



## Monona Senior Center Report

*This report reflects the actions and activities of the Monona Senior Center during the period of June 1<sup>st</sup> thru August 31<sup>st</sup>, 2020*

**Staff Training:** Diane attended National Council on Aging Conference. Lisa obtained her Behavioral Health in Aging Certificate through Boston University-CADER. Lori attended CVMIC's Critical Thinking for Leaders, Soft skills Time Management and A Pandemic Response.

**Technology:** Establish an online payment system with We Share card payment system, potential to go-live in September.

**Communication with Senior Community:** Through the monthly newsletter, VMO radio announcements, Website and Facebook the senior center has provided current information, resources and collaborative programs. Staff and volunteers continue to place wellness check-in calls. Some seniors are craving social interaction, while others are still very hesitant to get out for functions.

**New Normal:** We have come to settle into a new normal here where all visitors are by appointment only and numbers are extremely limited.

Staff greet every visitor to review and ensure health and safety protocols are followed. Participants are welcome to check out diversional items such as books and puzzles with sanitizing procedures in place. We also help with requests for resources in the community. After each function, staff wipe down chairs, tables, surfaces, and regular cleaning of the doors at both entrances.

Below are pictures of our Ice Cream Social entertainment, Quilting group and Coffee & Conversations meeting in available outdoor venues.



	Jun-20	Jun-19		Jul-20	Jul-19		Aug-20	Aug-19
Attendance	233	1144		245	1338		340	1078
Programs Held	33	141		45	145		33	126
Virtual Events	25	0		25	0		14	0
Actual Events Held @MSC	8	141		16	145		16	126
In Person Events Outdoors	3	4		4	4		3	4
Drop In Appointments	22	33		22	20		28	43
Increase in attendance from last quarter	25%							
Attendance Loss from 2019-2020	911			1093			738	
Planned Events cancelled due to Covid	54			24			20	



# Monona Senior Center

2020 June - August

June

thru

August

Looking Forward

Virtual Programs



Introduced five Virtual Programs, increasing attendance by 149 people

64 Virtual Fitness and Community Education events held

### Teaching Seniors

- ❖ "How to Zoom" in person classes.
- ❖ "Computer Open Lab" with Dan via Zoom

Continue with in person class instruction, virtual presentations, explore seasonal entertainment

Outreach

**Facemask Distribution**  
Forty three (43) facemasks distributed June - August

**Collaboration with Second Harvest Food Bank.**  
MSC hosted a drive up food box distribution for 25

**Caregiver Corner**  
Incorporated resources in newsletter from ADRC and Vets Connect

**Collaboration**  
With local Senior Centers, UW Whitewater to bring virtual events to a larger audience

Direct Contacts

**Drop-In Appointments increased by 6%**

**Volunteer Hours increased by 9% or 58 hours**

### Outdoor Programming

- The Pool Deck hosted 4 programs
- Summer Concert, Ice Cream Socials and Quilting Group met at Fireman's Park Increasing attendance by 107 ppl
- Outdoor space provided opportunities to gather that the Senior Center could not offer

Pontoon Boat Tour included 17 people – The first outing in 5 months for many

With colder weather approaching, we need to plan for indoor only programs.

Social Media

Facebook Ice Cream Social 63 people reached  
FB followers increased 10%

**Monona Media YouTube Channel**  
\*Ice Cream Social Concert  
\*Chair Yoga Video

**MSC Facebook Followers increased 10%**

Friends of Monona Summer Concert Series  
Monona Media Channel  
292 Views

## JUNE - AUGUST SERVICE REPORT

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Volunteer Service Type	June Hours	2019		July Hours	2019		August Hours	2019
Class Instructor	25	12		23	24		18	12
Desk Volunteer	4	171		6	141		10	118
Foot Care Clinic Volunteer	5	26		21	18		26	26
Friends Group	31	28		18	27		0	45
Misc. Jobs	4	156		20	43		8	17
Newsletter	Non	13		6	16		10	19
Special Event Set Up	0	8		6	6		0	8
<b>Totals</b>	<b>68</b>	<b>414</b>		<b>99</b>	<b>275</b>		<b>72</b>	<b>245</b>

RSVP Projects	441	264		200	209		200	715
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