



Monona Senior Center Report

*This report reflects the actions and activities of the Monona Senior Center
September 1st thru December 31st, 2020.*

We appreciate our staff and volunteers who maintained and executed a successful fall season, despite the challenges. Monona Senior Center hosted outdoor social events, which included two men's ROMEO speakers, Pop-up Line Dance party and Radical Sabbatical-luncheon and presentation. The highlights of the season were the drive thru events: MSC hosted RSVP Driver Volunteer Appreciation, Thanksgiving Meals went to over 64 homes and the Holiday Treat Drive Thru greeted nearly 100.

	Sep-20	Sep-19	Oct-20	Oct-19	Nov-20	Nov-19	Dec-20	Dec-19
Attendance	328	1007	370	1354	365	805	256	1035
Total Programs Held	49	163	50	186	29	143	23	141
Drop In Appointments	56	38	63	30	49	21	73	37
	September		October		November		December	
Virtual Events	20		24		22		23	
Inperson Held at MSC	21		22		2		0	
Outdoor Held at MSC	6		2		4		0	
Volunteer Hours	72		62		84		195	
Increase in attendance from last quarter	13%							

Staff Training:

- ❖ Information Session on Pilot Program for Retired Senior Volunteer Program (RSVP) to reintroduce volunteer driver services safely.
- ❖ National Institute of Senior Centers (NISC) Brown Bag Lunch Series and Presentation on Virtual Senior Centers.
- ❖ Tech Connect Collaboration Team developed with other Senior Center Directors.
- ❖ Staff attended Triad Conferences online-*It takes a Village* and *Online Safety* and Zoom instruction.

Technology:



Generations Online/Sip & Swipe Café helps seniors to get online. Spectrum News interviewed MSC highlighting the innovative ways the center provides independent and self-paced training to seniors, reducing isolation for older adults.

A four-question survey went out to the community via website email list and the newsletter. We received over 100 results gauging participation for in person events, what types of programs participants are looking to engage in and how much interest there is in participating in virtual programs.

Open Lab with Dan provided an additional resource for participants looking for help with technology questions. His support and ability to reach out and teach was very valuable during this time of isolation.



Communication with Senior Community:

In December we began our Social Connection Calls, with 20 hours of volunteer time, 200 calls were made reaching out to our Seniors!

Outreach to other Senior Centers and agencies was also effective to keep connected with changes, future planning and share what is not working and what is working well. This communication has become an important link as we look to virtual and in person future programming.

Keeping in touch is vital and appreciated during these times of isolation.
It is just one way we are staying connected!



Awards of Dedicated Service were presented to the following:

Peggy Johnson	15 years	Jan Hruby	5 years
Joyce Hornburger	10 years	Marlene Sommers	5 years
Marge Preston	10 years	Gloria Welniak	5 years
Melissa Mlsna	5 years	Robert Shank	5 years
Shirley Fassbind	5 years	Sharon Patton	5 years
Laura Hoover	5 years	Irene VanGorder	5 years



Monona Senior Center

2020 September - December

September

October

November

December

Virtual Programs

49 Virtual Programs

Attendance continued to increase with popular talks and wellness programs.

How to Zoom instruction continued offering one-on-one tutoring

Zoom Webinar "A Kindness Culture" collaboration engaged over 70 participants from coast-to-coast

Badger Talks Live "Lessons Learned in Joy" engaged over 30 individuals via Zoom

Outreach

Collaboration with local Senior Centers offering programs like "Art with Michael Hecht"

A Survey was conducted through the newsletter, MSC website and Facebook resulting in 100 responses

130 meals
Thanksgiving Dinner Drive Thru

Holiday Treat Drive Thru
100 participants Greeted and treated

In Person

21 In-Person and 6 outdoor events held at the center

In Person Events

- Brain Enrichment Class
- Flu Shots
- How to Zoom Classes
- Crafters, Quilters, Coloring and Coffee & Conversation

Cancelled all in-person programming indoors due to Covid numbers in Dane County. Center open by appointment Monday - Friday

Center open M-F
Drop in appointments totaled 73.
Increase of 49%

Volunteers

102 Volunteers received:
Thank you note cards & Senior Center logo masks.
Staff delivered service recognition awards

MSC Hosted RSVP Volunteer Driver Appreciation Drive Thru

Fidget Blankets provided by Monona Quilters

200 "Wellness Calls to Connect" made with 20 hours of volunteer time. Keeping in touch is vital and appreciated during these times of isolation!