



# Monona Senior Center Report

July to September 2021

*This report gives an overview of our third quarter 2021-service numbers along with a summary of significant programming trends we are seeing at the Monona Senior Center.*

	July	August	September
Total People Served	1205 45% Concert	1486 53% Concert	1099
Number of Unique Visitors	342	373	407
Days Open	21	22	22
Programs Offered	87	63	131
Average Daily Attendance	30	31	48
Drop-In Attendance	28	28	16
Volunteer Hours	269	209	214

## Volunteers

Due to revisions of personal time and purpose, schedules and volunteer hours fluctuated this quarter. The Desk Volunteer position accounts for 30 hours per week and foot care clinic team supports five clinics per month, which averages 150 hours for the month. Other volunteer categories like event setup, newsletter assembly, and volunteer instructors make up the balance. The increase in new volunteers and redefinition of duties continues to support these core teams. In the 3<sup>rd</sup> quarter, five new volunteers joined us. The monthly volunteer meeting keeps volunteers abreast of news, events and policies.



## Programming

- Compared to last quarter, there was an increase of 96% in attendance.
- In July of 2021, we offered 87 events of which 14 were virtual.
- Average daily attendance from August to September increased by 54%.
- Programming highlights included new fitness programs on Zoom such as Cup of Chi (a half hour Tai Chi practice), and Chair Yoga Express (a half our yoga class). These virtual fitness programs continue to provide vital wellness and community support to those who are not able to meet in person.



## Active Summer Events

July and August provided two Summer Concerts each month, which made up approximately 50% of July and August total people served. The Ice Cream Socials with music in the park drew over seventy-eight for each event. New programs such as Game Day at Grand Crossing Park, Bird and Nature Adventures at Aldo Leopold and experiences at San Damiano showed us that outdoor programs were a successful option.

