



Client Guide

Madison Coalitions of Older Adults Home Chore Volunteer Program

Introduction

Welcome to the Madison Coalition of Older Adults Home Chore Volunteer Program. This program was developed in 1986 to help low-income older adults with basic home chores to help them remain independent and in their own homes.

This program is a volunteer program funded by the City of Madison and the United Way of Dane County. This is a free service to older adults, 60 years or older.

Your case manager from the Coalition has visited you and determined that you are eligible to participate in this program. We hope this guide will help answer some of your questions.

Your Responsibilities

- Make your volunteer feel welcome and remember to say “thank you!”
- Have cleaning supplies ready and on-hand.
- Explain how you would like the job done.
- Observe safety! Do not ask volunteers to do any chores that would put you or them in danger.
- Be home for scheduled visits. Call the volunteer if you need to reschedule.
- When a problem or concern arises, please call your Home Chore Coordinator as soon as possible.
- In an emergency, call 911 and your Home Chore Coordinator immediately.

Your Volunteer

We recruit our volunteers throughout the community. These dedicated volunteers come to us through schools, churches, community groups, friends and many other ways.

Interested volunteers fill out an application and are interviewed by the Home Chore Coordinator. To ensure quality service and protect the older adult, the Coordinator screens each interested volunteer, checking references and records for criminal history.

Volunteers Can Do...

- Light Housework
- Laundry
- Window Washing
- Garbage
- Yard Work
- Friendly Visitation
- Snow Shoveling
- Other Chores

Please call your case manager if you have a special home chore need beyond what was arranged. Feel free to visit and share with your volunteer. You may learn something from each other and perhaps form a new friendship.

Volunteers Cannot...

- Transport you anywhere.
- Handle money.
- Handle medications or pick-up medications.
- Provide Personal care like bathing.

Please call your case manager regarding these needs.

“Keeping Older Adults in Their Own Homes.”

Madison Coalitions of Older Adults

The volunteer Home Chore Program is a joint project of the four Madison Coalitions.

North/Eastside Senior Coalition

1625 Northport Drive, Suite 125
Madison, WI 53704
608-243-5252
www.nescoinc.org

South Madison Coalition

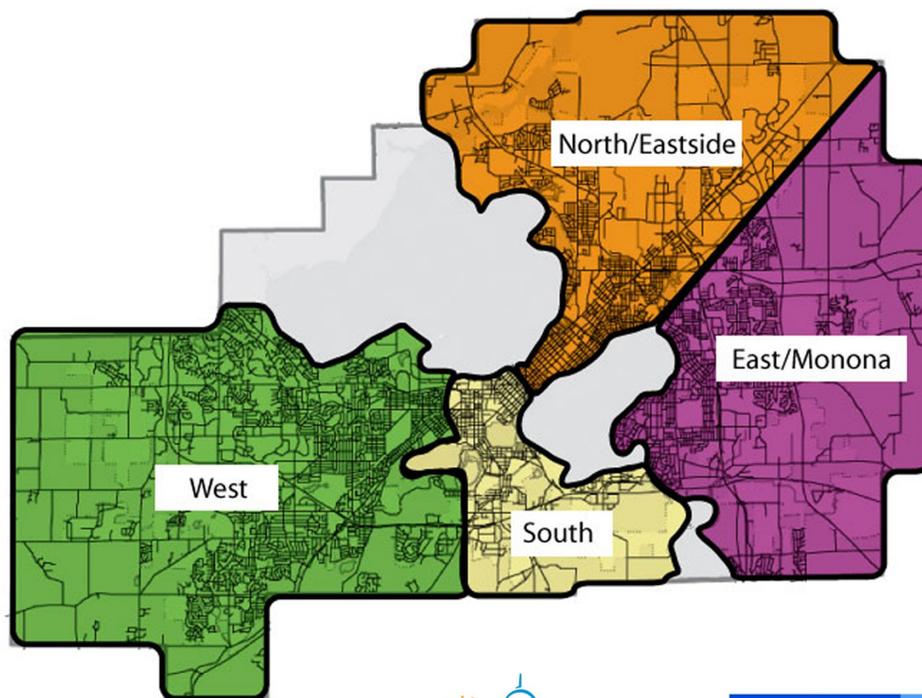
128 East Olin Avenue, Suite 110
Madison, WI 53713
608-251-8405
www.smcedler.org

East Madison/Monona Coalition

4142 Monona Drive
Madison, WI 53716
608-223-3100
www.emmca.org

West Madison Senior Center

517 North Segoe Road, Suite 309
Madison, WI 53705
608-238-7368
www.wmseniorcenter.org



Funded By:



United Way
of Dane County

“Keeping Older Adults in Their Own Homes.”