

See tabulation of original responses in SurveyMonkey report.

For simplicity, respondents were recategorized into under 18, 18 to 64, and 65+.

Following categorization and analysis, results are:

age	n
	4
18-64	588
65+	278
under 18	2

### Bus Riders

Respondents were asked:

Do you, does anyone in your household, or your employees currently use any local bus to transit anywhere in the Madison metro area? (Please select all that apply.)

- Yes, I/we use Monona Express
- Yes, I/we use Monona Lift
- Yes, I/we use Madison Metro
- Yes, I/we use Madison Paratransit
- Yes, I/we use other bus services (e.g. Badger Bus, a bus provided by my senior living provider)
- No
- I don't know

See tabulation of original responses in SurveyMonkey report.

Grouping respondents into bus users vs non-users. Don't know responses were coded as NA for analysis.

Following grouping, results are:

bususer	n
No	606
Yes	246
NA	20

### On versus off the proposed bus route

The proposed bus route goes through Femrite, Monona Drive, Owen Rd, Maywood Rd, Nichols Rd, Winnequah Rd, Dean Ave, Monona Dr, Buckeye Rd, Davies Rd, and Dempsey Rd. Respondents who list addresses on these roads will be considered “on” the route. This is a crude measure. Someone at the intersection of a side road and the route would be considered “off” the route.

Following categorization, the respondents:

onroute	n
Not On Route	523
On Route	290
NA	59

### Analysis Problem 3 - Individuals who did not express an opinion

Respondents were asked,

Overall, how supportive are you of the proposed changes to transit in Monona?”

- Strongly favorable,
- Favorable,
- Neutral,
- Opposed,
- Strongly opposed,
- I do not have a preference/don’t know.

See the tabulation of original responses in the SurveyMonkey Report.

Respondents who responded “Neutral” were lumped with individuals who responded “I do not have a preference/don’t know.” Individuals who did not answer the question are coded as not applicable and not included in future analyses.

Following recoding, the responses are:

opinion	n
Favorable	151
Neutral	122
Opposed	106
Strongly favorable	182
Strongly opposed	253
NA	58

### Analysis Problem 4 - Validity of Response

Survey responses need to be evaluated for empty responses. To be included in these sub-analyses of the survey, respondent must provide key responses to these questions: 1. Affiliation: “Please indicate your affiliation with the City of Monona” 2. Have a response to the Opinion question: “Overall, how supportive are you of the proposed changes to transit in Monona? (Select one.)”

First, a table summarizing the responses, including NAs, to affiliation and opinion questions:

n
0

The expectation is that there will be no responses.

Next, we will look for 100% duplicate responses.

## [1] 871

The expectation is that there are no duplicate responses, in that the count above matches the total count of responses to the survey.



## Data Exports

To create a heatmap of opinions on the transit changes, I am working with Brad Bruun, GIS tech at City of Monona. Brad wants a file with street number, street name, and opinion of transit.

opinion	n
Favorable	151
Neutral	122
Opposed	106
Strongly favorable	182
Strongly opposed	253
NA	58

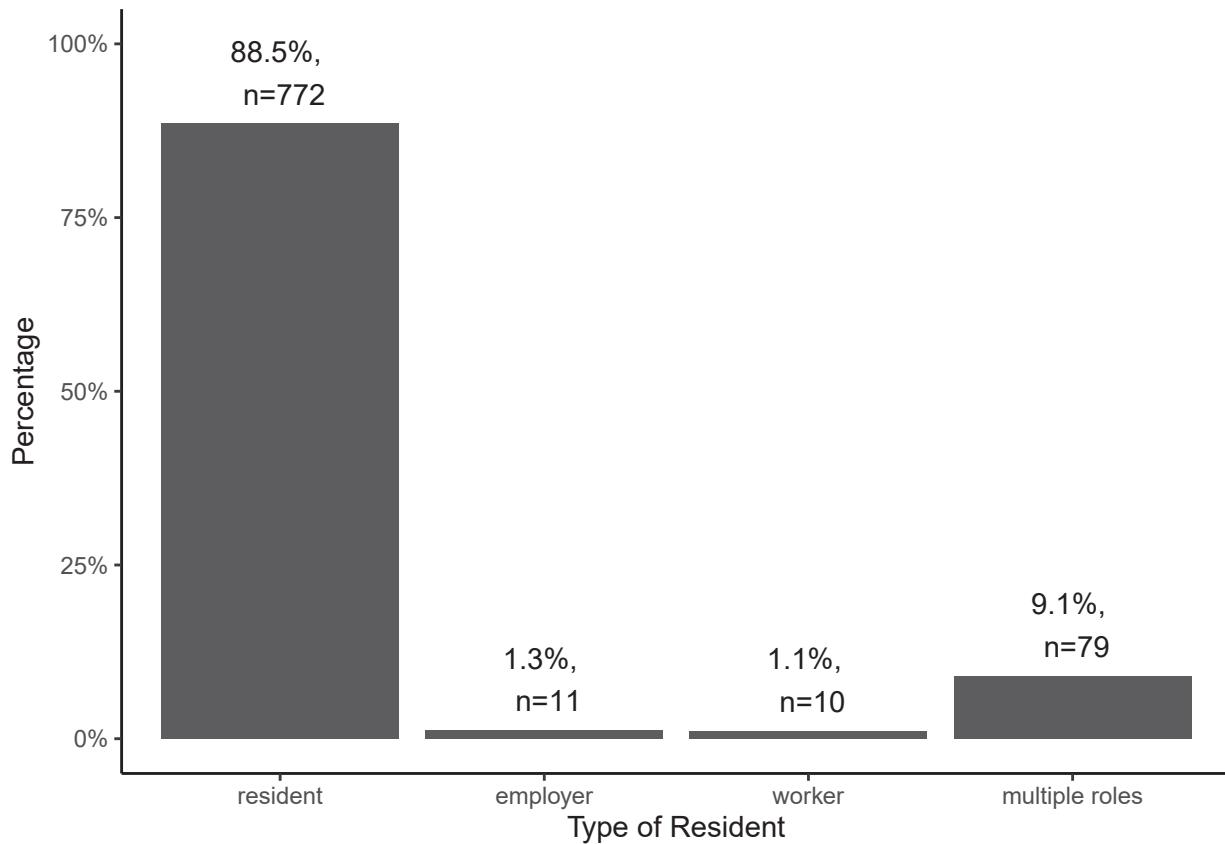
## Results

872 responses to the survey were received. Surveys were collected between 2023-02-14 18:35:07 and 2023-03-30 07:38:12.

### Demographics of Respondents

#### Residents of Monona

Please indicate your affiliation with the City of Monona:



#### Ages

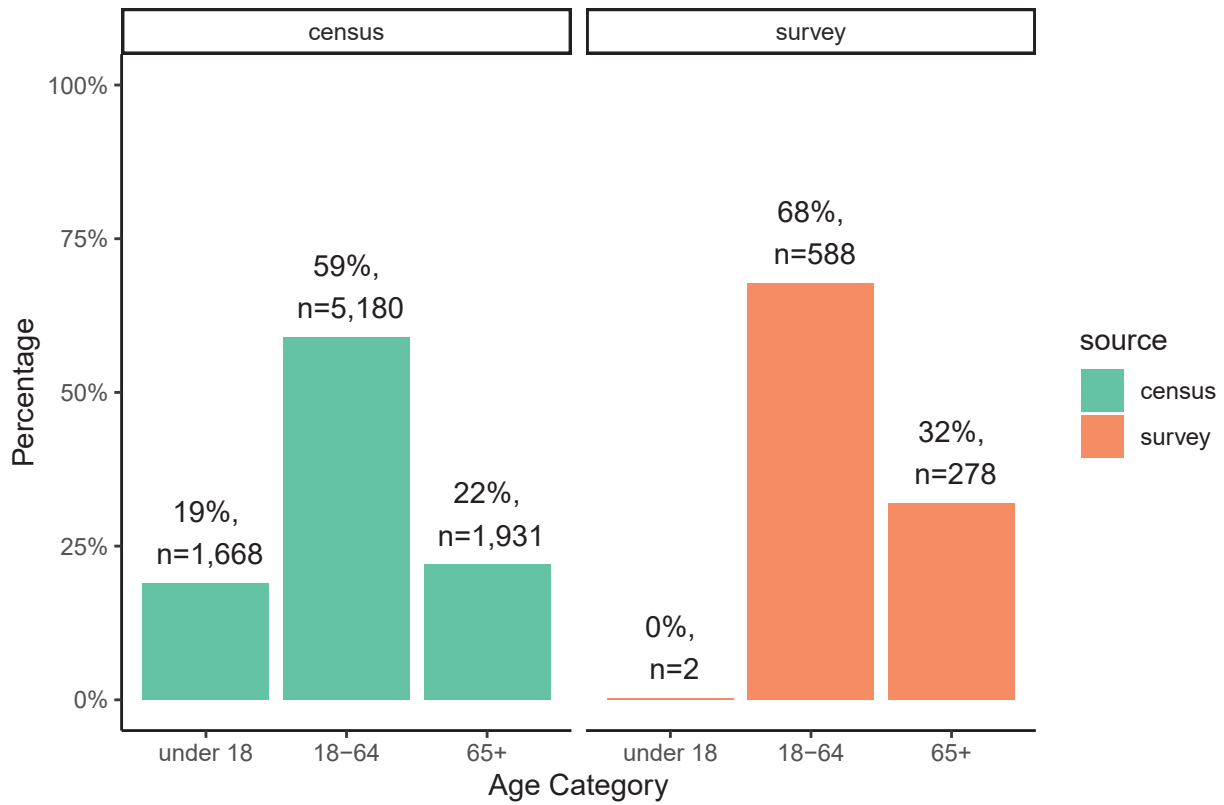
Age categories of survey respondents are compared to the data from the Census Bureau on the demographic makeup of Monona.

The census reports that the population in 2022 for Monona is 8,779 individuals. This means that 10% percent of the Monona population responded to the transit survey.

The census reports that 19.0% of Monona's population is under 18 years, 59% is between 19 and 64 years old, and 22% is 65 years or older. <https://www.census.gov/quickfacts/mononacitywisconsin>

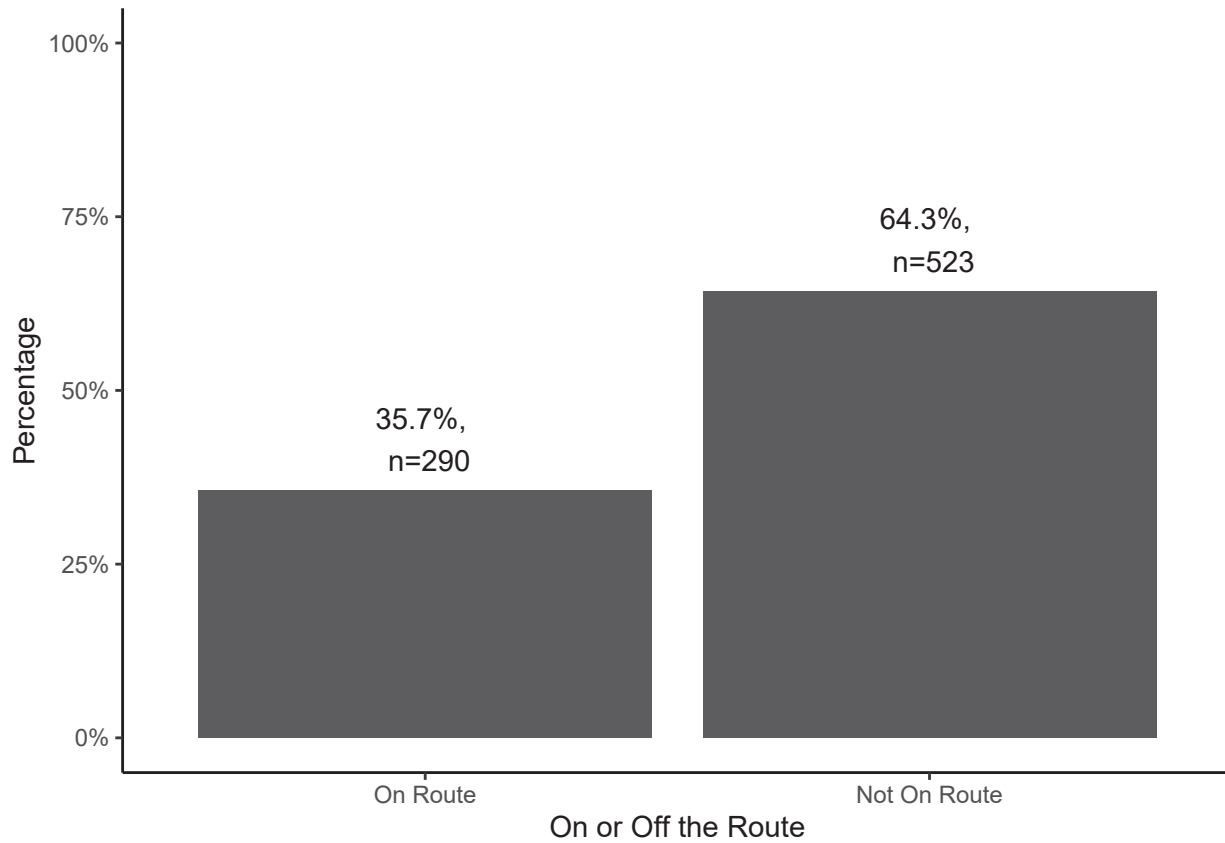
What is your age?

Census 2022 vs Survey Respondents



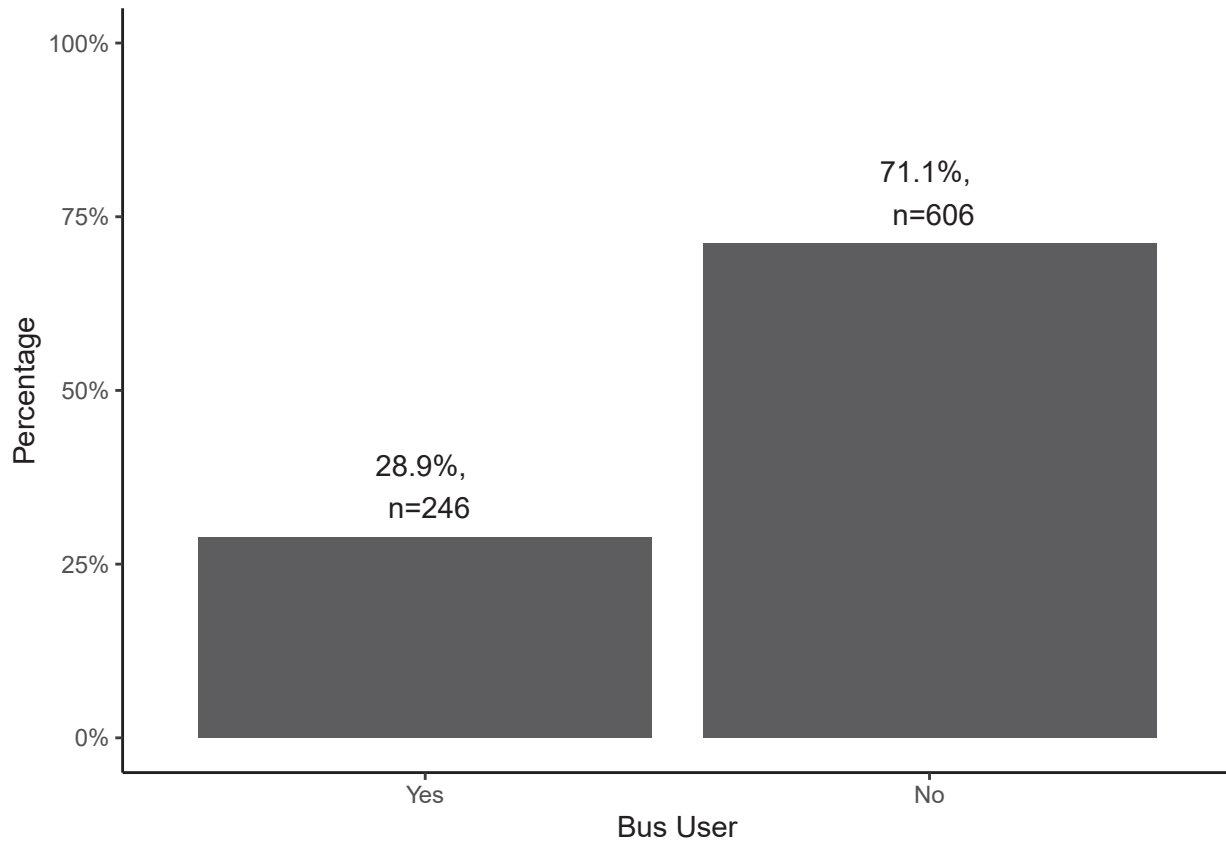
**Location on the Route or Off**

The proposed bus route goes through Femrite, Monona Drive, Owen Rd, Maywood Rd, Nichols Rd, Winnequah Rd, Dean Ave, Monona Dr, Buckeye Rd, Davies Rd, and Dempsey Rd. Respondents who list addresses on these roads will be considered “on” the route.



### Bus Usage

Do you, does anyone in your household, or your employees currently use any local bus to transit anywhere in the Madison metro area?



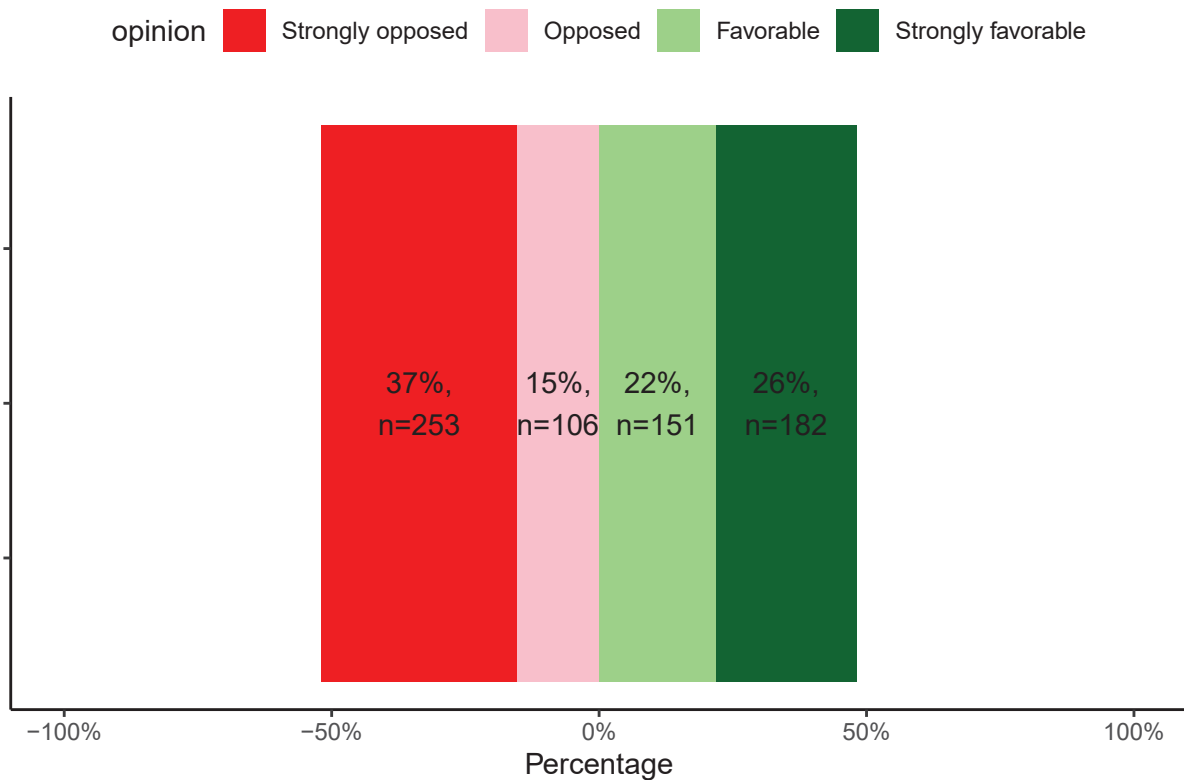
## Transit Opinions

We asked the question of survey respondents:

Overall, how supportive are you of the proposed changes to transit in Monona?

- Strongly favorable
- Favorable
- Neutral/No Opinion/Don't Know
- Opposed
- Strongly opposed

## Overall, how supportive are you of the proposed changes to transit in Monona



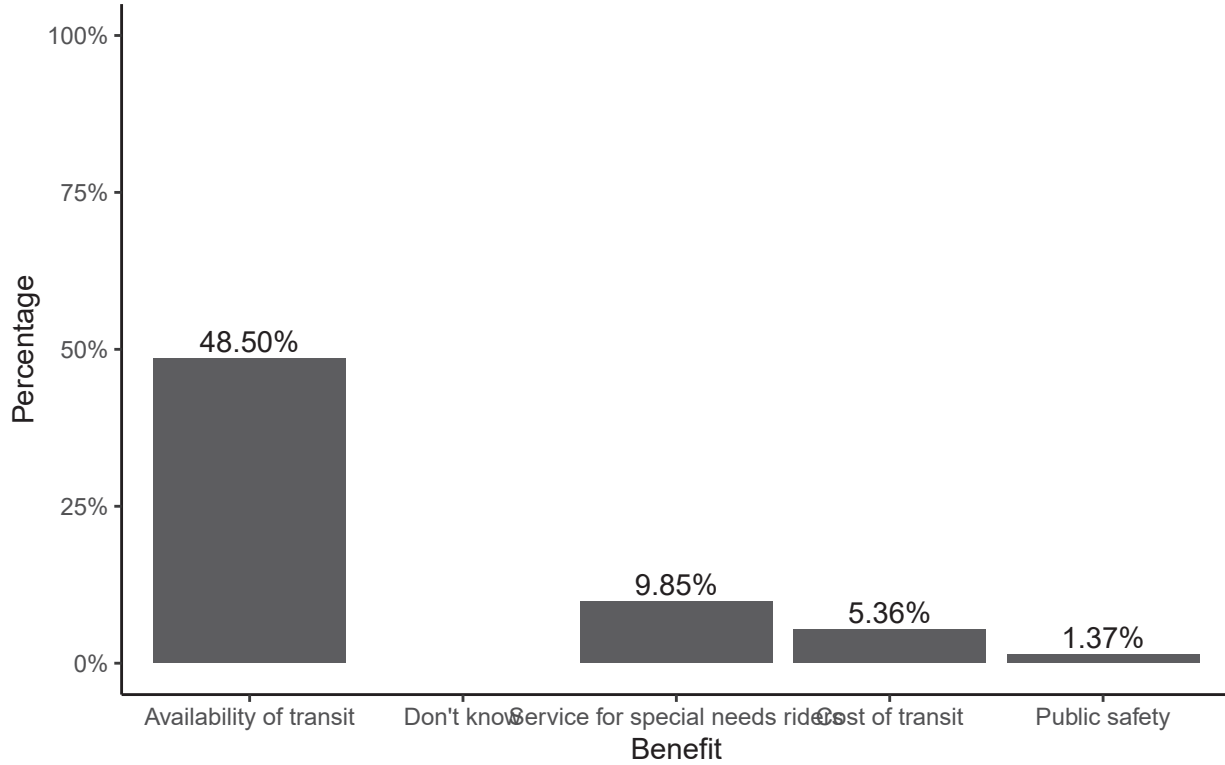
### Important benefits of Transit Proposal

We asked survey respondents:

In your opinion, what is the most important benefit of the proposed changes to transit in Monona?  
(Select one.)

- Availability of transit
- Cost of transit
- Public safety
- Service for special needs riders Don't know/not sure
- Other (please specify)

What is the most important benefit of the proposed changes to transit in Monona?



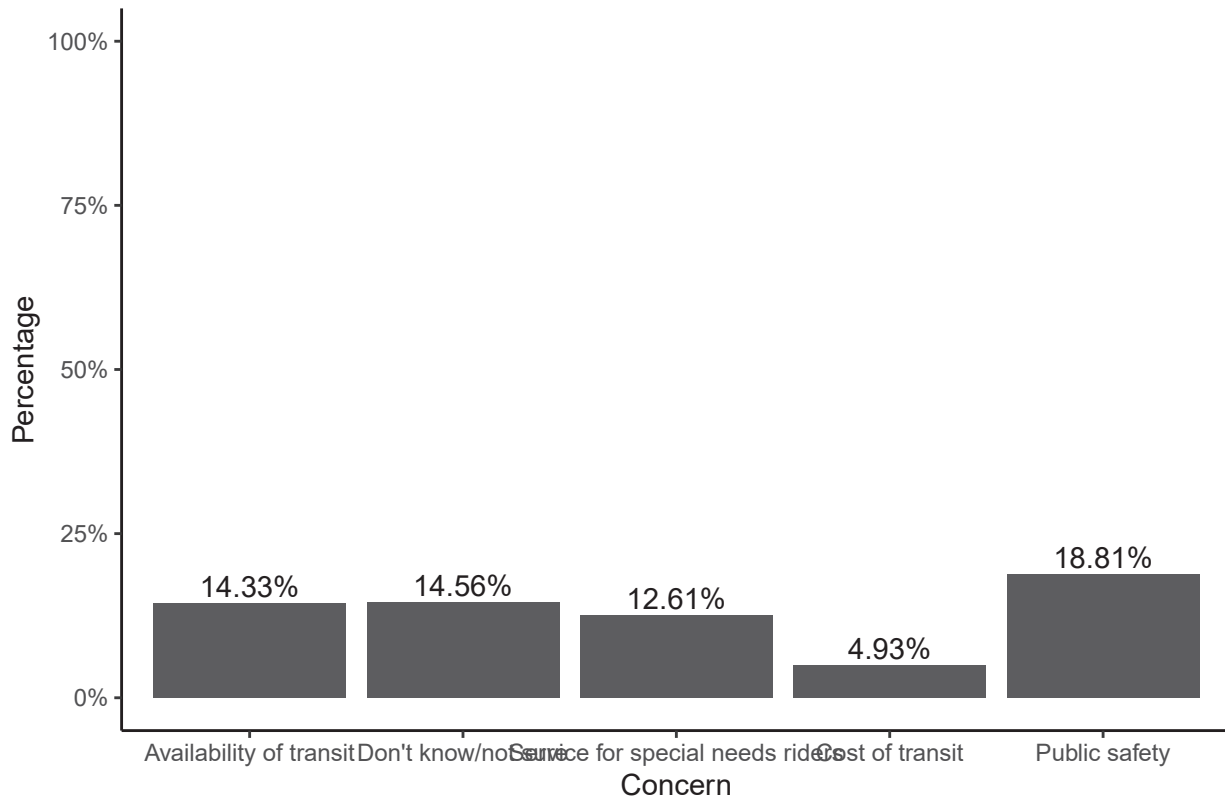
### Major Concerns about Transit Proposal

We asked respondents:

In your opinion, what is your biggest concern of the proposed changes to transit in Monona? (Select one.)

- Availability of transit
- Cost of transit
- Public safety
- Service for special needs riders
- Don't know/not sure
- Other (please specify)

What is your biggest concern about the proposed changes to transit in Monona?

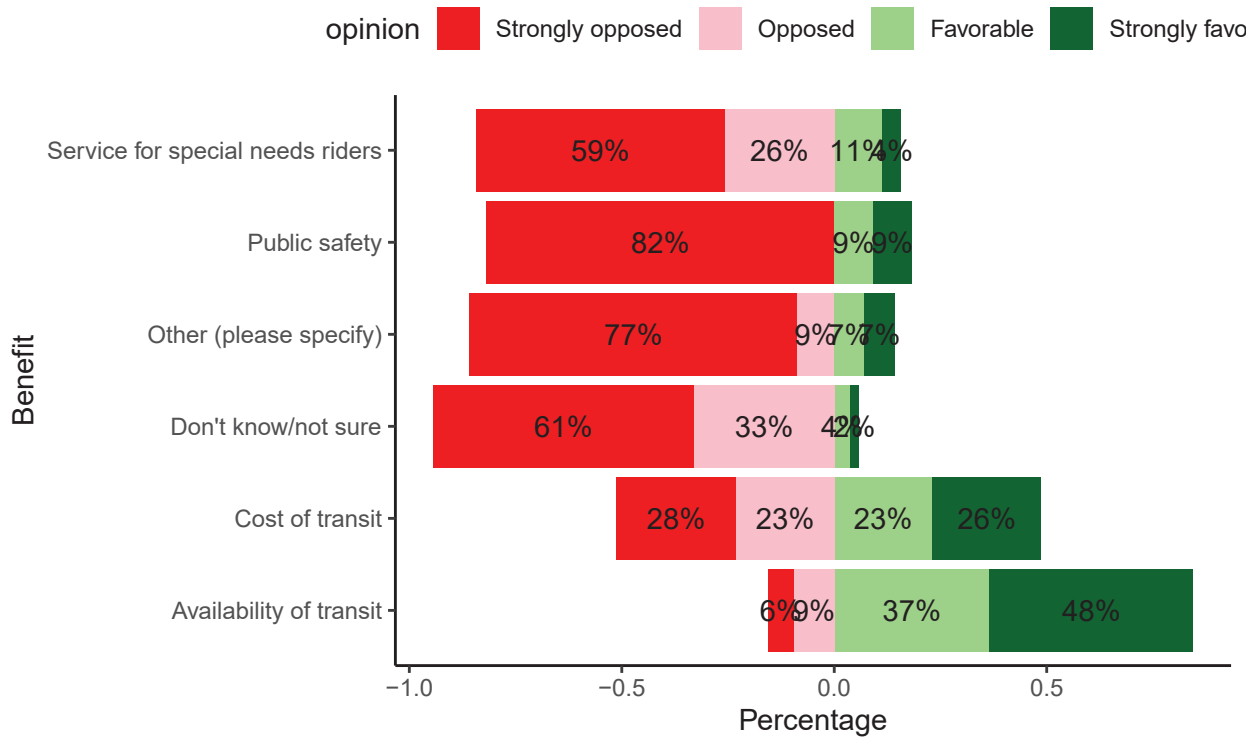


### Opinions on the Transit Proposal, by the biggest benefit of the proposal

This analysis asks what are the different opinions on the proposal, based on the item that the respondent identified as the most important benefit of the proposal.



### Overall, how supportive are you of the proposed change according to the biggest benefit to transit

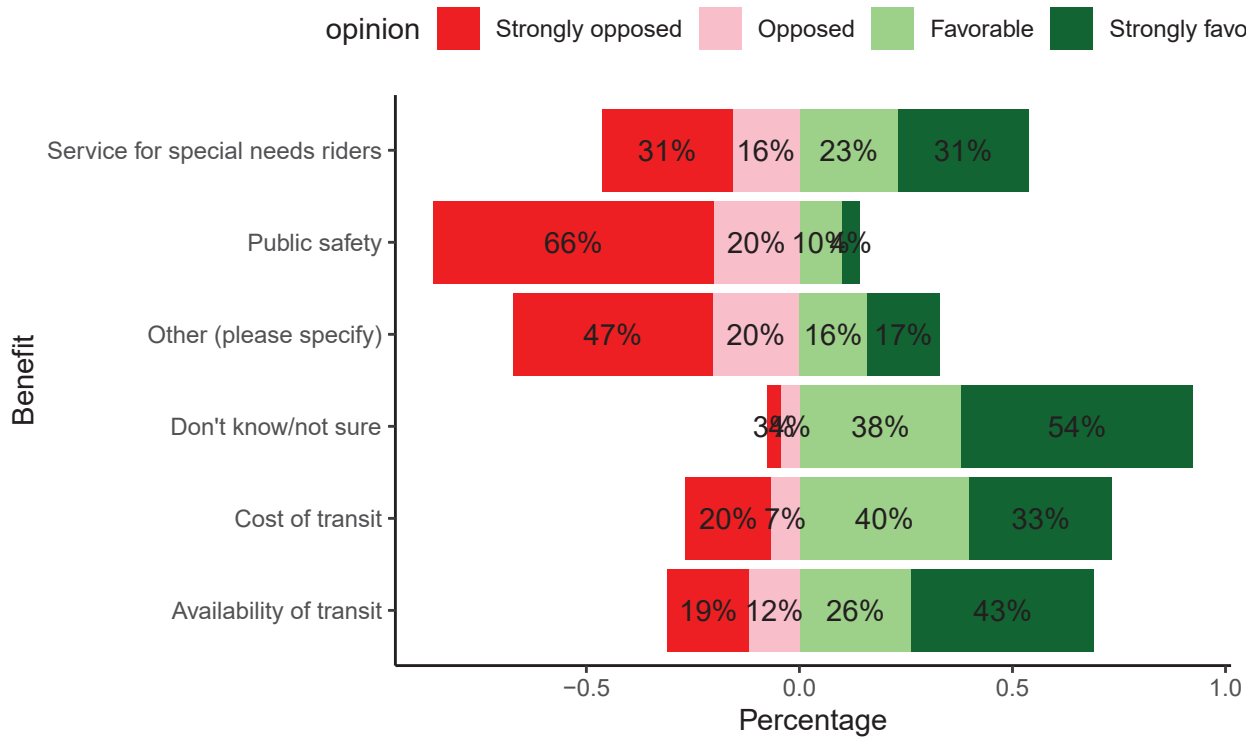


### Opinions on the Transit Proposal, by the biggest concern with the proposal

This analysis asks what are the different opinions on the proposal, based on the item that the respondent identified as the most important benefit of the proposal.

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```

Overall, how supportive are you of the proposed change according to the biggest concern to transit



**Subanalysis of Opinions**

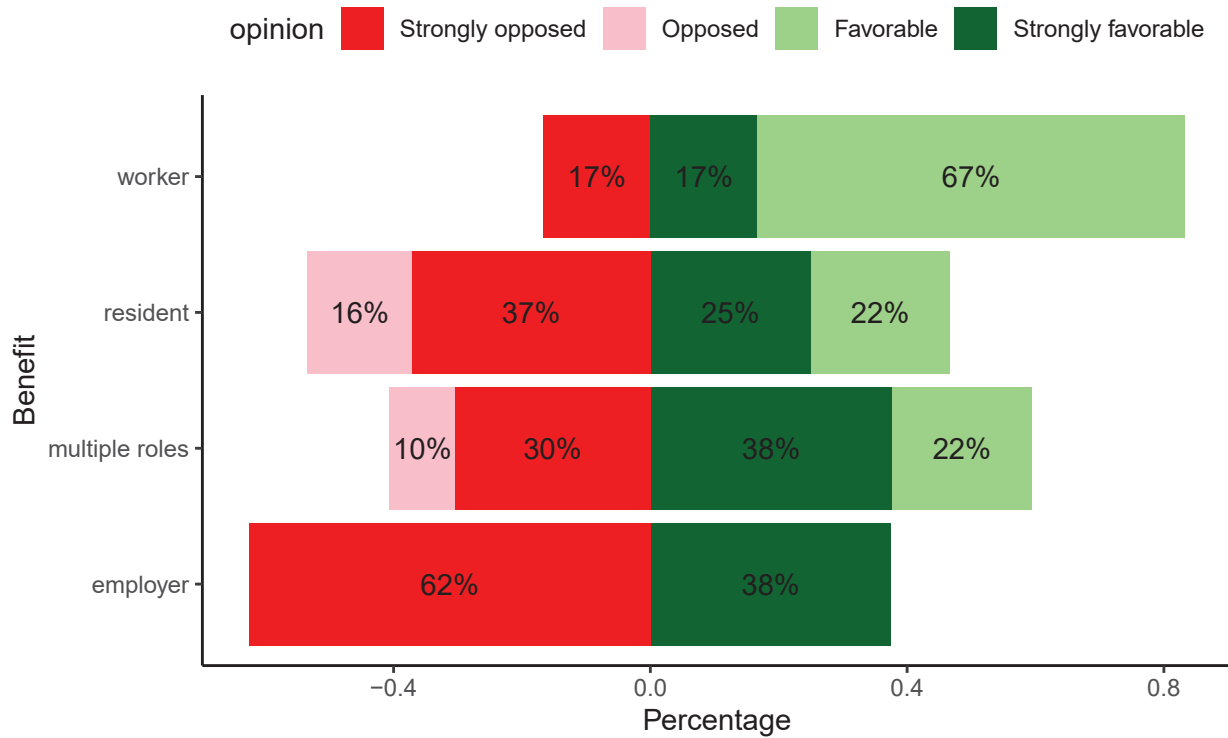
Analyses of opinions are broken down by:

- residents of Monona
- Age categories
- Bus riders vs nonriders
- Individuals living on the proposed route

**Residents of Monona**

Difference in opinion by Monona Affiliation.

Overall, how supportive are you of the proposed changes to transit ir according to the biggest concern to transit



### Age Categories

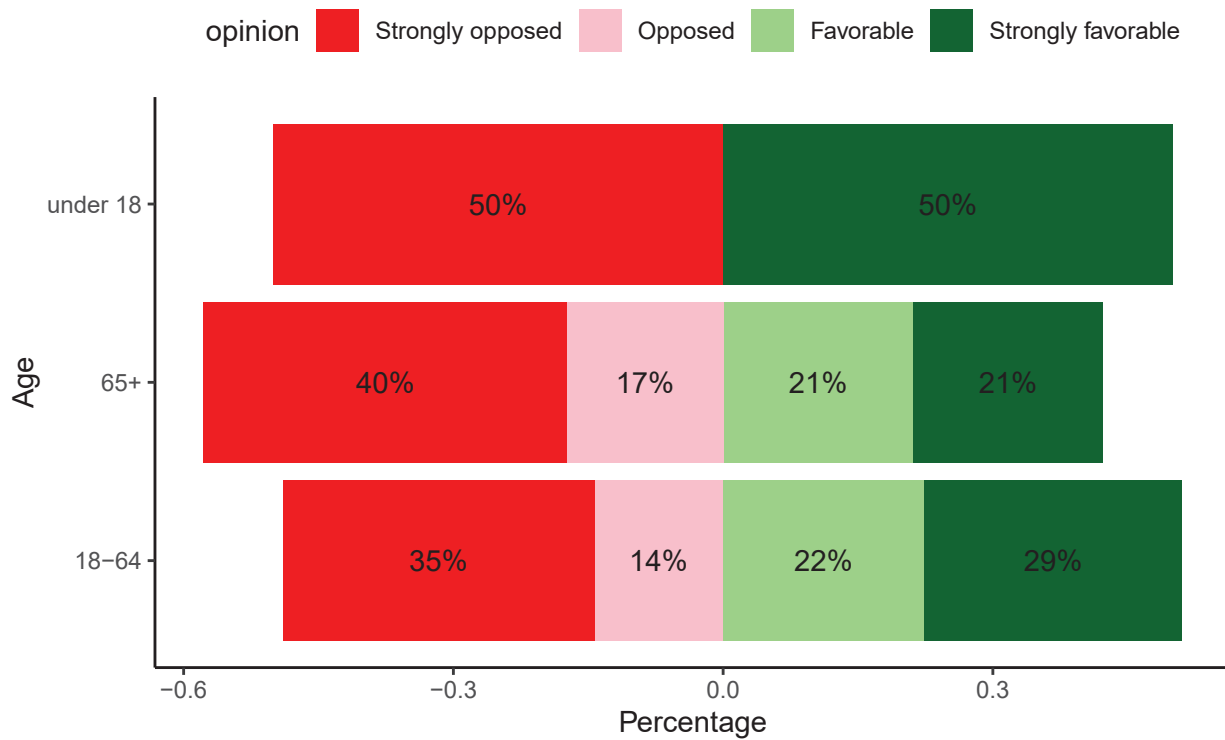
Difference in opinion by age groups.

```
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```

```
## 1 unknown level in `f`: Neutral
```

```
## Warning: 3 unknown levels in `f`: Opposed, Neutral, and Favorable
```

Overall, how supportive are you of the proposed changes to transit in M  
 age of respondent

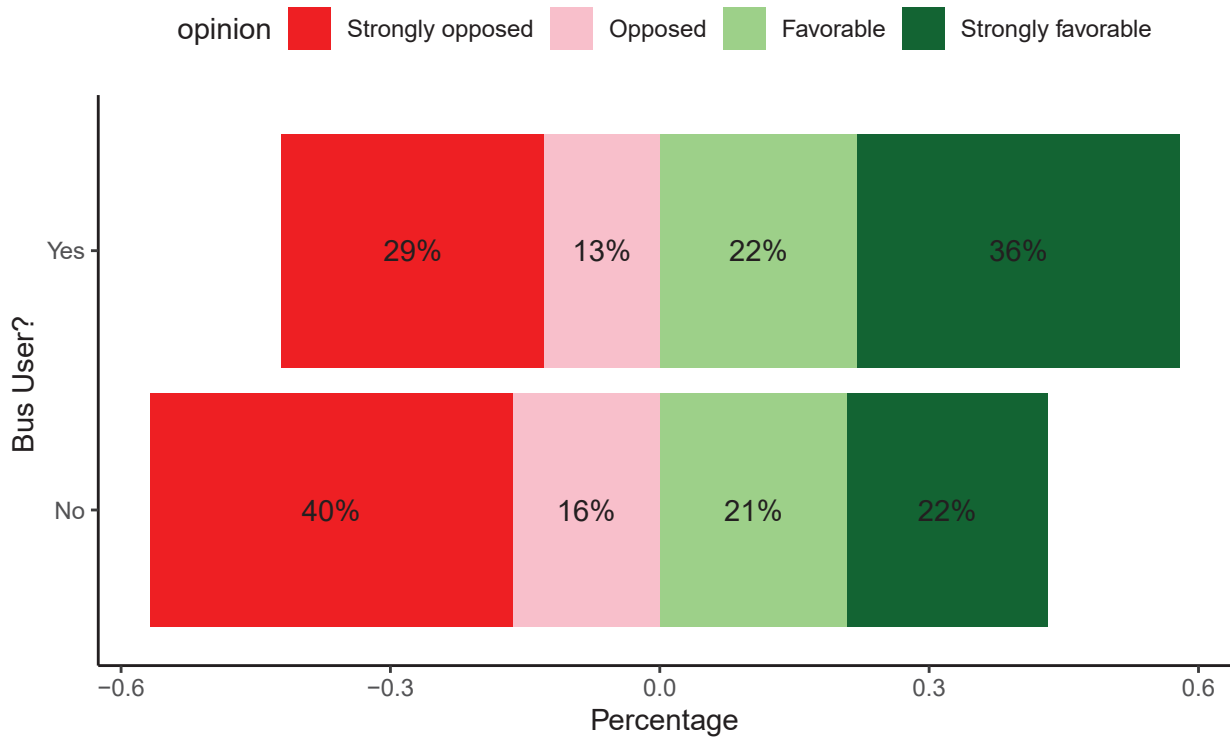


### Bus Riders vs Nonriders

Contrasting opinions on the changes to transit in Monona, broken down by bus users vs non-bus users.

```
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```

Overall, how supportive are you of the proposed changes to transit in Monoc  
By bus users vs non bus users

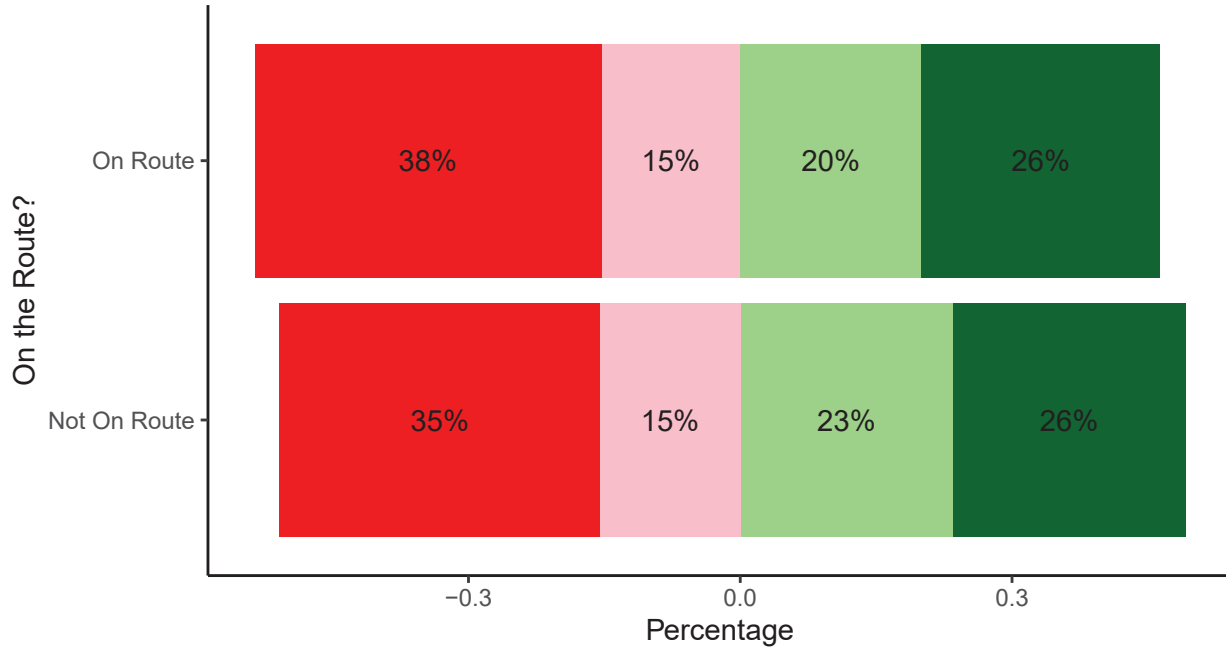


**Individuals on the Proposed Route**

Opinions on the changes to transit in Monona, broken down by addresses on the proposed bus route, versus not on the proposed route.

Overall, how supportive are you of the proposed changes to transit i  
By residents on the bus route vs off the bus route

opinion ■ Strongly opposed ■ Opposed ■ Favorable ■ Strongly favorable



## Qualitative Results

### Categorization Help from Team

```
library(google Sheets4)

#gs4_auth(email = "faerbera@gmail.com")

#sheet <- gs4_create("MononaTransitSurveyComments", sheets=comments)
#comments %>% sheet_write(sheet, sheet="comments")
```